

MPS BALANCED SCORECARD - OCTOBER 2001

Standard or Target for 2001/2002		Actual Performance (Financial Year to date)
Performance Results		
1 Street Crime	2% reduction, 10% judicial disposals	35.5% increase, 7.8% JDs
2 Criminal use of firearms	2% reduction in gun related violent crimes	23.5% increase
3 Criminal use of knives	10% increase in JDs for possession of offensive weapons or bladed instruments	18.5% JD increase
4 Burglary	2% reduction, 12% judicial disposals	3.7% increase, 9.7% JDs
5 Drug-related Crime	10% increase for supply & pwi of class A, refer 3,000 persons into treatment	45.7% increase, 1467 offenders referred (April - August)
6 Race and Hate Crime	Race crime 17% JDs; Homophobic crime 13% JDs; Domestic violence 14% JDs	16.2%(race), 20.8% (homophobic), 14.0% (domestic violence)
7 Rape	25% JDs	19.6% JDs
8 Child Abuse	Child sex abuse 35% JDs, 60% of boroughs to run prevention initiatives	25.7% JDs
9 Homicide	90% clear-up rate	67.2%
10 Road Casualties	0.74 KSI's collisions per 1000 population	September-October data unavailable (April - August: 0.73* per 1000 pop)
11 Autocrime	5% reduction, 5% judicial disposals	3.3% increase, 4.2% JDs
Resources		
1 Current Expenditure: Outturn -v- Budget		Potential overspend of £13 million - based on period 6
2 Capital Expenditure: Outturn -v- Budget		September position: Forecast underspend of £0.2m (0.2%) against the budget. No update available at present.
3 Efficiency Targets on course		Half year position - slightly under target £45k, but £2.2 million over target by year end
4 MPS Strength	Police BWT: 26,650, Civil Staff BWT: 11,535.77, Traffic Wardens BWT: 959	26,078.85 (Police), 10,451.29 (Civil Staff), 667.22 (TWs) as of October 2001
Processes		
1 Young Offenders	PYO arrest to charge 2 days; to court listing 7 days (70%); and youth case disposal 28 days (80%); PNC results in 10 days (80%)	66.0% (2 days), 68.6% (7 days), 81.4% (28 days), 65.3% (PNC 10 days)
2a Stop & Search	Increase arrest rates and achieve parity with arrest rates between white and non-white persons.	September data unavailable (April-August 2001: 16.22% (white), 16.95% (non-white), diff = 0.73%)
2b Stop & Search	Number of complaints from those stopped/searched (white and non-white) to be monitored.	41 (White), 126 (non-white)
3 Emergency Calls	Answer 999 calls within 15 secs & Arrive within 12 mins, 80% of the time	999 calls 67.5% & Immediate Incidents 72.0%
4 Terrorism	Management of scenes involving improvised explosive devices scored as 100% effective	98.5%
Corporate Health: Values		
1 Sickness	9 days p.a. (Police), 10 days p.a. (Civil Staff), 20 days p.a. (TWs)	October data unavailable (April-September: Police 8.2* days, Civil 10.0* days, TW: 15.4* days)
2 Recruitment	2,475 police recruits, 2,640 civil staff recruits	Since April 2001: 1410 police recruited, 977.06 civil staff recruited
3 Retention	Turnover 6.5% (voluntary police leavers in first 5yrs), 2.8% (voluntary police leavers 5-30 yrs), 13% (civil staff incl TWs)	5.91%* (Police < 5 yrs), 2.23%* (Police 5-30 yrs), 11.9%* (Civil staff incl TWs)
4a Representative Police Service	5% Ethnic Minority Officers	4.40% (as of October 2001)
4b Representative Police Service	10% reduction in difference in length service of VEM officers compared to other officers	October 2001 4.29 (target 3.7 years)
4c Representative Police Service	6.6% reduction in difference in length service of female officers compared to male officers	October 2001 3.76 (target 3.7 years)
4d Representative Police Service	10% reduction in difference between % VEM civil grades 10 upwards, and % VEM staff in all civil grades	October 2001 8.65% (target 7.6%)
4e Representative Police Service	No difference between % VEM officers 5-10 years sergeant +, and other officers 5-10 years sergeant +.	October 2001 2.54% (target 0% ie no difference)
5 CRR Training	Provide training for 75% of identified staff by 31 March 2002	59% of identified staff; 49% of all staff
Corporate Health: Customer Focus		
1 Customer Satisfaction	90% 999 callers, 90% violent crime victims, 90% burglary victims, 90% accident victims.	Standard achieved in 1 out 4 categories during 2nd quarter (Jul - Sept) 2001/02
2 Hate crime victim satisfaction	No difference in satisfaction levels for victims of race crime and victims of all crime	8.9% difference during 2nd quarter (Jul - Sept) 2001/02
3a High quality professional service	Number of complaints per 1000 officers and % complaints substantiated to be monitored.	195* per 1000 officers, 3.1% substantiated
3b High quality professional service	Levels of corruption related offences and service confidence procedures to be monitored.	8 (number of new officers subject to service confidence procedures)

Current Information: based on performance year to date (April 2001- October 2001).

Information from previous period: based on April - October 2001 or previous period shown if relevant data unavailable

Key	
Blue	Performing above target
Red	Performing below target
Grey	No target set
*	Data Shown as annual equivalent
Red text	Data relates to previous time period