Overview of the Critical Performance Areas and Operational Strategic Priorities for 2006/07 (currently being revised for 2007/08)

STRATEGIC OUTCOMES	Critical Performance Area	2006/07 Targets/Indicators
Communities are engaged in and satisfied with our police service	Satisfaction with the overall service provided	81% of people or more to be satisfied, very satisfied or completely satisfied
	Satisfaction of the victims of racist incidents with respect to the overall service provided	72% of people or more to be satisfied, very satisfied or completely satisfied
Security is improved and the public feel reassured	Percentage of police officer time spent on frontline duties	Monitor
	Using the British Crime Survey, percentage of people worried about anti-social behaviour	25% of people or less are worried about anti-social behaviour
	Efficient and effective Counter Terrorism activity	To be assessed via HMIC baseline assessment
Crime, disorder, vulnerability and harm are prevented and reduced	Reduction in 10 British Crime Survey comparator crimes	- 6.3%
	Violent crime (sub indicators of violence against the person and robbery also to be monitored)	-5% in British Crime Survey comparator crime
	To reduce crime in the most challenging wards with the highest levels of criminality	Baseline to be developed
	Percentage of domestic violence incidents where an arrest was made to related to the incident	60% (Changes made to Powers of Arrest in January 2006 may affect this target. It is currently under review and subject to alteration)
	Reduction in the levels of gun crime	-4% across the Metropolitan Police Authority area
	Number of criminal networks disrupted (monthly average)	12.5
More offenders are brought to justice	Percentage of notifiable offences resulting in a sanction detection	20%
	The number of offences bought to justice	15,417 per month