Appendix 3

KEY PERFORMANCE INDICATORS AND TARGETS 2011/12

Safety			
	Indicator	Target 2011/12	
KPI	VIOLENCE		
1	THE NUMBER OF VIOLENT CRIMES (INCLUDING ALL VICTIM BASED CRIME TYPES)	-2%	
2	THE NUMBER OF SANCTION DETECTIONS FOR ALL RAPES	+4%	
3	THE PERCENTAGE CHANGE IN THE NUMBER OF PEOPLE KILLED OR SERIOUSLY INJURED IN ROAD TRAFFIC COLLISIONS	-2%	
	PROPERTY CRIME		
4	THE NUMBER OF PROPERTY CRIMES (INCLUDING ROBBERY)	-1%	
	ANTI SOCIAL BEHAVIOUR		
5	THE NUMBER OF ANTI-SOCIAL BEHAVIOUR INCIDENTS	BASE LINE	

Confidence

	LOCAL POLICE DOING A GOOD JOB	
6	PERCENTAGE OF PEOPLE WHO THINK THE POLICE IN THEIR AREA ARE DOING A GOOD JOB	+1%
	USER SATISFACTION	
7	PERCENTAGE OF VICTIMS SATISFIED WITH THE OVERALL SERVICE PROVIDED BY THE POLICE AND OF THESE THE PERCENTAGE OF I) WHITE USERS AND II) USERS FROM MINORITY ETHNIC GROUPS	+1%

Olympics				
	DELIVERING A SAFE AND SECURE OLYMPICS			
8	LONDON 2012 OLYMPIC AND PARALYMPIC GAMES - OLYMPIC SAFETY AND SECURITY PROGRAMME STATUS (RED, AMBER, GREEN)	GREEN		

Value for Money				
	EFFICIENT USE OF OUR ASSETS			
9	DELIVER A BALANCED BUDGET FOR 2011/12 AS SET OUT IN THE POLICING PLAN 2011-14	BUDGET REQUIREMENT £2,713M		