

# PLANNING, PERFORMANCE AND REVIEW COMMITTEE – ANNUAL Report 2006/07

## Report on behalf of the Chief Executive

### Introduction

1. The Planning, Performance and Review Committee (PPRC) responsibilities include: monitoring performance against targets; overseeing the development of annual and corporate plans, including the setting of targets; advising the Authority on targets to be set in annual and corporate plans; scrutinising areas of performance; discharging the Authority's responsibilities as a best value authority (including the overseeing of best value or service improvement projects) and monitoring MPS performance in the context of the criminal justice system as a whole.
2. These duties are carried out in accordance with equal opportunities and equalities legislation. The PPRC positively promotes the Authority's commitment to equalities and diversity.
3. Detailed below are the main achievements and areas of work for the PPRC from July 2006 to March 2007. These are detailed in four main sections: planning, performance, review and criminal justice issues.

### Overview of Performance

4. Overall, crime is falling in London. Total notifiable offences are down by 6.5% or 59,000 offences year on year. Violent crime is down 4.9%, burglary dwelling is down 6.4% and vehicle crime is down 4.0%. There are still areas for improvement e.g. robbery offences has risen by 2.3% 2006-07 compared to 2005-06. We are not complacent and are pleased with most results but have not taken our eye off developing trends and expect the MPS to do the same.
5. The roll out of Safer Neighbourhoods has been a tremendous achievement – the equivalent in numbers of rolling out a sizeable police force. This has been in no small part due to the determination and hard work of the MPA, securing the finance and buy-in to make it a real success. The MPA has worked with the MPS to develop a new performance framework for this way of working (EPIC).
6. Work on further developing the coordination and tasking across the MPS has taken place – tasking is now a standard agenda item on the MPS performance board agenda. The Head of Planning and Performance sits in on these meetings and is fully involved with these developments. We hope that this will result in a better understanding of the most effective and efficient ways to deliver the service to London.

### Performance details

7. The data released shows the following related targets have not been

met:

- change in BCS recorded crime basket (PSA 1 proxy) is down 6.1% against a 6.3% reduction target;
- victim satisfaction with overall service (SPI 1e), data for Q1-3 is 79% against target of 81%;
- victim of racist incidents' satisfaction with overall service (SPI 3a), data for Q1-3 is 62% against target of 72%;
- % of people who think anti-social behaviour is a problem (SPI 10b) is 26% against a 25% target.

8. The following table details the 13 Critical Performance Areas set out in the Policing Plan 2006-07.

Critical Performance Areas All data is 2006/07 unless otherwise stated	Performance	Target	Trend & Additional Information
Victim satisfaction with overall service (SPI 1e) (Q1,2,3 06/07)	79%	81%	Consistent performance in Q1 and 2 at 80%, Q3 dropped to 77%. <b>MSF rank: 4</b>
Victims of racist incidents' satisfaction with overall service (SPI 3a) (Q1,2,3 06/07)	62%	72%	Q1 75%, Q2 52%, Q3 64% - very variable. <b>MSF rank: 1</b> (but likely to change)
% of police officer time spent on frontline duties (SPI 11) - (January 2007)	64.8%	Monitor	Proxy measure calculated by Performance Directorate. <b>MSF Rank: 2</b>
% of people who think anti-social behaviour is a problem (SPI 10b) - % is for Yr to Sept 2006	26%	25%	This has increased compared with last quarter (24%) <b>MSF</b> <b>rank: 5</b>
Counter-Terrorism Performance Indicator	-		Proposed not to set a target for 2006/07
Change in BCS recorded crime basket (PSA 1 proxy)	-6.8%	-6.3%	Target achieved <b>MSF rank: 2</b>
Change in BCS recorded violent crime	-7.7%	-5.0%	Target achieved. <b>MSF rank: 5</b>
[Change in VAP]	-7.6%		<b>MSF rank: 5</b>
[Change in robbery]	+1.0%		<b>MSF rank: 5</b>
Crime in most challenging wards	-		No Target Set
% domestic violence incidents where an arrest was made related to the incident (SPI 8a)	45%	40%	Target achieved
Change in gun crime	-11.3%	-4%	Target achieved <b>MSF rank: 4</b>
Number of criminal networks disrupted	172	150	Target achieved
Sanction detection rate for notifiable offences (SPI 7a)	21.1%	20%	Target achieved <b>MSF rank: 5</b>
The number of offences brought to justice - monthly average (PSA 3)	17,093	15,417	Target achieved <b>MSF rank: 5</b>



## **Reporting**

9. The performance reports presented to PPRC have continued to improve. In addition to regular TP, SCD and SO reports, the committee now receives reports from CO.

## **Planning**

10. The Planning process is always challenging. We continue to work to better coordinate the financial and business planning process. Joint meetings were held between PPRC and Finance Committee throughout the planning cycle. The Head of Planning & Performance sat on the Business Planning process meetings.
11. However, March saw the successful production of the 2007 – 2008 Policing Plan. The document also incorporated the three-year strategy, a major piece of work that also involved widespread consultation both internally and externally. The 2007 – 2008 Policing Plan focuses on a smaller number of key targets that compliment the PPAF system.  
<http://www.mpa.gov.uk/downloads/reports/policingplan2007-08.pdf>

## **National Crime Recording Standard (NCRS)**

12. The Audit Commission issued an unqualified report on the best value performance plan on 30 November 2006. The MPA is pleased with this audit, particularly as it demonstrates the success of the improvements the MPS has made in the last year to ensure there are sufficient quality checks in place to provide integrity to the performance indicators included in the policing plan.

## **Review and Scrutiny**

13. During 2006/07, the committee continued its role in respect of service improvement reviews (best value).
14. PPRC continued to monitor the implementation of service improvement and best value reviews of Custody Capacity, Security Clearances and Security Guarding. The committee is pleased with the progress being made in all three of these areas. It also received confirmation that the implementation of the recommendations of the managing demand service improvement review is complete.
15. The committee received a report on the findings of Her Majesty's Inspectorate of Constabulary (HMIC) baseline assessment of the MPS. The inspectors judged that in most areas the MPS is improving – the MPS was not judged to be 'poor' in any areas of service delivery. The committee was pleased with the findings and felt that it reflected that a considerable amount of work on behalf of the MPS. The Committee was concerned however, that the MPS balanced their desire to improve scores in the 2007 baseline process with the need to concentrate on areas of weaker performance that were not due to be inspected during 2007.

16. PPRC has continued to monitor the implementation of the recommendations made to the MPA and the MPS by its scrutinies. The committee received reports updating us on the progress made by the MPS in implementing the Rape Scrutiny. Whilst excellent progress has been made, there are still concerns particularly about rates of attrition. The committee will continue to this monitor progress in this area.
17. During 2006/07, the committee received reports outlining MPS efforts to improve their management of PNC, following a number of weaknesses found by an HMIC inspection. Progress is being made, although the committee is concerned about the slow pace of change.

**RACE AND EQUALITY IMPACT**

There continues to be differences in the satisfaction rates of victims of hate crime. Although there has been an improvement in this area, the committee will continue to monitor the differential detection rates and satisfaction rates of victims of hate crime through its reporting structure.

**FINANCIAL IMPLICATIONS**

None.

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