# Appendix 1

# **Proposed priorities for Londoners**

# **Proposed Revised Objectives**

Priority A	In partnership, to promote safer communities for Londoners
Objective 1	To increase visible police presence
Objective 2	To reduce the incidence of street crime
Objective 3	To reduce the incidence of burglary
Objective 4	To reduce the incidence of autocrime
Objective 5	To improve the investigation & prevention of murder
Objective 6	To disrupt the trafficking of Class A drugs, firearms and humans
Objective 7	To disrupt the criminal use of firearms
Objective 8	To reduce the number of road casualties
Priority B	Securing the Capital against terrorism
Objective 9	To prevent and disrupt terrorist activity
Objective 10	To maintain an effective response to suspected and actual terrorist incidents
Priority C	To improve the quality of service to vulnerable victim groups
Objective 11	To improve victim care and investigation in cases of rape
Objective 12	To improve victim care and investigation in cases of domestic violence
Objective 13	To improve victim care and investigation in cases of hate crime
Objective 14	To improve the protection and safety of children including victim care, investigation and partnership working
Priority D	In partnership, to revitalise the criminal justice system
Objective 15	To bring more offences to justice
Objective 16	To improve the service to victims and witnesses

# **Proposed Priorities for Excellence 2003/04**

# Proposed revised priorities & objectives

Priority A	To expand our approach to include all aspects of diversity
Objective 1	To achieve an increased representation of all the diverse groups of London within the extended police family of the MPS <i>i.e.</i> police officers, civil staff, Community Support officers, Traffic Wardens and the Metropolitan Police Special Constabulary
Objective 2	To enhance community reassurance programmes to all vulnerable communities
Priority B	To manage the demands on the MPS more effectively and responsively
Objective 3	To improve accessibility through enabling the public to obtain the service they need
Objective 4	To improve the quality of response to public requests for assistance
Priority C	To make best use of our staff and resources
Objective 5	To develop a professional and effective workforce with the appropriate numbers and skills to deliver the priorities of the MPS
Objective 6	To develop a dynamic HR function that supports the delivery of the policing priorities of the MPS
Objective 7	To establish a strategy to manage all issues relating to the increased numbers of police staff
Objective 8	To extend the programme of devolution of resources thereby enabling local managers to improve service delivery
Objective 9	To maximise MPS resources and their most effective use
Objective 10	To protect and enhance the integrity of the MPS
Objective 11	To communicate more effectively with Londoners and our staff
Priority D	To develop a strategic analytical capability in the MPS
Objective 12	To implement the National Intelligence Model (NIM) in accordance with the National Policing Plan

# Agenda item 12 (a) MPA/03/05

# Appendix 2

# Policing Plan 2003/04 – Proposed Objectives, Targets & Measures in Phase 1

To reduce the incidence of street crime – Objective 2	2
The number of recorded street crime offences (street crime includes robbery of personal property & snatch theft)	To reduce street crime in 2003/04 to 10% below the level in 2002/03 Zero %
To reduce the incidence of burglary – Objective 3	
The number of recorded burglary offences	To reduce burglary in 2003/04 to 4% below the level in 2002/03  1% reduction
To reduce the incidence of autocrime – Objective 4	
The number of recorded autocrime offences	To reduce autocrime in 2003/04 to 7% below the level in 2002/03  0% growth
To reduce the number of road casualties – Objective	8
The number of traffic collisions involving death or serious injury per 1,000 population	To reduce the number of fatal or serious collisions to 0.72 per 1,000 population 0.73 per 1,000
To prevent and disrupt terrorist activity – Objective 9	)
Number of quality intelligence reports submitted	To increase the number of quality intelligence reports submitted  No specific target
To maintain an effective response to suspected and	actual terrorist incidents – Objective 10
The number of scenes managed to a 'good' or 'very good' standard	90% 80% to a very good standard, 100% to satisfactory standard
To improve victim care and investigation in cases of	rape – Objective 11
The judicial disposal rate for rape offences	25% judicial disposal rate  25% JD rate
To improve victim care and investigation in cases of	domestic violence – Objective 12
The judicial disposal rate for domestic violence	17% judicial disposal rate  16% JD rate
The implementation of a partnership agreement with local domestic violence agencies whereby non-police staff work within the CSU to deliver enhanced victim care	All CSUs to have an identified partnership worker within the unit who is able to provide victims with support & appropriate referrals to other domestic violence agencies by 31/3/04  No specific target

#### Agenda item 12 (a) MPA/03/05

To improve victim care and investigation in cases of hate crime – Objective 13

The judicial disposal rate for racist crime 18% judicial disposal rate

18% JD rate

The percentage of victims of racist crime who are 70% of victims of racist crime

satisfied or very satisfied with police performance satisfied/very satisfied

No equivalent target (target currently

- same victim satisfaction as for all

crime)

17% judicial disposal rate The judicial disposal rate for homophobic crime

16% JD rate

To improve the protection and safety of children including victim care, investigation and partnership working - Objective 14

Implementation of action plan To implement the action plan following

the outcome of the Climbié Inquiry

Same target

21% by March 2004 No target set

To achieve an increased representation of all diverse groups of London within the extended police family of the MPS, ie police officers, civil staff, police community support officers, traffic wardens and the Metropolitan Police Special Constabulary – 'Excellence' Objective 1

The number of minority ethnic officers as a percentage 6.6% by March 2004

of total police strength 7.9%

Minority ethnic PCSOs as a percentage of total PCSO 24% by March 2004

strength

n/a

Minority ethnic civil staff as a percentage of total civil staff strength

Women officers as a percentage of total police strength 19.5% by March 2004

> No comparable target (only recruits measured for current target of 22.5%)

Women PCSOs as a percentage of total PCSO 26% by March 2004

strength n/a

To enhance community reassurance programmes to all vulnerable communities 'Excellence' Objective 2

Develop in partnership an approach to community

reassurance involving local identification of vulnerable

groups

Pilot on four sites and evaluate during 2003/04 (will include DCC4 activity)

n/a

To implement the National intelligence Model in accordance with the National Policing Plan 'Excellence' Objective 12

Achievement of the minimum standards set out for the police service nationally for the implementation of NIM Implement 100% of standards to

national timescales

Bold Italic refers to target for 2002/03

PRIORITY FOR LONDONERS: A	IN PARTNERSHIF LONDONERS	P, TO PROMOTE	SAFER COMM	UNITIES FOR
Proposed objective	2. To reduce the incident	dence of street cr	ime	
Measure	The number of records			t crime includes
Targets (improvement in performance or benefits for the MPS)	To reduce street 2002-03.	crime in 2003-04	to 10% below t	he level in
Current performance		2000/01	2001/02	2002/03 (YTD*)
Portormanio	Offences	50607	69987	43377
	% change on previous year	+18.0%	+38.3%	-17.6%
	*Apr – Dec 2002 (	compared with Ap	or – Dec 2001)	
MPS lead		Busin Group		
Key activities in support of objective				
Further			ar target	4000/05
information (background or context)	Street crime five-year target: 15% decrease on 1999/00 to be achieved by 2004/05.			
Context)	Between 1999/00 and 2001/02 there has been an increase of 63.1%.			
	<ul> <li>Assuming that street crime levels remain stable (ie. at c. 4, offences / month) for the remainder of 2002/3, this increase have been reduced to 35.5%. A decrease of 37.3% would required over the remaining two years.</li> </ul>		3, this increase will	
	The MPA are keer boroughs and bes		veen the Operation	on Safer Streets

PRIORITY FOR LONDONERS: A	IN PARTNERSHIF LONDONERS	P, TO PROMOTE	SAFER COMM	UNITIES FOR
Proposed objective	3. To reduce the incid	3. To reduce the incidence of burglary		
Measure	The number of rec	orded burglary of	fences	
Targets (improvement in performance or benefits for the MPS)	To reduce burgla	ry in 2003-04 to	4% below the le	evel in 2002-03.
Current performance		2000/01	2001/02	2002/03 (YTD*)
portormano	Offences	112376	116027	86153
	% change on previous year	-9.5%	+3.2%	+0.1%
	*Apr – Dec 2002 (d		,	
MPS lead		Busine Group		
Key activities in support of objective				
Further		•	ar target	.0/00 / 1
information (background or context)	Burglary five-year target: 10% decrease on 1999/00 to be achieved by 2004/05			
Contexty	Between 1999/00 and the 2001/02 there was been a reduction in burglary offences of 6.5%.			
	decrease of 2. This target rer The MPA are keer		ed over the rema veen the bespoke	nining two years.
	boroughs included	III IIIE Salei HOII	เธอ แแนนแขยง.	

PRIORITY FOR LONDONERS: A	IN PARTNERSHIF LONDONERS	P, TO PROMOTE	SAFER COMM	UNITIES FOR
Proposed objective	4. To reduce the incid	dence of autocrim	е	
Measure	The number of rec motor vehicles, the vehicles and vehic	eft from motor veh	iicles, criminal d	ime includes theft of amage to motor
Targets (improvement in performance or benefits for the MPS)	To reduce autocr	ime in 2003-4 to	7% below the l	evel in 2002-3
Current		0000/04	0004/00	0000/00 (\/TD#)
performance	Offenses	<b>2000/01</b> 238492	<b>2001/02</b> 245688	2002/03 (YTD*)
	Offences % change on	-0.2%	+3.0%	184538 -0.2%
	previous year			
MDO	*Apr – Dec 2002 (		,	
MPS lead		Busine Group		
Key activities in support of objective				
Further	Five year targets	•		
information (background or context)	Autocrime five-year target. 31% decrease on 1998/99 to be achieved by 2004/05.			
Comonly	<ul> <li>Between 1998.</li> </ul>	/9 and 2001/2 the	re has been an i	increase of 10.8%.
	decrease 0.2%	there is no furthe Apr-Dec) a decre ning two years.		

PRIORITY FOR LONDONERS: A	IN PARTNERSHII	P, TO PROMOTE	SAFER COMM	UNITIES FOR
Proposed objective	8. To reduce the nun	nber of road casua	alties	
Measure	The number of roa 1,000 population	ad traffic collisions	involving death	or serious injury per
Targets (improvement in performance or benefits for the MPS)	0.72 collisions pe	er 1,000 populatio	on	
Current				2000/00 (7/77)
performance		2000/01	2001/02	2002/03 (YTD*)
	Collisions** Per 1,000	5568 0.76	5428 0.75	2992 0.71
	population	0.76	0.73	0.71
	* Apr – Oct 2002 - ** involving death	or serious injury		/alent
MPS lead		Busine Group		
Key activities in support of objective				
Further information (background or context)	There is a ten-yea seriously injured be The 0.71 figure shas there are some There is likely to be the winter months	y 40% by 2010. own for 2002/3 is outstanding accide e a seasonal influ	subject to slight dent reports for t	upwards revision he period shown.

PRIORITY FOR LONDONERS: B	SECURING THE	CAPITAL AGAINS	ST TERRORISM	
Proposed objective	9. To prevent and dis	srupt terrorist activ	rity	
Measure	Number of quality	intelligence report	ts submitted	
Targets (improvement in performance or benefits for the MPS)	To increase the r	number of quality	intelligence repo	orts submitted
Current performance		April - June 02	July –	October –
		-	September 02	December 02
	Total quality intelligence reports	781	2469	2055
MPS lead		Busine Group		
Key activities in support of objective				
Further information (background or context)	This measure is a Specialist Operati		CRIMINT reports o	collated within

PRIORITY FOR LONDONERS: B	SECURING THE	CAPITAL AGAIN	ST TERRORISM	
Proposed objective	10. To maintain an eff incidents	ective response to	o suspected and	actual terrorist
Measure	The number of sce	enes managed to	a 'good' or 'very	good' standard
Targets (improvement in performance or benefits for the MPS)	90%			
Current performance		2000/01	2001/02	2002/03 (YTD*)
performance	Suspected and	491	546	228
	actual incidents % managed to good or very good standard	94.7%	94.3%	90.8%
MPS lead		Busin Group		
Key activities in support of objective				
Further information (background or context)	The current target The change to a b 'good' scene mana	roader 'good' and	l 'very good' refle	

PRIORITY: C	TO IMPROVE THE VICTIM GROUPS	E QUALITY OF S	ERVICE TO VU	LNERABLE
Proposed objective	11. To improve victim care and investigation in cases of rape			
Measure	The judicial dispos	The judicial disposal rate for rape offences		
Targets (improvement in performance or benefits for the MPS)	25% judicial disp	osal rate		
Current		0000/04	0004/00	0000/00 ()/TD#)
performance	0#2222	2000/01	2001/02	2002/03 (YTD*)
	Offences  JD rate	2189 18.6%	2498 22.5%	2153 22.9%
MDC load	*Apr – Dec 2002	Ducin		
MPS lead		Busin Group		
Key activities in support of objective				
Further information (background or context)	Key activities will read the opening of two The development of needs and hence is	o new Sexual Offe of survivor question	ence Referral Ce onnaires to bette	

PRIORITY FOR LONDONERS: C	TO IMPROVE THE VICTIM GROUPS	E QUALITY OF S	ERVICE TO VU	LNERABLE
Proposed objective	12. To improve victim care and investigation in cases of domestic violence			
Measure	The judicial dispos	al rate for domes	tic violence	
Targets (improvement in performance or benefits for the MPS)	17% judicial disp	osal rate		
Current				
performance		2000/01	2001/02	2002/03 (YTD*)
	Offences	57981	56253	46784
	JD rate	13.7%	15.0%	16.4%
	*Apr – Dec 2002			
MPS lead		Busin Group		
Key activities in support of objective				
Further information (background or context)	Current and previous 2002/03 16% 2001/02 14%	ous JD targets for	domestic violend	ce are:

PRIORITY FOR LONDONERS: C	TO IMPROVE THE QUALITY OF SERVICE TO VULNERABLE VICTIM GROUPS
Proposed objective	12. To improve victim care and investigation in cases of domestic violence
Measure	The implementation of a partnership agreement with local domestic violence agencies whereby non-police staff work within the CSU to deliver enhanced victim care
Targets (improvement in performance or benefits for the MPS)	All CSUs to have an identified partnership worker within the unit who is able to provide victims with support and appropriate referrals to other domestic violence agencies by 31 <sup>st</sup> March 2004
Current performance	New measure
MPS lead	Business Group lead
Key activities in support of objective	
Further information (background or context)	In order to reduce the level of repeat victimisation which is high in cases of DV and to ensure the needs of the victim are met, police must look to other agencies to provide long term support for victims. This can only be delivered in partnership with other support agencies. To ensure victims receive the most appropriate support and referrals these partnerships need to operate from within the CSU. It is anticipated that the role of this person can be one of either full or part time either on a voluntary basis, through joint funding or even funding from the many government initiatives. All of these are currently being utilised by CSUs to fulfil this role. DCC4 will be in a position to assist and advise CSUs to achieve this target.

PRIORITY FOR LONDONERS: C	TO IMPROVE THE VICTIM GROUPS		SERVICE TO VUI	LNERABLE
Proposed objective	13. To improve victim care and investigation in cases of hate crime			
Measure	The judicial disposal rate for racist crime			
Targets (improvement in performance or benefits for the MPS)	18% judicial disposal rate			
Current				
performance		2000/01	2001/02	2002/03 (YTD*)
	Offences	16981	15610	10609
	JD rate	16.8%	17.0%	18.1%
	*Apr – Dec 2002			
MPS lead	Business Group lead			
Key activities in support of objective				
Further information (background or context)	Current / previous JD targets for racist crime are: 2002/03 18% 2001/02 17% The target for racist crime has remained the same at 18%, this still remains a challenging target in light of the additional work being placed on CSUs when the vulnerable adults policy is introduced.			

PRIORITY FOR LONDONERS: C	TO IMPROVE THE QUALITY OF SERVICE TO VULNERABLE VICTIM GROUPS			
Proposed objective	13. To improve victim care and investigation in cases of hate crime			
Measure	The percentage of victims of racist crime who are satisfied or very satisfied with police performance			
Targets (improvement in performance or benefits for the MPS)	70% of victims of racist crime satisfied / very satisfied with police performance			
Current		2000/04	2004/02	2002/02 (VTD*)
performance	% satisfied / very satisfied	<b>2000/01</b> 73.0%	<b>2001/02</b> 69.7%	2002/03 (YTD*) 66.6%
	*Apr – Sep 2002			
MPS lead		Busine Group		
Key activities in support of objective				
Further information (background or context)				

PRIORITY FOR LONDONERS: C	TO IMPROVE THE QUALITY OF SERVICE TO VULNERABLE VICTIM GROUPS			
Proposed objective	13. To improve victim care and investigation in cases of hate crime			
Measure	The judicial disposal rate for homophobic crime			
Targets (improvement in performance or benefits for the MPS)	17% judicial disposal rate			
Current performance		2000/01	2001/02	2002/03 (YTD*)
periormance	Offences	1344	1239	852
	JD rate	11.2%	15.3%	18.7%
MPS lead	*Apr – Dec 2002	Busin		
Key activities in		Group	lead	
support of objective				
Further information (background or context)	Current / previous 2002/03 16% 2001/02 14%	s JD targets for ho	omophobic crime	are:
	The 17% target pr however homopho due to small numb felt to be challengi It is intended that a commences in 200	obic JD rates are s bers and a further ng. regular surveying	subject to conside % increase on the of victims of hom	erable fluctuation is year's target is nophobic crime

PRIORITY FOR LONDONERS: C	TO IMPROVE THE QUALITY OF SERVICE TO VULNERABLE VICTIM GROUPS	
Proposed objective	To improve the protection and safety of children including victim care, investigation and partnership working	
Measure	Implementation of action plan	
Targets (improvement in performance or benefits for the MPS)	To implement the action plan following the outcome of the Climbie Inquiry	
Current performance	This measure and target was in the 2002/03 plan however the inquiry report is still awaited, hence the target is carried over.	
MPS lead	Business Group lead	
Key activities in support of objective		
Further information (background or context)		

PRIORITY FOR EXCELLENCE:	TO EXPAND OUR APPROACH TO INCLUDE ALL ASPECTS OF DIVERSITY			
Proposed objective	1. To achieve an increased representation of all the diverse groups of London within the extended police family of the MPS i.e. police officers, civil staff, police community support officers (PCSOs), traffic wardens, and the Metropolitan Police Special Constabulary.			
Measure	The number of minority ethnic officers as a percentage of total police strength			
Targets (improvement in performance or benefits for the MPS)	6.6% by March 20	004		
Current performance		2000/01	2001/02	2002/02 (VTD*)
performance	Minority ethnic officers as % of police strength	4.1%	4.8%	2002/03 (YTD*) 5.3%
	*Dec 2002			
MPS lead	Business Group lead			
Key activities in support of objective				
Further information (background or context)	This target is prop This is an increase There is a ten-yea officers in the MPS	e on this year's pe	rcentage, 11%.	

PRIORITY FOR EXCELLENCE:	TO EXPAND OUR APPROACH TO INCLUDE ALL ASPECTS OF DIVERSITY		
Proposed objective	1. To achieve an increased representation of all the diverse groups of London within the extended police family of the MPS i.e. police officers, civil staff, police community support officers (PCSOs), traffic wardens, and the Metropolitan Police Special Constabulary.		
Measure	Minority ethnic PCSOs as a percentage of total PCSO strength		
Targets (improvement in performance or benefits for the MPS)	25% by March 2004		
Current performance	New measure: 22.9% as at end Dec-02		
MPS lead	Business Group lead		
Key activities in support of objective			
Further information (background or context)			

PRIORITY FOR EXCELLENCE:	TO EXPAND OUR DIVERSITY	R APPROACH TO	INCLUDE ALL	ASPECTS OF
Proposed objective	To achieve an increased representation of all the diverse groups of London within the extended police family of the MPS i.e. police officers, civil staff, police community support officers (PCSOs), traffic wardens, and the Metropolitan Police Special Constabulary.			
Measure	Minority ethnic civil staff as a percentage of total civil staff strength			
Targets (improvement in performance or benefits for the MPS)	21% by March 20	04		
Current performance		2000/01	2001/02	2002/03 (YTD*)
portormano	Minority ethnic civil staff as % of civil staff strength	15.6%	18.5%	18.9%
	*Dec 2002			
MPS lead		Busine Group		
Key activities in support of objective			·	
Further information (background or context)				

PRIORITY FOR EXCELLENCE:	TO EXPAND OUR DIVERSITY	R APPROACH TO	INCLUDE ALL	ASPECTS OF
Proposed objective	1. To achieve an increased representation of all the diverse groups of London within the extended police family of the MPS i.e. police officers, civil staff, police community support officers (PCSOs), traffic wardens, and the Metropolitan Police Special Constabulary.			
Measure	Women officers as a percentage of total police strength			
Targets (improvement in performance or benefits for the MPS)	19.5% by March 2	2004		
Current performance		2000/01	2001/02	2002/03 (YTD*)
performance	Women officers as % of police strength	15.8%	16.1%	16.5%
	*Dec 2002			
MPS lead		Busine Group		
Key activities in support of objective				
Further information (background or context)				

PRIORITY FOR EXCELLENCE:	TO EXPAND OUR APPROACH TO INCLUDE ALL ASPECTS OF DIVERSITY		
Proposed objective	1. To achieve an increased representation of all the diverse groups of London within the extended police family of the MPS i.e. police officers, civil staff, police community support officers (PCSOs), traffic wardens, and the Metropolitan Police Special Constabulary.		
Measure	Women PCSOs as a percentage of total PCSO strength		
Targets (improvement in performance or benefits for the MPS)	26% by March 2004		
Current performance	New measure: 23.6% as at end Dec-02		
MPS lead	Business Group lead		
Key activities in support of objective			
Further information (background or context)			

PRIORITY FOR EXCELLENCE:	TO EXPAND OUR APPROACH TO INCLUDE ALL ASPECTS OF DIVERSITY		
Proposed objective	To enhance community reassurance programmes to all vulnerable communities		
Measure	Develop in partnership an approach to community reassurance involving local identification of vulnerable groups		
Targets (improvement in performance or benefits for the MPS)	Pilot on four sites and evaluate during 2003-04		
Current performance	No current measure		
MPS lead	Business Group lead		
Key activities in support of objective			
Further information (background or context)	In partnership with Surrey Police the MPS is undertaking a 'Restoring Reassurance' project. The definition of reassurance used is 'making people feel safer'. The approach is to: Plan / engage partners / prepare structure and identify resources; Undertake research and analysis including public perception survey, environmental audit, focus groups; Deliver / evaluate. The analysis should identify local groups who are vulnerable and in this way the unique nature of each area's problems is accounted for. The first four projects and evaluation would inform possible further roll-out of a further developed model.		

PRIORITY FOR EXCELLENCE:	TO DEVELOP A STRATEGIC ANALYTICAL CAPABILITY IN THE MPS		
Proposed objective	12. To implement the National Intelligence Model (NIM) in accordance with the National Policing Plan		
Measure	Achievement of the minimum standards set for the police service nationally for the implementation of NIM		
Targets (improvement in performance or benefits for the MPS)	Implement 100% of standards to national timescales		
Current performance	No current measure		
MPS lead	Business Group lead		
Key activities in support of objective			
Further information (background or context)			