

Summary of Critical Performance Areas

2008/09 Critical Performance Areas Performance for rolling 12 months (RY) to Feb-09 unless otherwise stated		2008/09 Target		Latest Data
Improve victim satisfaction with our service				
1	Victim satisfaction with overall service [SPI 1.1]	78.9%	A	77.8% Year to Dec-08
Improve equality of victim satisfaction with our service				
2	Comparison of satisfaction of white and BME victims with respect to overall service [SPI 1.2]	Reduce gap to 3.8pp	R	4.8pp difference Year to Dec-08
Deal with local concerns				
3	Confidence in local policing [SPI 2.3] (% people who think their local police do a good job)	1pp increase (56.2%)	A	54.2% Year to Sep-08
Tackle serious acquisitive crime				
4a	Serious acquisitive crime rate [SPI 5.2]	-4%	G	-8.0%
4b	OBTJ rate for serious acquisitive crime [SPI 6.2] (SD rate as proxy)	11.8%	R	10.5%
Reduce road traffic casualties				
5	Reduction in the number of people killed or seriously injured for all road users [SPI 9.1]	-3%	G	-17.3%
Tackle serious violence				
6a	Most serious violence rate [SPI 5.1]	Baseline year		-2.7%
6b	Reduction in gun crime [SPI 5.5]	-3%	G	-25.8%
6c	OBTJ rate for serious violence [SPI 6.1] and serious sexual offences [SPI 6.4] (SD rate as proxy)	Baseline year		32.1%
Increase the domestic violence arrest rate				
7	% domestic violence offences where an arrest was made related to the offence	67%	G	71.8%
Reduce serious youth violence				
8	Reduction in the number of under 20 year olds becoming victims of youth violence (Most Serious Violence, Weapon Enabled Crime, ABH)	-6%	G	-10.4% Apr 08-Feb 09
Disrupt more criminal networks				
9a	Number of criminal networks disrupted - monthly average	29.2	G	33.0
9b	Number of cases where assets seized - monthly average	208	G	239 Apr 08-Feb 09
Increase sanction detections for Class A trafficking				
10	Increase sanction detections for Class A trafficking offences - monthly average	210	A	210
	and of these, the number for - cocaine (inc. crack)	136	G	138
	- heroin	47	G	57
Support our counter-terrorism strategy - progress against achievement of milestones relating to the CT plan to be reported separately to Performance Board				
Support for the development of the Olympic security programme - progress against the achievement of milestones with regard to the long term planning and preparation for the Olympic and Paralympic Games (to be monitored by the MPS Olympic Strategic Oversight Board and the MPA)				
Performance assessment key: G (green) = on/above target, A (amber) = marginally below target, R (red) = well below target (Note: comparison period in 2008 has one extra day due to the leap year)				