

# **Monthly Performance Information – January 2007**

This note has combined performance information, showing both 'hard' crime figures and information regarding the experiences and perceptions of Londoners and MPS customers, which will be made available to members as required.

# **Prepared for the MPA Full Authority Meeting: April 2006 - January 2007** *compared to April 2005 - January 2006*

					Sanction Detections (Homicide = all detections)	
	Apr-06 to Jan-07	Apr-05 to Jan-06	Difference	% Change	Apr-06 to Jan-07	Apr-05 to Jan-06
Total Notifiable Offences	774,025	830,833	-56,808	-6.8%	21.0%	17.4%
BCS Comparator Crime	451,753	481,668	-29,915	-6.2%	13.6%	10.9%
Burglary Dwelling	50,372	53,939	-3,567	-6.6%	19.4%	16.5%
Robbery	38,271	37,524	+747	+2.0%	13.8%	12.4%
Business crime <sup>1</sup>	98,512	111,271	-12,759	-11.5%	23.3%	23.6%
Motor Vehicle Crime	110,343	114,501	-4,158	-3.6%	6.8%	6.4%
Gun Enabled Crime	2,872	3,329	-457	-13.7%	19.3%	19.2%
Trident Gun Crime	198	234	-36	-15.4%	18.2%	22.2%
Homicide	146	149	-3	-2.0%	83.6%	90.6%
Road Fatalities	195	187	+8	+4.3%	N/A	N/A
Violent Crime	202,914	214,068	-11,154	-5.2%	26.8%	22.8%
Hate Crime						
Domestic Violence	47,595	51,182	-3,587	-7.0%	37.4%	26.7%
Racist Crime	8,552	9,742	-1,190	-12.2%	31.3%	22.6%
Homophobic Crime	1,058	1,127	-69	-6.1%	27.9%	21.0%

# Headlines from crime statistics

- Total notifiable offences are down 6.8%
- BCS comparator crime is down 6.2%, against an MPS 6.3% reduction target
- Residential burglary is down 6.6%
- Robbery has increased by 2.0%
- Motor vehicle crime has decreased by 3.6%
- Gun enabled crime has fallen by 13.7%, against an MPS 4% reduction target
- Homicides are down (146 to date) from the same time last year (149)<sup>2</sup>
- Domestic Violence has fallen by 7.0%
- Racist crime has fallen by 12.2%
- Homophobic crime is down by 69 offences, or 6.1%
- The TNO Sanction detection rate for the 2006/07 year to date stands at 21.0%; the MPS has a 20% target.
- Sanction detection rates are up for each of the three hate crime categories, by at least 6 percentage points.

<sup>2</sup> 2005/06 figure includes the thirteen victims of the Tavistock Square bus bomb Produced By: MPS Strategy Unit Source: CPAU, MPS Performance Directorate

Robbery of business property, theft employee, theft from shops, burglary non-dwelling & retail deception (fraud counter per victim).
2005/06 figure includes the thirteen victims of the Tavistock Square bus bomb



# **Public Satisfaction Information**

A significant change is highlighted in **green** (improvement) or **red** (deterioration) **British Crime Survey (BCS)** 

	12 months to Sept 2006	12 months to Sept 2005	Percentage Point Change*
Confidence in local policing (SPI)	54%	53%	+1
Fear of crime (burglary)	18%	19%	-1
Fear of crime (car crime)	19%	19%	0
Fear of crime (violence)	29%	25%	+4
Perception (anti-social behaviour)	26%	28%	-2
Perception (drugs)	34%	32%	+2

# Public Attitude Survey (PAS)

	2006/07 Apr-Dec	2005/06	2004/05	Change latest vs. 2005/06
Confidence in policing (London)	61%	64%	54%	-3
Satisfaction with policing (local)	59%	63%	54%	-4
Importance of knowing a local police officer	80%	88%	77%	-8
Feeling informed about local police activity	47%	45%	34%	+2
Community relations between police and public very / fairly good	60%	71%	63%	-11

# Safer Neighbourhoods Performance Framework (PAS)

	2006/07 Apr-Dec	2005/06	2004/05	Change latest vs. 2005/06
Confidence in policing (local)	56%	58%	52%	-2
Feeling safe walking alone during the day	96%	96%	97%	0
Feeling safe walking alone after dark	74%	70%	75%	+4
Agree the police understand the local issues affecting this community	59%	64%	N/A	-5
Agree the police deal with issues that affect their community	59%	60%	N/A	-1
Percentage of people worried about anti- social behaviour	38%	35%	44%	+3

## **Crime Victim Survey**

Satisfaction with	2006/07 Apr-Dec	2005/06	2004/05	Change latest vs. 05/06
Overall service received (SPI)	79%	79%	68%	0
making contact (SPI)	85%	86%	82%	-1
action taken (SPI)	73%	77%	64%	-4
being kept informed (SPI)	58%	59%	48%	-1
treatment by staff (SPI)	92%	92%	86%	0
Overall service received (victims of racist incidents) (SPI)	62%	73%	59%	-11
White victims overall	80%	80%	70%	0
BME victims overall	74%	73%	63%	+1
Gap (SPI)	6%	7%	7%	-1



# Anti Social Behaviour Survey

Satisfaction with	2006/07 Apr-Sep
Overall service received	67%
making contact	91%
action taken	63%
being kept informed	43%
treatment by staff	86%
White victims overall	67%
BME victims overall	67%
Gap	0%

\*Only three quarters of data are available for this survey.

#### Key messages from the surveys

## British Crime Survey

• Confidence in local policing remains steady and the MPS leads its Most Similar Force group in this indicator.

#### Public Attitudes Survey

- Overall confidence and satisfaction in policing remains higher than in 2004/05, but not at the exceptionally high levels seen in 2005/06.
- The exceptional trends in quarter 2 an increase in worry about anti-social behaviour, poorer ratings of 'community relations' and 'being kept informed' – have been reversed in quarter 3.

## Safer Neighbourhoods Performance Framework

• This shows mixed results: worry about anti-social behaviour increased slightly, but people feel safer walking alone after dark.

## **Crime Victim Satisfaction Survey**

- The overall level of satisfaction with total service remains steady, currently on average at 79%.
- The gap between white and BME victims overall satisfaction with the service has closed slightly, with the gap at 6 percentage points, down from 7.

## Anti Social Behaviour Satisfaction Survey

(NB: this is a new survey and so we only have data for the first two quarters of 2006/07.)

Please note: A 'surveys explained' document has been produced to complement this information.