

## Appendix 2 – 2006/07 Statutory Performance Indicators and Proposed Delivery Areas

SPI	User satisfaction	Proposed Delivery
1.	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to: a) making contact with the police; b) action taken by the police; c) being kept informed of progress; d) their treatment by staff; e) the overall service provided.	AC TP  AC CO (Road Traffic Collisions)

SPI	Confidence	Proposed Delivery
2.	a) Using the British Crime Survey, the percentage of people who think their local police do a good job.	AC TP

SPI	Fairness, equality and diversity	Proposed Delivery
3.	a) Satisfaction of victims of racist incidents with respect to the overall service provided. b) Comparison of satisfaction for white users and users from minority ethnic groups with respect to the overall service provided. c) Percentage of PACE searches, which lead to arrest by ethnicity of the person searched. d) Comparison of sanction detection rates for violence against the person offences by ethnicity of the victim. e) Proportion of police recruits from minority ethnic groups compared to the proportion of people from minority ethnic groups in the economically active population. g) Percentage of female police officers compared to the overall force strength.	a) - d) AC TP  e) and g) Director of Human Resources

SPI	Crime level	Proposed Delivery
4.	a) Using the British Crime Survey, the risk of personal crime. b) Using the British Crime Survey, the risk of	AC TP

5.	household crime. b) Violent crime per 1,000 population.* e) Life threatening crime and gun crime per 1,000 population. f) Acquisitive crime per 1,000 population.*	
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*\*Also intended as a community safety indicator shared with local authorities.*

<b>SPI</b>	<b>Offences brought to justice</b>	<b>Proposed Delivery</b>
6.	b) Percentage of offences brought to justice.	AC TP

<b>SPI</b>	<b>Sanction detections</b>	<b>Proposed Delivery</b>
7.	a) Percentage of notifiable offences resulting in a sanction detection.	AC TP

<b>SPI</b>	<b>Enforcement</b>	<b>Proposed Delivery</b>
8.	a) Percentage of domestic violence incidents with a power of arrest where an arrest was made related to the incident.	AC TP
	c) Value of cash forfeiture orders and confiscation orders per 1,000 population.	AC SCD

<b>SPI</b>	<b>Traffic</b>	<b>Proposed Delivery</b>
9.	a) (i) Number of people killed in under 30 days or seriously injured in road traffic collisions* (ii) per 100 million vehicle km travelled.	AC CO

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<b>SPI</b>	<b>Quality of life</b>	<b>Proposed Delivery</b>
10.	a) Using the British Crime Survey, fear of crime. b) Using the British Crime Survey, perceptions of anti-social behaviour. c) Using the British Crime Survey, perceptions of local drug use / drug dealing.	AC TP

<b>SPI</b>	<b>Frontline policing</b>	<b>Proposed Delivery</b>
11.	a) Percentage of police offer time spent on frontline duties.	AC TP

SPI	Resource use	Proposed Delivery
12.	a) Delivery of cashable and non-cashable efficiency targets.	Director of Resources
13.	a) Average number of working hours lost per annum due to sickness per police officer. b) Average number of working hours lost per annum due to sickness per police staff.	Director of Human Resources