



Metropolitan Police Authority

## Your views on changes to the delivery of the ICV Scheme

As part of the MPA restructure in 2009 the ICV Team developed a way to support ICV panels with reduced team resources. The aim was to continue to run an effective and efficient custody visiting scheme.

We agreed at the time that we would review the changes we made and report back to you. This questionnaire is part of that review.

Please give us your views on changes to the delivery of the ICV scheme by completing the short questionnaire below by <add deadline>. If you would prefer to complete a paper questionnaire or take part in a telephone questionnaire please contact <add contact details.>

Thank you for taking part

### Frequency of panel meetings

The staffing resources in the ICV Team mean that ICV Coordinators are able to support quarterly meetings for each panel. The likelihood of an increase in team resources to accommodate more meetings is remote.

#### 1. Does meeting quarterly affect your ability to arrange or undertake your visits?

Please tick one:

Yes

No

No change

#### 1a. Why do you think this?

FREETEXT RESPONSE BOX

### Interim and summary reports

ICV Coordinators provide a summary of visits prior to panel meetings and in the interim period between panel meetings, including written responses from the police where requested.

**2. Have these reports helped to make discussions more focused at meetings?**

Please tick one:

Yes

No

No change

**2a. Why do you think this?**

FREETEXT RESPONSE BOX

**Standardisation of documents**

The ICV Scheme now has standardised document (e.g. minutes, agendas, rotas, visit report summaries).

**3. Do you find the standardised documents useful (i.e. clear and informative)?**

Please tick one:

Yes

No

No change

**3a. Why do you think this?**

FREETEXT RESPONSE BOX

**Additional Central interview sessions at the MPA**

To avoid delays in interviewing new applicants, new volunteers can now be interviewed centrally by the ICV Team, with or without the presence of a chair or vice-chair.

**4. Has this had any impact on your panel?**

Please tick one:

Yes – a positive impact

Yes – a negative impact

No impact

**4a. Why do you think this?**

FREETEXT RESPONSE BOX

**End of cluster meetings**

The reduction in ICV staff means that it is no longer possible to conduct cluster meetings.

*To be answered by current and previous Chairs and Vice-chairs only*

**5. Has the removal of cluster meetings had an impact on your panel or ICVs?**

Yes – a positive impact

Yes – a negative impact

No impact

**5a. Why do you think this?**

FREETEXT RESPONSE BOX

**Any other comments**

Do you have any other comments or suggestions on how we could improve the ICV scheme within current resources?

FREETEXT RESPONSE BOX

**About you**

You do not have to provide these details, however it would be helpful if you would like to discuss your views further with the ICV Team.

Your name

Your panel name