



Monthly Performance Information – for MPA Full Authority meeting on 31 January 2008

This note has combined performance information, showing both ‘hard’ crime figures and information regarding the experiences and perceptions of Londoners and MPS customers.

Prepared for the MPA Full Authority Meeting: April to December 2007 compared with April to December 2006

	Apr – Dec 2007	Apr – Dec 2006	Difference	% Change	Sanction Detections (Homicide = all detections)	
					Apr – Dec 2007	Apr – Dec 2006
Total Notifiable Offences	651,681	697,162	-45,481	-6.5%	24.4%	20.4%
BCS Comparator Crime	368,611	403,949	-35,338	-8.7%	14.2%	13.5%
Residential Burglary	44,071	44,354	-283	-0.6%	13.2%	20.4%
Robbery	28,036	34,443	-6,407	-18.6%	15.7%	13.6%
Business Crime¹	80,377	93,129	-12,752	-13.7%	30.0%	25.7%
Motor Vehicle Crime	90,123	98,112	-7,989	-8.1%	6.9%	6.7%
Gun Enabled Crime	2,653	2,569	+84	+3.3%	18.4%	19.4%
Trident Gun Crime	180	179	+1	+0.6%	16.7%	20.7%
Homicide	124	130	-6	-4.6%	87.1%	80.0%
Rape	1,509	1,791	-282	-15.7%	30.3%	30.8%
Road Fatalities	177	179	-2	-1.1%	N/A	N/A
Violent Crime	167,046	181,528	-14,482	-8.0%	28.1%	26.0%
<i>Hate Crime</i>						
Domestic Violence	39,235	42,047	-2,812	-6.7%	42.7%	38.2%
Racist Crime	6,684	7,842	-1,158	-14.8%	37.7%	34.8%
Homophobic Crime	819	906	-87	-9.6%	35.9%	31.6%

Headlines from crime statistics

- Over 45,000 fewer crimes in the last nine months, compared with the same period in 2006/07
- The MPS is hitting its sanction detection rate target of 24%
- The robbery rate for the year to date is 18.6% lower than last year, and has not been as low at this point since 1999/2000
- Motor vehicle crime declined by 8.1% and theft of motor vehicles is down 7.3%
- Gun enabled crime is up by 3.3%, a rise of 84 offences. However, this year remains the second lowest year to date total in the last seven years. Trident gun crime is up by one offence (+0.6%)
- The number of violent crimes has fallen by 8% driven by falls in violence against the person (down 5.5%) and robbery (18.6%)
- Reported rape offences are 15.7% lower than last year.
- All three types of hate crime have fallen, with improved sanction detection rates compared with 2006/07

¹ Robbery of business property, theft employee, theft from shops, burglary non-dwelling and fraud & forgery

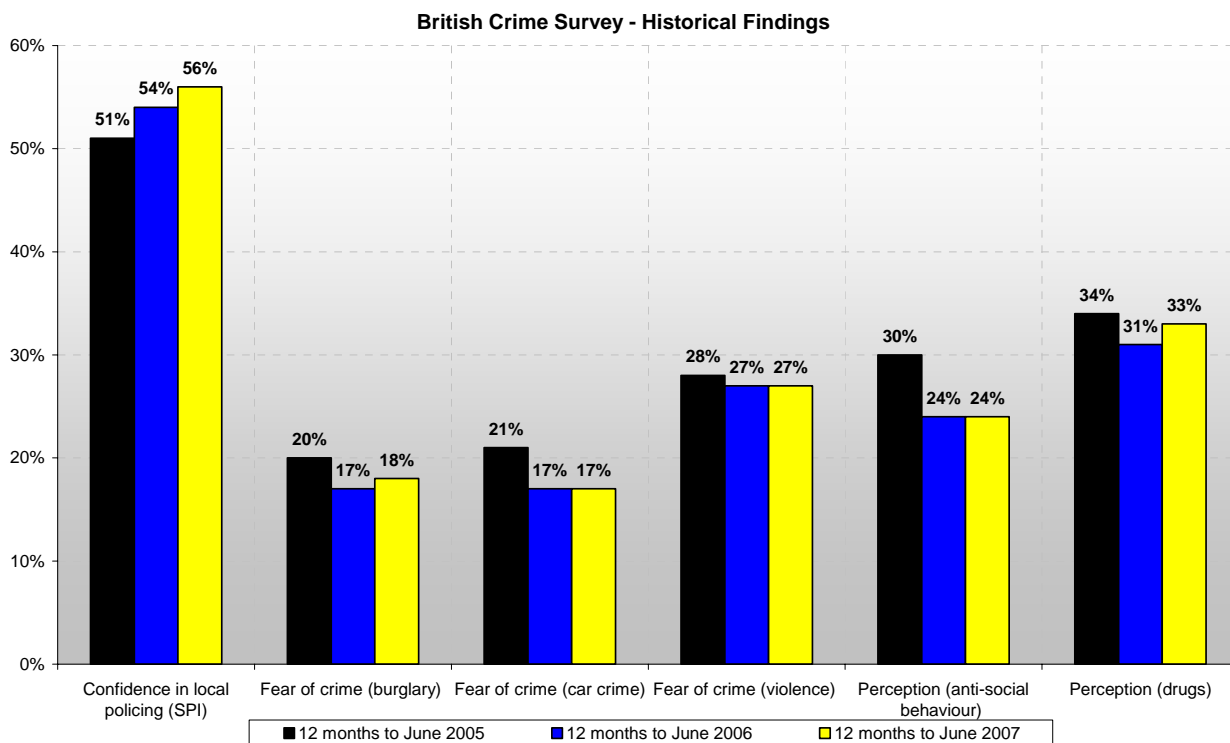


Public Satisfaction Information

A significant change is highlighted in **green** (improvement) or **red** (deterioration)

British Crime Survey (BCS): last updated 25 October 2007, next update 25 February 2008

(All SPIs)	12 months to June 2007	12 months to June 2006	12 months to June 2005	%pt Change 07/08 vs. 06/07	%pt Change 07/08 vs. 05/06
Confidence in local policing	56%	54%	51%	+2	+5
Fear of crime (burglary)	18%	17%	20%	+1	-2
Fear of crime (car crime)	17%	17%	21%	0	-4
Fear of crime (violence)	27%	27%	28%	0	-1
Perception (anti-social behaviour)	24%	24%	30%	0	-6
Perception (drugs)	33%	31%	34%	+2	-1



- Confidence in policing has increased for the third consecutive twelve-month period, and now stands at 56% - 5 % points above 2004/05. This makes the MPS the best performing force in its most similar force group, and the 8th best performing force across the whole of England & Wales.
- The % of people who feel that anti-social behaviour is a problem locally remained steady compared with the twelve months to June 2006, but is 6 % points lower than the year to June 2005.

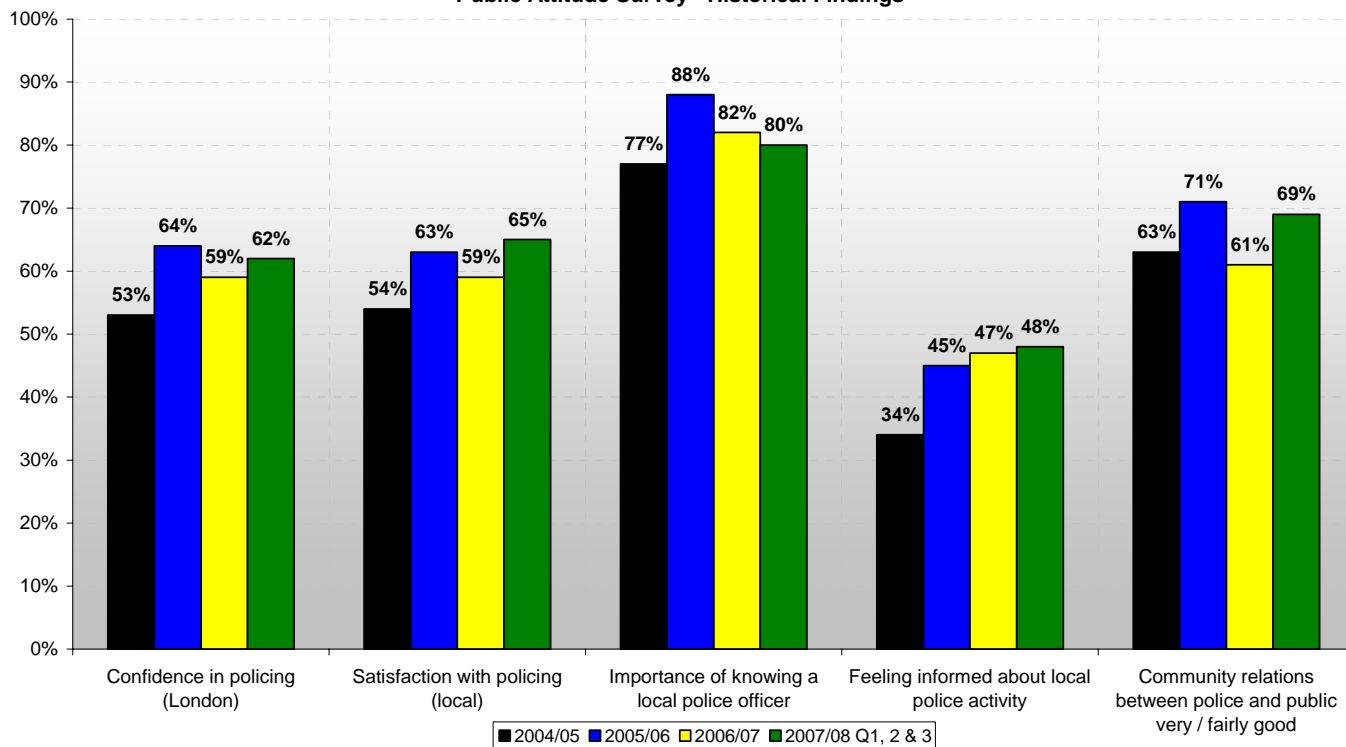


Public Attitude Survey (PAS): last updated 22 January 2008, next update 24 April 2008

	2007/08 Q1 - 3	2006/07	2005/06	2004/05	%pt Change: 07/08 vs.		
					06/07	05/06	04/05*
Confidence in policing (London)	62%	59%	64%	53%	+3	-2	+9
Satisfaction with policing (local)	65%	59%	63%	54%	+6	+2	+11
Importance of knowing a local police officer	80%	82%	88%	77%	-2	-8	+3
Feeling informed about local police activity	48%	47%	45%	34%	+1	+4	+15
Community relations between police and public very / fairly good	69%	61%	71%	63%	+8	-2	+6

*Some aspects of methodology changed for this survey in 2005/06 and this may be the reason for at least some of the improvement

Public Attitude Survey - Historical Findings



- There is a significant rise (up 8 % points compared with 2006/07) in the proportion of people who feel community relations between the police and the public are very/fairly good.
- Confidence in policing London as a whole is up by 3 % points so far this year, compared to 2006/07.



Safer Neighbourhoods Performance Framework (Public Attitude Survey): *last updated 22 January 2008, next update 24 April 2008*

	2007/08 Q1 - 3	2006/07	2005/06	2004/05	Change 07/08 vs.		
					06/07	05/06	04/05*
Confidence in policing (local)	56%	56%	58%	52%	0	-2	+4
Feeling safe walking alone during the day	97%	96%	96%	97%	+1	+1	0
Feeling safe walking alone after dark	73%	74%	71%	75%	-1	+2	-2
Agree the police understand the local issues affecting this community	65%	61%	64%	N/A	+4	+1	N/A
Agree the police deal with issues that affect their community	63%	60%	60%	N/A	+3	+3	N/A
Percentage of people worried about anti-social behaviour	39%	36%	35%	44%	+3	+4	-6

*Some aspects of methodology changed for this survey in 2005/06 and this may be the reason for at least some of the improvement

- The proportion of people who agree that the police deal with issues that affect their community is up by 3% points.
- There was a 4 % point rise in people who feel that the police understand those issues affecting the community.

Anti Social Behaviour (ASB) Survey: *last update 25 October 2007, next update 25 February 2008*

Satisfaction with...	2007/08 Q1&2	2006/07	Change 2007/08 vs. 2006/07
Overall service received	64%	65%	-1
...making contact	81%	87%	-6
...action taken	59%	59%	0
...being kept informed	44%	41%	+3
...treatment by staff	82%	82%	0
White victims overall	66%	65%	+1
BME victims overall	62%	64%	-2
Gap	4%	1%	+3

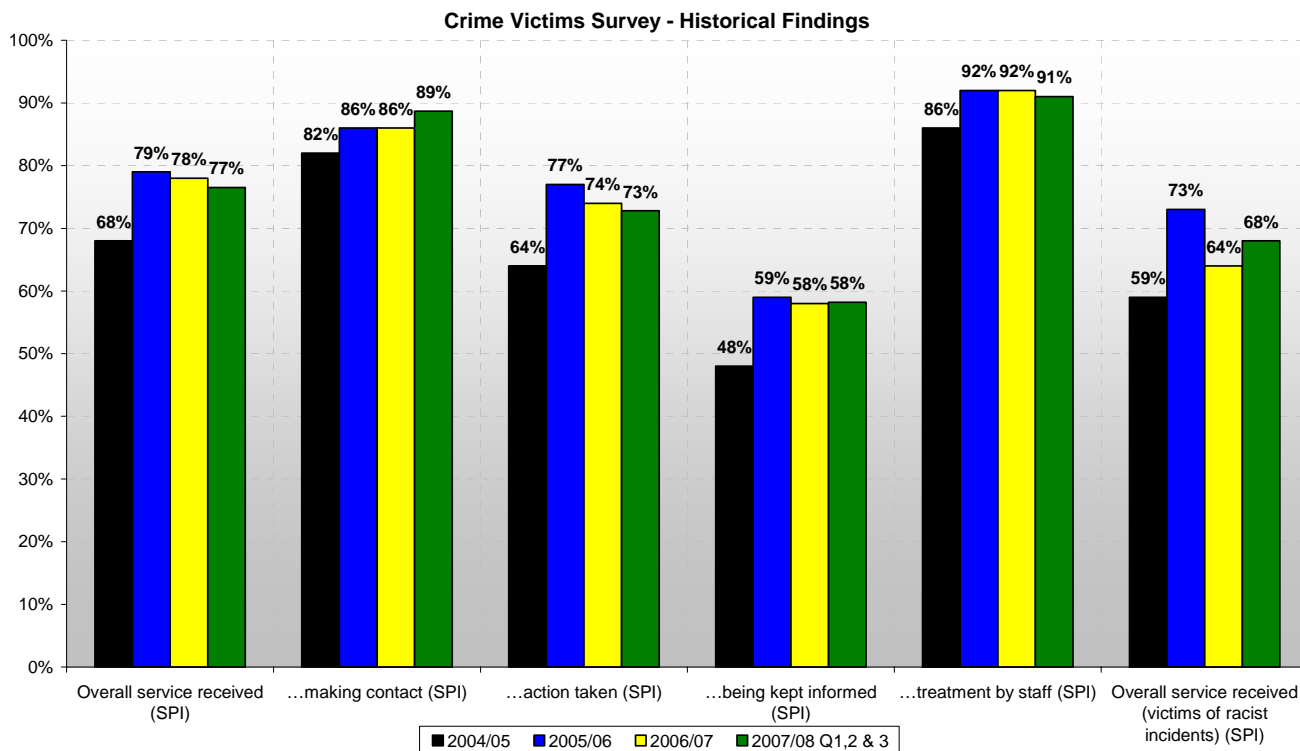
- The overall indicator of satisfaction for ASB callers remains steady with 2006/07 levels.
- There has been a rise in the proportion of people satisfied with being kept informed, but a decrease in those satisfied with making contact.



Crime Victim Satisfaction Survey: last updated 22 January 2008, next update 24 April 2008

Satisfaction with...	2007/08 Q1 - 3	2006/07	2005/06	2004/05	Change 07/08 vs.		
					06/07	05/06	04/05*
Overall service received (SPI)	77%	78%	79%	68%	-1	-2	+9
...making contact (SPI)	89%	86%	86%	82%	+3	+3	+7
...action taken (SPI)	73%	74%	77%	64%	-1	-4	+9
...being kept informed (SPI)	58%	58%	59%	48%	0	-1	+10
...treatment by staff (SPI)	91%	92%	92%	86%	-1	-1	+5
Overall service received (victims of racist incidents) (SPI)	68%	64%	73%	59%	+4	-5	+9
White victims overall	78%	80%	80%	70%	-2	-2	+8
BME victims overall	71%	74%	73%	63%	-3	-1	+8
Gap (SPI)	7%	6%	7%	7%	+1	0	0

*Survey company and some aspects of methodology changed for this survey in 2005/06 and they may be the reason for at least some of the improvement



- Overall satisfaction stands at 77% in 2007/08, a slight deterioration compared with 2006/07 and below the MPA target of 82.5%.
- Satisfaction with the ease of contact continues to improve. It is currently three percentage points higher than last year.