### Key Performance Indicator Performance for Financial Year To Date (FYTD) unless otherwise stated.

<table>
<thead>
<tr>
<th>FYTD ²</th>
<th>Target</th>
<th>RAG</th>
<th>FYTD perf in #'s</th>
<th>MSF comparison ± ³</th>
<th>Short term trend ⁴</th>
<th>Long term trend ⁵</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010/2011</td>
<td>(April - Jan 2011 vs April - Jan 2010 unless otherwise stated)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### LOCAL POLICE DOING A GOOD JOB

- % people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area (to June 2010) 55.4%  85.7% BCS RY to Sep 14 G - 5/4

#### USER SATISFACTION

- % of victims satisfied with the overall service provided by the police and of these the % of: (to Dec 2010)
  - White users 80.9% April - Dec 10 - - 4/4
  - BME users 73.2% April - Dec 10 - -

#### REDUCING SERIOUS ACQUISITIVE CRIME

- The number of serious acquisitive crimes -3.2% 2.5% R 163,877 4/4 -7.8%
- Serious acquisitive crime SD rate 12.2% 9.5% R 15,540 3/4 -0.2%
- Robbery SD rate 19% 15.3% A 4,799 4/4 -2.1%
- Number of residential burglaries -4% -1.4% G 50,017 2/4 - -12.6%
- Residual burglary SD 16% 12.8% A 6,424 3/4 - -8.5%

#### REDUCING VIOLENCE

- The number of MSV crimes -4.0% -20.4% G 7,562 4/4 Violence With Injury is the main violence indicator
- MSV SD rate 35.0% 40.0% G 3,026 3/4 No Target set for VWI
- Violence with injury (VWI) -9.8% 27.8% R 10,974 4/4 -3.4%
- Number of knife crimes -9.0% 5.9% R 3,452 - -3.4%
- Knife Crime SD rate 24.3% 2671 - -11.3%
- Number of gun crimes -7% 5.8% G 2,364 4/4 - -5.6%
- Gun crime where gun discharged -8.3% 767 - -5.5%
- Gun Crime SD rate 682 - -

#### REDUCING LIVES LOST

- % Change in number of people killed or seriously injured in road traffic collisions <277 per month 245 (RY - Oct 2010) G 4/4
- Number of reported domestic violence offences No target -5.2% 41,539 - -5.5%
- Domestic violence arrest rate 77% 91.6% A 33,994 -
- Domestic violence SD rate 47% 48.8% G 20,190 -
- Racist and Religious Crime SD rate 45% 48.5% G 3,828 -
- Homophobic Crime SD rate 45% 52.1% G 605 -

#### DELIVERING A SAFE AND SECURE OLYMPIC

- The proportion of demand and resource project milestones delivered on time Change to a risk exception approach using a qualitative response

#### EFFICIENT USE OF OUR ASSETS

- Net cashable efficiencies delivered as a proportion of gross expenditure £344.9M 3 year £408.4M G Q2 estimates for 2008/09 - 2010/11

#### MAXIMISING USE OF WARRANTED OFFICERS

- % Of warranted officers deployed to operational policing 2% improvement on baseline Measure being developed -
- % Police officer recruits from minority ethnic groups compared to % of people from minority ethnic groups in the economically active population 20% of police officer recruits 12.0% Recruitment currently paused and awaiting outcome of CSR. Target also to be reviewed.

---

**Footnotes:**

1. Quarterly whereas all other measures are reported on a monthly basis.
2. Green - target met, amber - target not met but approaching target.
3. The most similar forces (MSF) are West Yorkshire.
4. Short Term Trends Definition: This is a seasonally adjusted comparison of the most recent 4 weeks compared with the previous 4 weeks.
5. Long Term Trends Definition: This measure is months for DV and the previous 12 months for knife.