




Key Performance Indicator Performance for Financial Year To Date (FYTD) unless otherwise stated.		Target <sup>1</sup> 2010/2011	FYTD <sup>2</sup> (April - July 2010 vs April - July 2009 unless otherwise stated)	RAG - 2	FYTD perf in #'s	MSF comparis on <sup>3</sup>	Short term trend <sup>4</sup>	Long term trend <sup>5</sup>
Confidence	<b>LOCAL POLICE DOING A GOOD JOB</b>							
	% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area (to Mar 2010)	55.4%	54.7%	A	-	1/4		
	<b>USER SATISFACTION</b>							
	% of victims satisfied with the overall service provided by the police and of these the % of: (to Jun 2010)	80%	79.1%	A	-	4/4		
	White users		81.0%		-	-		
BME users		74.2%		-	-			
The number of Policing Pledge Promises Met (15 Pledge Promises)	A proposal to cancel this indicator is going to the 23 Sept. meeting of the joint F & R and SOP Committees							
Safety	<b>REDUCING SERIOUS ACQUISITIVE CRIME</b>							
	The number of serious acquisitive crimes	-3.2%	-2.1%	A	64,492	4/4		-10.1%
	Serious acquisitive crime SD rate	12.2%	9.2%	R	5,906	4/4		
	Number of robberies	-3%	5.0%	R	11,929	4/4	◀ ▶	-8.4%
	Robbery SD rate	19%	15.9%	R	1,891	4/4		
	Number of residential burglaries	-4%	-10.1%	G	17,622	2/4	◀ ▶	-1.6%
	Residential burglary SD	16%	13.2%	A	2,327	3/4		
	Number of thefts/taking of MVs	-2%	0.7%	R	9,239	4/4	◀ ▶	-20.1%
	Number of thefts from MVs	-3%	-0.3%	A	25,702	4/4	◀ ▶	-13.0%
	MV SD rate	7.5%	4.8%	R	1,688	4/4		
	<b>REDUCING VIOLENCE</b>							
	The number of MSV crimes	-4%	-21.1%	G	3,425	4/4		
	MSV SD rate	35.0%	38.1%	G	1,305	3/4		
	Number of knife crimes	-4.0%	3.1%	R	4,366	4/4		
	Knife crimes where knife used to injure		-5.0%		1,512	-	▼	-1.6%
	Knife Crime SD rate		25.7%		1,122	-		
	Number of gun crimes	-5%	-9.8%	G	1,044	4/4	◀ ▶	+4.6%
	Gun crime where gun discharged		-1.8%		275	-		
	Gun Crime SD rate		28.4%		296	-		
	% of rape victims satisfied with the way police initially dealt with them	For information	62.0%		(39 respondents)	-		
	Number of reported domestic violence offences	No target	-1.1%		18,022	-	◀ ▶	-1.6%
	Domestic violence arrest rate	77%	78.3%	G	14,107	-		
	Domestic violence SD rate	47%	46.5%	A	8,383	-		
	Racist and Religious Crime SD rate	45%	41.4%	R	1,368	-		
	Homophobic Crime SD rate	45%	37.3%	R	178	-		
	<b>REDUCING LIVES LOST</b>							
	% Change in number of people killed or seriously injured in road traffic collisions	<277 per month	249 (Yr - Apr '10)	G		-		
	Number of Homicides	No target	21.1%		46	-		
	Homicide detection rate	85%	89.1%	G	41	-		
	Counter terrorism measure (restricted)	N/A						
<b>DELIVERING A SAFE AND SECURE OLYMPIC</b>								
The proportion of demand and resource project milestones delivered on time	A proposal is going to the 23 Sept. joint meeting of F & R and SOP Committees to replace this KPI with a qualitative report on a risk exception basis							
Improvement	<b>EFFICIENT USE OF OUR ASSETS</b>							
	Net cashable efficiencies delivered as a proportion of gross expenditure	£124m (3.4%)	Not available			-		
	<b>MAXIMISING USE OF WARRANTED OFFICERS</b>							
% Of warranted officers deployed to operational policing	2% improvement on baseline	Measure being developed			-			
% Police officer recruits from minority ethnic groups compared to % of people from minority ethnic groups in the economically active	20% of police officer recruits	12.0%				Target to be reviewed		

**Footnotes:**

- 1 The target for confidence measures are retrieved quarterly whereas all other measures are reported on a monthly basis.
- 2 The most similar forces (MSF) are West Yorkshire, West Midlands, Greater Manchester and the MPS
- 4 **Short Term Trends Definition:** This is a seasonally adjusted comparison of the most recent 4 weeks compared with the previous 4 weeks. The marker (\*) has been applied where the most recent week's performance is exceptional. A key to the symbols used are as follows:

No change   
Downward trend   
Upward trend 

- 5 **Long Term Trends Definition:** This measure is calculated by taking the performance over the rolling current year, including the current month, and comparing that to the average of the same period over the last three years, expressed as a percentage change.

Please note: The long term trends for MSV offences and DV offences are previous rolling 24 months, and the long term trends for knife used to injure and gun crime offences are previous rolling 12 months

**6 Rag Status**

**RED - Off target and worse than the same period in the last financial year (i.e. April - July 2009 Vs April - July 2010)**  
**AMBER - Off target but better than the same period in the last financial year (i.e. April - July 2009 Vs April - July 2010)**  
**GREEN - Above target**