

DRAFT TARGET PROPOSALS

Appendix 2. CPA targets proposed

Objective: Make our services more accessible and improve people’s experience of their contact with us, especially victims and witnesses

CPA: Improve victim satisfaction with our service

Measure	Performance	Rationale
<p>Percentage of victims satisfied with the overall service provided (from User Satisfaction Survey)</p>	<p>Proposed 2% improvement on end-of-year performance.</p> <p>Current performance (Q1-3) 77%, which is 5.5 percentage points less than target of 82.5% and a slight deterioration on the previous year of 78%. An improvement target is proposed as opposed to an absolute target as the final quarter’s data may vary making the target difficult to achieve.</p>	<p>This will be challenging as user satisfaction targets are still relatively new to the MPS and our understanding of both the drivers for satisfaction and the strategic and tactical interventions that lead to improvement is still developing.</p>

CPA: Improve equality of victim satisfaction with our service

<p>Gap between the satisfaction of white users and users from minority ethnic groups with respect to the overall service provided</p>	<p>Proposed reduction in the satisfaction gap between white and black and minority ethnic victims of 1%.</p> <p>Current performance (Q1-3) 7%, which is 2 percentage points less than target of 5% (1% reduction in gap on previous year) and a slight deterioration on the previous end-of-year of 6%.</p>	<p>A 1% decrease on a 7% gap is extremely challenging to achieve.</p> <p>Also, as above, user satisfaction targets are still relatively new to the MPS and our understanding of both the drivers for satisfaction and the strategic and tactical interventions that lead to improvement is still developing.</p>
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Objective: Enhance our counter terrorism capability and capacity

CPA: Support our counter-terrorism strategy

Measure	Performance	Rationale
<p>Progress against the achievement of milestones relating to the CT plan</p>	<p>A monthly briefing report to include an assessment of and narrative on performance against the range of measures/targets that will define the contribution of all business groups to the MPS CT CPA. It is proposed that the reports deal (in rotation) with performance against a different single strand of the UK <i>CONTEST</i> strategy each month i.e. month 1 <i>Prevent</i>, month 2 <i>Pursue</i> etc.</p> <p>Examples of such measures are</p> <ul style="list-style-type: none"> • the number of disruptions of CT networks (<i>Pursue</i>) • our effectiveness in preventing intrusions to a range of MPS protected premises (<i>Protect</i>) • the quality of information/intelligence received within SO15 for further development (<i>Prevent/Pursue</i>). 	<p>'Historically the inclusion of counter-terrorism policing as a Critical Performance Area (CPA) has proved difficult. The policing activities that comprise our response to terrorism are very broad but their focus is narrow i.e. to prevent terrorist incidents.</p> <p>For this reason it is not possible to truly reflect performance in this area in a single or limited number of measures/targets. The measures that are valuable indicators will tend to more qualitative or reflective of an element of the operational activity that prevents the terrorist incident or ensures safety.</p> <p>Also, for the first time CT is to be included within the range of measures used to assess police performance across England and Wales. There is little doubt that some of these proposed national measures will feature within the indicator set used to report MPS activity.' These measures are likely to feature within Assessment of Policing and Community Safety (APACS) for 2009/10.</p>

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Objective: Reduce serious violence and protect young people

CPA: Tackle serious violence

Measure	Performance	Rationale
<p>Most serious violence rate (Tier 1)</p> <p>Most serious violence (Tier 1) will not be able to be baselined for at the end of 2007/08 because the Government is in the process of changing the definitions of GBH, ABH and common assault. This means that no target will be set for 2008/09.</p> <p>However, this measure will be monitored throughout the year by Performance Board and reported to PPRC to ensure that any potential problems relating to serious violence are highlighted at an early stage. There are likely to be data quality issues in relation to this as the new definitions are implemented.</p>		
<p>Gun Enabled Crime (GEC) rate</p> <p>Note: Awaiting confirmation regarding the exclusion of CS Spray/Stun Guns from the definition of GEC within APACs.</p>	<p>Reduction of 3% - may need to be revised once the GEC definition is known</p> <p>Current performance YTD shows a 2.7% reduction in GEC.</p> <p>Figures for this year show that CS Spray/Stun Guns account for 11% (FYTD) of all confirmed GEC offences.</p>	<p>The MPS has worked to achieve reductions in GEC, with an 11.3% reduction in 2006/07, but this level of decrease is not sustainable annually. Rather, a steady trajectory of reduction would be expected.</p>
<p>OBTJ rate of serious violence and serious sexual offences (Tier 1)</p> <p>Note: Sanction detections will be used as a proxy for BOCU level performance management purposes as accurate OBTJ data is not available at BOCU level.</p>	<p>Proposed target of 36% for combined Tier 1 SDs</p> <p>Current YTD performance 30.5%.</p>	<p>*See footnote on page 8 of this Appendix regarding TP's variable target setting methodology.</p>

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Objective: Reduce serious violence and protect young people

CPA: Increase the domestic violence arrest rate

Measure	Performance	Rationale
Percentage of domestic violence related offences that result in arrest	Proposed target of 67% Current YTD performance 63.2%.	*See footnote on page 8 of this Appendix regarding TP's variable target setting methodology.

CPA: Reduce serious youth violence

Percentage change in the number of under 20 year olds becoming victims of serious youth violence

The same issue as with MSV applies to this measure – i.e. that will not be able to be baselined for at the end of 2007/08 because the Government is in the process of changing the definitions of GBH, ABH and common assault. **This means that no target will be set for 2008/09.**

However, this measure will be monitored throughout the year by Performance Board and reported to PPRC to ensure that any potential problems relating to serious violence are highlighted at an early stage. There are likely to be data quality issues in relation to this as the new definitions are implemented.

A proxy is currently being considered using a broader definition of youth violence.

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Objective: Disrupt more criminal networks and reduce the harm caused by drugs

CPA: Disrupt more criminal networks

Measure	Target and performance	Rationale
<p>The number of criminal networks disrupted</p>	<p>Increase number of disruptions to 325</p> <p>The 2007/08 target is 225 and current performance YTD is 251. Current projections indicate that the MPS will significantly exceed its 07/08 target.</p>	<p>A challenging but achievable CN target has been proposed for 2008/09 as a result of :</p> <ul style="list-style-type: none"> • The MPS Criminal Networks Disruption Panel will increase their visits to BOCU/OCU • The rollout to all MPS Business Groups of the CN Matrix, maintained by MIB, will allow for more MPS units to claim disruptions to Criminal Networks.
<p>Number of cases where assets seized and value of assets recovered</p>	<p>Proposed 20% increase on end-of-year performance</p>	<p>The work undertaken by the POCA Implementation Team with BOCU's has allowed for greater understanding at BOCU level of the powers available to Police under POCA Legislation. There is a need for BOCU's to use this knowledge more effectively within the next financial year. If this is achieved, this challenging target can be met.</p>

CPA: Increase sanction detections for Class A trafficking

<p>The number of sanction detections for Class A trafficking offences, and of these the number for cocaine and heroin ('trafficking' includes: supply, possession with intent to supply, importation, manufacture and cultivation.</p>	<p>The proposal is to show an increase in the number of SDs on the end of year performance</p>	<p>The Drug sanctioned detection target has been set following cross Business Group discussion during the drafting of the MPS Drug Strategy 2007-09. The Drug Strategy has been approved by Management Board and the MPA.</p>
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Objective: Make our neighbourhoods safer through local and city-wide problem-solving and partnership working to reduce crime, ant-social behaviour and road casualties

CPA: Deal with local concerns

Measure	Target and performance	Rationale
<p>% of people who agree that police are dealing with ASB and crime that matter in their area</p> <p>Proposed to be consistent with APACS. However, a proxy measure is proposed for 2008/09 as the APACS measure will not have a baseline - as follows: 'Percentage of people who agree that police are dealing with the things that matter to people in this community'.</p>	<p>Proposed 1% improvement on end-of-year performance.</p> <p>Current performance (Q1-3) 63%, which is an improvement on the previous year of 3% (2006/07 – 60%).</p> <p>An improvement target is proposed as opposed to an absolute target as the final quarter's data may vary making the target difficult to achieve.</p>	<p>The 1% improvement target is considered challenging because:</p> <ul style="list-style-type: none"> • although current performance at 63% (quarters 1 to 3, 2008/09) exceeds the previous financial year figure (60%) - recent data have been less impressive. • to influence the measure will require considerable and sustained activity from local police.

CPA: Tackle serious acquisitive crime

<p>Serious acquisitive crime rate</p> <p>(Tier 2 – comprises robbery, burglary and motor vehicle crime)</p>	<p>Reduction of 4.2%</p> <p>Current performance reduction of 8.4%.</p>	<p>The % reduction figures originate from victimisation rates. it should also be acknowledged that the MPS has reduced burglary year on year for 30 years and this year again, there is a significant robbery reduction. In this context, the average of the proposed targets is 4.2%.</p>
<p>OBTJ rate for serious acquisitive crime (Tier 2)</p> <p>Note: Sanction detections will be used as a proxy for BOCU level performance management purposes as accurate OBTJ data is not available at BOCU level.</p>	<p>Proposed target of 11.8%</p> <p>Current performance 10.1%.</p>	<p>*See footnote on page 8 of this Appendix regarding TP's variable target setting methodology.</p>

DRAFT TARGET PROPOSALS

Objective: Make our neighbourhoods safer through local and city-wide problem-solving and partnership working to reduce crime, ant-social behaviour and road casualties

CPA: Reduce road traffic casualties

Measure	Target and performance	Rationale
Percentage change in people killed or seriously injured (KSI) in road traffic collisions	Reduction of 3% Note: there is severe lag in the production of this data. The target has been set by the Gov't as part of the PSA agreement with the Treasury, and revised by the Mayor. The target is to reduce the number of people killed/seriously injured by 50% by 2010.	The MPS is set to achieve the reduction of 50% set by the Gov't within the next twelve months or so - based on a baseline of the average number of KSIs between 1994 and 1999. A 3% year-on-year target has been set to ensure that focus remains on a continued reduction in excess of the PSA target.

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Objective: Plan for, and effectively police, major events in London and prepare for the 2012 Olympics

CPA: Support for the development of the Olympics programme

Measure	Target and performance	Rationale
<p>Progress against the achievement of milestones with regard to the long term planning and preparation for the London Olympics and Paralympic Games</p>	<p>Progress of the Olympics Programme is being monitored by the Olympics Strategic Oversight Board (OSOB), chaired by the Commissioner. This Board largely constitutes members of Management Board. The first meeting was held on 11/02/2008 and will be held monthly.</p> <p>Quarterly updates on the progress of the Olympics Programme will be reported to the MPA Coordination and Policing Committee (COP). The first of which is due to report on 06/03/2008.</p> <p>It is expected that a proposal will be put forward from ACCO following the next meeting of the OSOB.</p>	<p>The original rationale for this proposal was that it may be helpful for an exception report to go to Performance Board/PPRC whilst being mindful not to contribute to unnecessary bureaucracy.</p> <p>Since this proposal, the MPS has set up the Olympics Strategic Oversight Board.</p> <p>With regard to monitoring the objectives, for completeness, the Olympics Programme should report overall status and issues to Performance Board.</p>

*TP's Target Setting Methodology

The principal applied to all target setting across TP was that targets on a borough by borough and a crime by crime basis should be challenging and achievable and set within a local context and should demonstrate an improvement over a 3 year period. This is the principal set within the new PSAs and also the LAAs. Where we have the current i-Quanta data (which is only for burglary, robbery and motor vehicle crime) then targets were set against a borough moving up it's new family group as set within i-quanta. It is also worthy of note that the targets are set against victimisation rates, i.e. crimes per thousand residents and then the improvements in victimisation are converted to % reductions on a borough by borough basis.

Local Targets in a Local Context

The targets for each crime type within Territorial Policing was discussed on a local level with partners prior to the targets being forwarded to TPHQ. Local Authorities and MPA Link Members were encouraged to be part of this process, particularly as it aligns with many of the targets within the LAAs. The targets for each crime type were then discussed with Link Commanders before submitting them to TP Star Chamber which was held on 31 January 2008. This meeting was attended by the Regional Director for Government Office for London as well as the MPA, TP Command Team and Borough Commander representatives. Each crime type was worked through, examining where boroughs were in their family groups where possible, and where not it was examined where each borough sat in comparison with other MPS boroughs. Within the MPS context, where boroughs were felt to be under ambitious their targets were raised and likewise if they were over ambitious their targets were reduced.