

## Community and Police Engagement Group - Performance Metrics 2010/11

Outputs	Outcomes	Commentary
<p><b>Sign up to Service level Agreement and take part in quarterly monitoring process</b></p>	<p>Clarity on expected deliverables/outcomes; early identification of barriers to delivery and appropriate support from MPA</p>	<p>100% compliance.</p> <p>All CPEGs have signed up to a service level agreement for 2010/11 and have taken part in regular monitoring as required within the terms of grant. The quarterly monitoring process has facilitated the early identification of budget concerns, e.g. considerable underspends, and of Group development needs.</p>
<p><b>Hold at least 4 public meetings/ events per annum</b></p>	<p>Community is consulted on and engaged in relevant issues; improved awareness of MPA role; all partners in community safety have an accessible community engagement mechanism available to them; community confidence is increased through openness/transparency and communication of appropriate messages from a variety of community safety partners</p>	<p>100% compliance.</p> <p>All CPEGs have held at least 4 public meetings/events in the 2010/11 financial year and many have exceeded the requirement.</p> <p>Several CPEGs have delivered targeted conferences. E.g. Havering delivered a disability and community safety conference and Richmond its annual youth conference. In addition, many Groups have participated in town shows and community safety road shows, promoting their own work and that of the Authority, e.g. by distributing policing plan surveys as part of the Authority's 'have your say' campaign.</p> <p>This work has contributed to the Authority's drive to increase the number and breadth of responses to the annual policing plan consultation. It has also helped Groups to raise awareness of their role, and that of the independent custody visiting scheme and stop and search community monitoring groups, and to broaden their membership.</p>

## Publicise the group's role, functions and achievements

<b>Publish and disseminate at least 4 newsletters</b>	Communities are informed of, and engaged with, key issues; joint messages (with key partners) are disseminated	<p>100% compliance.</p> <p>Group newsletters/news sheets are produced by all CPEGs and take varying forms. Some are simple, well-presented A4 paper sheets and others are colour printed. All Groups distribute their newsletters to their members, but also more widely through local libraries and community centres.</p> <p>Newsletters provide a further opportunity to raise awareness and to attract new members and are also used by partners to promote their work in the borough. In addition, they are an effective tool for promoting community confidence by informing people about community safety and policing in their area and in this way CPEGs have been making a positive contribution to increasing community confidence.</p>
<b>Publish and disseminate annual report</b>	The group demonstrates its achievements/outcomes and effectiveness; communities are informed of, and engaged with, the group's work	<p>100% compliance.</p> <p>All Groups are required to produce an annual report, which should also include an annual financial report from the Group treasurer, as well as a review of the previous year's achievements.</p> <p>Although the publication dates vary according to the date of each Group's annual general meeting, all Groups produce an annual report (in various formats). However, there have been occasions where Groups have not published their annual reports on time. In one case there was a legitimate reason for not doing so (the Group was reforming and had therefore delayed the date of the AGM) and the Authority was duly notified. However, in another case the Authority was not directly informed and has taken a strong stance to ensure the annual report and accounts are published at an extraordinary meeting.</p> <p>In order to ensure better compliance and delivery, the funding documentation and guidance has been revised to ensure Groups are absolutely clear about their role and responsibilities and those of the Authority.</p>

## Deliver community engagement on core MPA activities

so that the CPEG agenda is more inclusive of London-wide priorities and work programmes to ensure community views are represented in wider areas of our work It is important that the MPA's work programmes are supported by the engagement activities conducted by CPEGs, but it is recognised that there is a need for flexibility in how this is delivered in different boroughs dependent upon local priorities and concerns

<b>Respond to MPA programmes and priorities as they arise – MPA consultations, Met Forward Programmes etc.,</b>	CPEG agendas are more reflective of London-wide priorities and work programmes to ensure community views are represented	<p>All CPEGs receive and circulate a monthly MPA update from the Engagement and Partnerships Team in which the core messages are the same, but the presentation is tailored to the local borough.</p> <p>In this way, the Authority has been able to inform and invite communities to take part in MPA consultation activities, e.g. the stop and account survey and the annual policing plan consultation, and to also disseminate information of interest to our communities, such as details about the MPA budget and the future of safer neighbourhoods. In addition, the MPA has been able to pass on relevant messages from partners, e.g. anti-fraud messages in relation to Olympic tickets circulated by the Olympics Community Relations Team.</p> <p>This has enabled local communities to consider and debate relevant issues, which might not otherwise have come to their attention, such as the MPA budget and civil liberties issues.</p> <p>The MPA-funded LCP2 has also supported this process through the range of workshops it provides for CPEGs and through the chairs' meetings with senior MPS officers. Through these mechanisms CPEGs have been able to consider, discuss and learn more about PCSOs, the police response to murder and rape, public order policing and the territorial support group, and the MPS has been better informed about community views on such matters.</p>
<b>Develop/Maintain Stop and Search Monitoring Group</b>	Stop and search is monitored/greater openness and transparency through public reports; increased community confidence	<p>All boroughs have a functioning SSMG and they are increasingly better aligned to local CPEGs. In most cases there is at least one CPEG representative on the SSMG and all Groups are expected to receive reports on their work.</p> <p>This has improved levels of accountability and transparency and has also helped with raising awareness of the work and broadening SSMG membership. E.g. Brent SSMG is</p>

		now chaired by a young person.
<b>Independent Custody Visiting Scheme</b>	Increased openness/transparency; increased awareness of ICV scheme; increased community confidence	<p>All ICV panels are aligned to the borough CPEG and either have full membership status or else have a kind of associate membership that facilitates the dissemination of their annual report through the CPEG membership.</p> <p>The continued development of this relationship has helped to ensure that the work of the ICVS is open, transparent and communicated to a wider audience. In this way the ICVS is further developing its contribution to community trust and confidence in policing.</p>
<b>Engage with the wider crime and disorder reduction and community safety agenda</b>		
<b>Develop Two-Way Mechanisms For Engagement and Consultation</b>	CPEG develops/maintains a more central role as an engagement mechanism in the community safety arena; CPEG engagement activity is better aligned and relevant to other local activities; community views are fed into strategic assessments	All CPEGs are represented on the local community safety partnership (CSP), although they do not have full membership status in all cases. However, their engagement with the CSPs ensures that they are aware of local issues and can feed local concerns back to the Partnership. CPEGs also provide a further mechanism through which CSPs can consult communities on the local strategic assessment, which informs the annual partnership delivery plan.
<b>Ensuring the CPEG is fit for purpose</b>		
<b>Keep Membership Under Regular Review</b>	CPEG members are active, engaged and representative of their communities; consultation outputs are more representative of all London's communities; CPEG	All Group constitutions contain relevant clauses about membership criteria and Groups regularly review their membership lists to try and ensure they maintain a broad and active membership. Officers have worked with CPEGs to identify and target under-represented communities so that they can be better engaged in the work of the CPEG. E.g. a number of lesbian, gay, bisexual and transgender organisations are now engaged with CPEGs in boroughs where there had previously been no connection.

	is properly constituted and more effective	In addition, the continued development of Group executive committees is also important and MPA officers have been working with CPEGs to ensure they are also regularly reviewed and refreshed. As part of this process, LCP2 also delivered a succession planning seminar to support chairs in developing their executive committees and planning for the future.
<b>Diversity Monitoring and Engagement Of Under-Represented Groups</b>	CPEG can evidence the level of representation across the membership; consultation outputs are more representative of all London's communities; MPA is able to provide appropriate support in ensuring wider representation on CPEGs as necessary	<p>The diversity of Group executive committees and of their membership groups is collated annually as part of the funding process. This has facilitated the identification of under-represented groups, which have received targeted activity in order to engage them with the work of the CPEG.</p> <p>In some cases, CPEGs have delivered highly targeted activity, such as conferences aimed at the disabled or older people's organisations.</p>
<b>Ensuring The CPEG Executive/ Administrator Is Enabled To Deliver Requirements</b>	CPEG is empowered to deliver community engagement and SLA requirements	<p>Officers have worked with CPEGs to identify and support their training and development needs. In addition, LCP2 conducts an annual needs assessment to ensure their work shops and seminars are appropriately targeted. E.g. LCP2 provided a diversity work shop in 2010/11 to meet a need identified by MPA officers, which was open to all Groups.</p> <p>CPEGs are expected to participate in LCP2's programme of events/meetings, which are funded by the MPA and average Group attendance at administrators' and chairs' meetings in 2011/11 has been 19 Groups in both cases. Average attendance at the quarterly commissioner's meetings in 2010/11 has been 24 Groups. In 2010/11, LCP2 provided workshops/seminars on the MPS firearms command, murder investigation, dealing with the media and diversity in community engagement and they achieved average Group attendance of 20 Groups per session.</p>
<b>Develop The CPEG's Ability To Manage Its Financial Resources Effectively And To Access Alternative</b>	CPEG is able to continually develop its role and functions and is empowered to deliver community engagement and	The Authority conducted a value for money review in 2010/11, in which all CPEGs were invited to participate through (i) a qualitative survey and (ii) through a facilitated engagement event. In addition, LCP2 also delivered a chairs' meeting in 2010/11, which focussed on ways in which to deliver more for less and as a result, many more Groups

<b>Funding Streams And Support</b>	SLA requirements	<p>are now actively planning for delivery on a reduced budget in the future. LCP2 has also funded some Groups' attendance at fundraising courses delivered by other organisations.</p> <p>As a result of this work, a number of CPEGs have actively sought ways in which to deliver greater efficiencies. E.g. one CPEG has relocated to smaller premises to achieve a saving of £ 3000.00 and another CPEG is in discussions with a neighbouring Group to develop a shared administration service.</p> <p>Very few CPEGs are actively raising additional funds, but a number – Lambeth, Camden and Haringey, for example, have successfully bid for funds from partner agencies to deliver specific pieces of work.</p>
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