



Monthly Performance Information – October 2006

This note has combined performance information, showing both ‘hard’ crime figures and information regarding the experiences and perceptions of Londoners and MPS customers, which will be made available to members as required.

Prepared for the MPA Full Authority Meeting: April-October 2006 compared to April-October 2005

	Apr-Oct 2006	Apr-Oct 2005	Difference	% Change	Sanction Detections	
					Apr-Oct 2006	Apr-Oct 2005
Total Notifiable Offences	546,146	588,128	-41,982	-7.1%	20.4%	16.7%
BCS Comparator Crime	320,485	340,714	-20,229	-5.9%	11.5%	10.7%
Burglary Dwelling	33,197	36,055	-2,858	-7.9%	23.3%	17.8%
Robbery	26,345	26,045	+300	+1.2%	13.6%	12.0%
Business crime¹	68,865	78,942	-10,077	-12.8%	25.5%	22.7%
Motor Vehicle Crime	78,512	79,697	-1,185	-1.5%	6.7%	6.3%
Gun Enabled Crime	1,991	2,416	-425	-17.6%	17.0%	19.2%
Trident Gun Crime	149	163	-14	-8.6%	19.5%	22.7%
Homicide	102	113	-11	-9.7%	80.4%	86.7%
Road Fatalities	140	118	+22	+18.6%	N/A	N/A
Violent Crime	145,709	154,009	-8,300	-5.4%	25.4%	21.9%
<i>Hate Crime</i>						
Domestic Violence	34,422	36,535	-2,113	-5.8%	35.6%	25.5%
Racist Crime	6,421	7,227	-806	-11.2%	28.3%	21.2%
Homophobic Crime	798	853	-55	-6.4%	25.9%	18.4%

Headlines from crime statistics

- Total notifiable offences are down 7.1%
- BCS comparator crime is down 5.9%, against an MPS 6.3% reduction target
- Residential burglary is down 7.9%
- Robbery has increased by 1.2%
- Motor vehicle crime has decreased by 1.5%
- Gun enabled crime has fallen by 17.6%, against an MPS 4% reduction target
- Homicides are down (102 to date) from the same time last year (113)²
- Domestic Violence has fallen by 5.8%
- Racist crime has fallen by 11.2%
- Homophobic crime is down by 55 offences, or 6.4%
- The TNO Sanction detection rate for the 2006/07 year to date stands at 20.4%; the MPS has a 20% target.
- Sanction detection rates are up for each of the three hate crime categories, by at least 7 percentage points.

¹ Robbery of business property, theft employee, theft from shops, burglary non-dwelling & retail deception (fraud counter per victim).

² 2005/06 figure includes the thirteen victims of the Tavistock Square bus bomb



Public Satisfaction Information British Crime Survey

	12 months to June 2006	12 months to June 2005	Percentage Point Change*
Satisfaction with local policing (SPI)	54%	51%	+3
Fear of crime (burglary)	17%	20%	-3
Fear of crime (car crime)	17%	21%	-4
Fear of crime (violence)	27%	28%	-1
Perception (anti-social behaviour)	24%	30%	-6
Perception (drugs)	31%	34%	-3

Public Attitude Survey

	2006/07 Q1 & Q2	2005/06	2004/05	Change latest vs. 2005/06
Confidence in policing (local)	56%	58%	52%	-2
Confidence in policing (London)	61%	64%	54%	-3
Satisfaction with policing (local)	60%	63%	54%	-3
Importance of knowing a local police officer	79%	88%	77%	-9
Feeling informed about local police activity	45%	45%	34%	0
Community relations between police and public very / fairly good	58%	71%	63%	-13

Crime Victim Survey

Satisfaction with...	2006/07 Q1 & Q2	2005/06	2004/05	Change latest vs. 05/06
Overall service received (SPI)	80%	79%	68%	+1
...making contact (SPI)	85%	86%	82%	-1
...action taken (SPI)	75%	77%	64%	-2
...being kept informed (SPI)	58%	59%	48%	-1
...treatment by staff (SPI)	92%	92%	86%	0
Overall service received (victims of racist incidents) (SPI)	61%	73%	59%	-12
White victims overall	81%	80%	70%	0
BME victims overall	74%	73%	63%	
Gap (SPI)	7%	7%	7%	

Anti Social Behaviour Survey

Satisfaction with...	2006/07 Q1 & Q2
Overall service received	67%
...making contact	91%
...action taken	63%
...being kept informed	43%
...treatment by staff	86%
White victims overall	67%
BME victims overall	67%
Gap	0%

*Only two quarters of data are available for this survey.



Key Messages From Surveys

The Home Office Police Performance Assessment Framework requires the MPS to collect standard feedback from a group of crime victims, road traffic victims and those contacting the MPS about incidents such as abandoned vehicles, public disturbances and noise nuisance. In addition PPAF uses the British Crime Survey as the instrument to measure key SPIs, such as confidence in policing and measures of fear of crime.

Crime Victim Satisfaction Survey

- The overall level of satisfaction with total service remains steady, currently on average at 80%
- However, overall service received by victims of racist incidents is much lower, currently on average at 61%
- The gap between white and BME victims overall satisfaction with the service remains steady, currently a gap of 7%.

Anti Social Behaviour Satisfaction Survey

(NB: this is a new survey and so we only have data for 2006/07. We will be undertaking a programme of analysis to get a better understanding of the drivers of public satisfaction with the police service for anti-social behaviour.)

- The overall level of satisfaction with total service received is currently at 67%.
- The level of satisfaction with total service is lower than that of crime victims (above). The driver for total service for anti-social behaviour appears to be the satisfaction with action taken.
- There is no gap between white and BME reporters of anti-social behaviour.

Public Attitudes Survey

- All the questions in the table are showing declines in comparison to 2005/06 (whole financial year), with one exception.
- Three of them though show quite slight declines.
- Aside from one question, the other items have higher levels of satisfaction than they did in 2004/05.
- One possible reason may be that the figures for 2005/06 were unusually high because of the public's appreciation of the police response to the 7/7 bombings.
- It is worth exploring why the proportion of people who feel that relations between the community and the police are good, has declined.

Safer Neighbourhoods Survey

The 2006/07 safer neighbourhood survey has been completed but the results are still being analysed. It is important to bear in mind that the purpose of the survey is not to measure performance. Rather, the survey is a tool for the MPS to understand how the safer neighbourhood programme works on a local level. Therefore the MPS is undertaking further research to fully understand what the data is telling us so that it can be taken into account in future planning.