

Key Performance Indicator Performance for Financial Year To Date (FYTD) unless otherwise stated.		Target 2010/2011	FYTD ² (April - Dec 2010 vs April - Dec 2009 unless otherwise stated)	RAG	FYTD perf in #'s	MSF comparison ³	Short term trend ⁴	Long term trend ⁵	
LOCAL POLICE DOING A GOOD JOB									
Confidence	% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area (to June 2010)	55.4%	56% BCS RY to June-10	G	-	1/4			
	USER SATISFACTION								
	% of victims satisfied with the overall service provided by the police and of these the % of: (to Dec 2010)	80%	78.9%	A	-	4/4			
	White users		80.9%		-	-			
	BME users		73.28%		-	-			
The number of Policing Pledge Promises Met (15 Pledge Promises)		Cessation of measure noted at joint SOP/F&R Committee on 23rd September							
REDUCING SERIOUS ACQUISITIVE CRIME									
	The number of serious acquisitive crimes	-3.2%	1.0%	R	145,583	4/4		-5.8%	
	Serious acquisitive crime SD rate	12.2%	9.7%	R	14,151	3/4			
	Number of robberies	-3%	6.3%	R	25,906	4/4	◀ ▶	-0.2%	
	Robbery SD rate	19%	16.8%	A	4,354	4/4			
	Number of residential burglaries	-4%	-4.7%	G	43,481	2/4	◀ ▶	-2.1%	
	Residential burglary SD	16%	13.6%	A	5,921	3/4			
	Number of thefts/taking of MVs	-2%	5.3%	R	20,460	4/4	◀ ▶	-12.6%	
	Number of thefts from MVs	-3%	1.8%	R	55,736	4/4	◀ ▶	-8.5%	
	MV SD rate	7.5%	5.1%	R	3,876	4/4			
REDUCING VIOLENCE									
	The number of MSV crimes	-4.0%	-21.4%	G	6,817	4/4		Violence With Injury is the main violence indicator	
	MSV SD rate	35.0%	40.3%	G	2,744	3/4			
	Violence with injury (VWI)		-5.7%		51,305	3/4		No Target set for VWI	
	VWI SD rate		32.9%		16,875	3/4			
	Number of knife crimes	-4.0%	4.9%	R	9,716	4/4			
	Knife crimes where knife used to injure		-4.6%		3,092	-	◀ ▶	-3.4%	
	Knife Crime SD rate		24.8%		2,408	-			
	Number of gun crimes	-5%	-16.6%	G	2,152	4/4	◀ ▶	-10.3%	
	Gun crime where gun discharged		-8.2%		527	-			
	Gun Crime SD rate		28.9%		623	-			
	% of rape victims satisfied with the way police initially dealt with them (Oct - Dec)	For information	91%		(64 respondents)	-			
	Number of reported domestic violence offences	No target	-4.9%		37,753	-	◀ ▶	-5.5%	
	Domestic violence arrest rate	77%	80.8%	G	30,514	-			
	Domestic violence SD rate	47%	48.1%	G	18,141	-			
	Racist and Religious Crime SD rate	45%	48.5%	G	3,328	-			
	Homophobic Crime SD rate	45%	52.7%	G	561	-			
REDUCING LIVES LOST									
	% Change in number of people killed or seriously injured in road traffic collisions	<277 per month	247 (RY - Sept 2010)	G		4/4			
	Number of Homicides	No target	5.4%		98	-			
	Homicide detection rate	85%	89.8%	G	88	-			
	Counter terrorism measure (restricted)	N/A	-		-	-			
DELIVERING A SAFE AND SECURE OLYMPIC									
	The proportion of demand and resource project milestones delivered on time	Change to a risk exception approach using a qualitative response noted at joint SOP/F&R Committee on 23rd September							
EFFICIENT USE OF OUR ASSETS									
	Net cashable efficiencies delivered as a proportion of gross expenditure	£344.9M (3 year)	£408.4M	G	Q2 estimates for 2008/09 -2010/11				
MAXIMISING USE OF WARRANTED OFFICERS									
Improvement	% Of warranted officers deployed to operational policing	2% improvement on baseline	Measure being developed						
	% Police officer recruits from minority ethnic groups compared to % of people from minority ethnic groups in the economically active population	20% of police officer recruits	12.0%		Recruitment currently paused and awaiting outcome of CSR. Target also to be reviewed.				

Footnotes:


1 The target for confidence measures are reported quarterly whereas all other measures are reported on a monthly basis.

2 Green - target met, amber - target not met but performance better than last year, red - target not met & performance not as good as last year

3 The most similar forces (MSF) are West Yorkshire, West Midlands, Greater Manchester and the MPS

4 **Short Term Trends Definition:** This is a seasonally adjusted comparison of the most recent 4 weeks compared with the previous 4 weeks. The marker (*) has been applied where the most recent week's performance is exceptional. A key to the symbols used are as follows:

No change
Downward trend
Upward trend



5 **Long Term Trends Definition:** This measure is calculated by taking the performance over the rolling current year, including the current month, and comparing that to the average of the same period over the last three years, expressed as a percentage change.

The long term trend calculations use the previous 24 months for DV and the previous 12 months for knife used to injure and gun crime