

MPS CORPORATE RISK MANAGEMENT PROGRAMME PHASE 1

PROGRAMME ELEMENT	OBJECTIVE	SPECIFIC TASKS
1. Continuous improvement and risk management framework	Development of a Continuous Improvement and Risk Management framework setting out minimum standards	Develop and deploy risk management policy with MB approval and sponsored by the Deputy Commissioner Develop and deploy risk management framework Service-wide
2. Risk and control profiling <i>(Subject to approval of detailed proposals by MPS Corporate Governance Strategic Committee)</i>	Identify key risk exposures and vital controls (will validate initial Corporate Risk Profile and identify those controls on which we should concentrate)	Determine critical MPS processes Prioritise processes and undertake first tranche of risk profiling sessions
3. Corporate risk profile	Identify the MPS 'showstopper' risks and ensure individual Management Board member ownership of each such risk	Agree risk profile with MB (discharged) Develop simple process for ensuring that the risk mitigation strategy for each risk, and the deployment of the strategy, is monitored and reported
4. Contingency plan review	Identify key business continuity risks and assess the adequacy of existing resilience measures and contingency plans to manage these risks satisfactorily (particularly in light of the implications of June 2003 power outage)	Review of High Risk Self Review results and facilitation of improvements First phase of review of Disaster Recovery arrangements for critical ICT systems First phase of review of critical supply chain contingency planning arrangements
5. Risk scanning ²	Produce a simple, non-bureaucratic process for ensuring	Review of existing risk scanning

² Undertaken as an integral part of NIM environmental scanning and fed into the Business Group and Service Intelligence Bureaux / corporate environmental scanning function.

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<i>(Subject to DCC2 restructuring)</i>	that key emerging risks are identified and escalated / owned	Development of risk analysis function
6. Embed in communications (risk awareness raising)	Develop a programme of risk management communications to support the overall programme and assist in raising risk awareness and understanding across the MPS	Launch of continuous improvement and risk management framework Deployment of new, improved CRMG intranet site Development and deployment of monthly CRMG electronic newsletter
7. Embed in operations	Review the extent to which 'risk' is embedded in operations and codify minimum standards as necessary	Review of NIM risk analysis Embedding of continuous improvement and risk management in promotion processes Review, rationalise, and standardise operational risk assessments
8. Embed in planning	Review the extent to which risk is considered in the MPS planning process and codify a minimum standard (will cover the management of risks to achievement of corporate goals)	Pilot risk management approach ready for deployment in 2004/05
9. Embed in change management	Review the extent to which 'risk' is considered in the MPS project management process and codify a minimum standard	Develop and deploy project risk management standard
10. Development of local business risk management resource <i>(Subject to approval of detailed proposals by MPS CGSC)</i>	Ensure appropriate sponsorship for business risk management across the Service and develop Quality Assurance community as resource for mainstreaming business risk management	Appoint SMT level sponsors in each area of the Service Define Quality Assurance Officer role, develop corporate job description and skills profile, and reinvigorate QAO community ³

³ CRMG to act as professional lead for QAO community.

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11. Embed in training	Review the extent to which business risk is included in existing MPS training courses and develop all necessary 'risk' training for inclusion in courses as necessary (priorities are induction training and management development courses)	Training of CRMG personnel Training of risk sponsors and QAOs Embed continuous improvement and risk awareness in key training activity (first phase)
12. Strategic approach to internal inspection and review <i>(Subject to approval of detailed proposals by MPS CGSC & MB)</i>	Review the existing approach to internal inspection and review with a view to developing and introducing a more structured, risk-based system that achieves Best Value by focusing on significant risk exposures and reducing inspection footfall on B/OCUs	Develop understanding of full internal inspection and review activity picture Develop and deploy corporate risk-based approach to determining issues for inspection and review CRMG to provide direction to Inspectorate on risk issues Develop corporate inspection recommendation classification scheme Reinvigoration of Inspection and Audit Co-ordination Group
13. High Risk Self Review (HRSR) process review	Review the existing HRSR Process and subject matter with a view to developing and introducing a more structured, risk-based system as part of an overall internal inspection and review programme	Review of existing HRSR subject matter Develop and deploy set of HRSRs in conjunction with lead Business Groups and appropriately linked to risk profiling output
14. Insured risk review	Review the current processes for managing insured risk developing them as necessary to reduce risk exposures and enhance the marketability of the insurance programme	Review current property and liability risk management processes ⁴ Develop and deploy process enhancements

⁴ To be undertaken in second half of 2004/05 when new Assistant Director is in post.