



## **Metropolitan Police Authority**

## **Corporate Community Engagement Action Plan – May 2010 – April 2011**

The MPA and MPS Community Engagement commitment is *'to provide accessible, multiple opportunities for Londoners to engage with the MPA and MPS in shaping policing policy and practice.'* The MPA Community Engagement commitment 2010 – 2013 is based on the following six principles:

- 1. Information:** We will provide Londoners with clear information on how they can get involved in policing, engagement and problem solving opportunities.
- 2. Inclusion:** We will ensure that our engagement activity involves a wide range of Londoners (in terms of age, race, sexual orientation, gender (including transgender), disability and faith. We will improve participation of groups who have not traditionally taken part in MPA and MPS community engagement activities
- 3. Preparation:** We will ensure Londoners who participate in our formal community engagement processes (for example Safer Neighbourhoods Panels or Community Police Engagements Groups) are supported to allow them to perform their role effectively.
- 4. Integration:** We will plan and coordinate our engagement work both internally within the MPA and MPS and, where appropriate, with Local Authority partners to prevent duplication, reduce costs and share results. We will equip our staff and ensure good practice is shared with partners and across the MPA and MPS.
- 5. Involve:** We will ensure that we have effective community engagement mechanisms in place that allow Londoners to raise the issues and concerns that affect them, their communities or their areas and contribute to the setting of policing priorities at Ward, Borough and pan-London levels. We will also engage with communities at the earliest and most appropriate stages to inform decision making.
- 6. Feedback:** We will provide timely feed back to those who have been involved in consultation and engagement activities on the decisions that have been taken. We will communicate widely the results from engagement activity and how these have informed policing activities and policies.

**Thematic area 1: Support and develop the capacity of Community Police Engagement Groups**

<b>OBJECTIVE</b>	<b>ACTION(S)</b>	<b>LEAD OFFICER</b>	<b>Any additional FUNDING</b>	<b>TIME SCALE</b>	<b>PERFORMANCE MEASURE</b>	<b>PROGRESS</b>	<b>RAG</b>
<b>To share good and developing practice between CPEGs to encourage innovation</b>	Disseminate good practice through: (i) the publication of a good practice compendium	Natasha Plummer	Existing budget	By June 2010	Compendium developed and disseminated to all CPEGs	Deferred to 2011	EXCEPTION
	(ii) annual community engagement awards for good practice			By February 2011	Awards ceremony held and profiles of award winning projects widely disseminated		
<b>To promote the work undertaken by CPEGs making best use of MPA communication methods</b>	Provide bi-annual article on CPEGs/community engagement in the Policing and Crime newsletter	Natasha Plummer	Existing budget	By March 2011	Two features published in Policing and Crime newsletter	Messages to be disseminated in MPA e-newsletter	EXCEPTION
	Publicise the work of CPEGs on the MPA website			By May 2010	All CPEG meeting dates published on website		
				By February 2011	Winners of community engagement awards publicised on MPA website		

	<p>Regular liaison between the Communications Team and policy leads on upcoming or emerging issues which require input and support from the Communications Team</p> <p>Communication tools: MPA website, Twitter, community/police events, fact sheets and leaflets and Pivot will be utilised to highlight CPEG activities</p>	Jacqui Jones	Published materials will require additional funding	<p>By March 2011</p> <p>Ongoing</p> <p>Ongoing</p>	<p>Specific community engagement projects funded through MPA cross-border innovations funds promoted on MPA website</p> <p>Increased hits on the MPA website</p> <p>More people following the MPA on Twitter</p> <p>Increased demand for MPA fact sheets and information</p>		
<b>To ensure CPEGs are representative</b>	Provide CPEGs with borough profile data to conduct gap analysis	Natasha Plummer	Existing budget	May 2010	Borough profiles disseminated to all CPEGs	The Experian data profiles to be used in this	EXCEPTION

	Ensure CPEG meetings are accessible to all communities			April 2010	Accessibility requirements included in 2010/11 funding conditions  Provide central fund to meet accessibility needs	exercise are being updated	
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**Thematic area 4:  
Partnership working**

OBJECTIVE	ACTION(S)	LEAD OFFICER	FUNDING	TIME SCALE	MEASURE	PROGRESS	RAG
<b>To centrally coordinate all MPA community engagement activities to avoid duplication</b>	Produce an annual community engagement plan	Natasha Plummer and Siobhan Coldwell		By September 2010	Corporate community engagement plan produced in partnership with relevant policy leads	Deferred to January 2011 pending outcome of CSR and potential structural changes	EXCEPTION