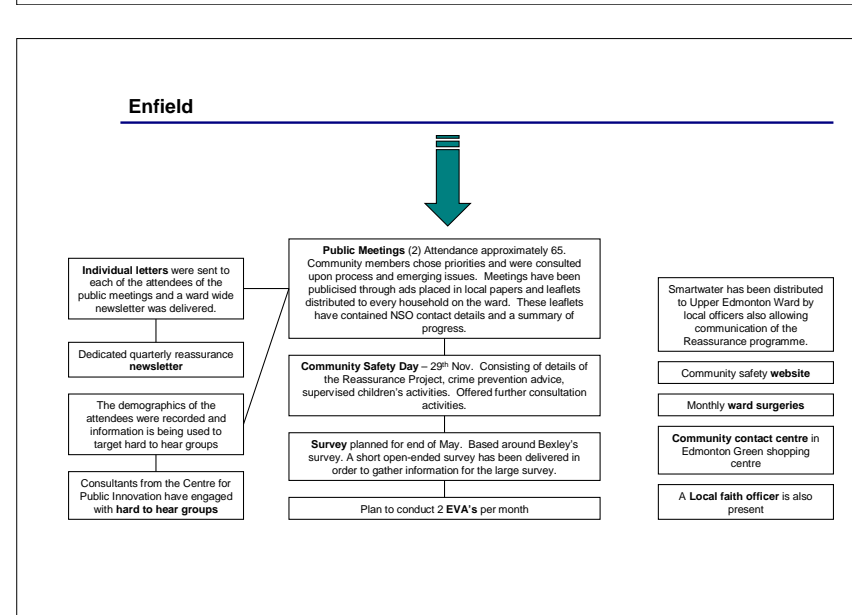
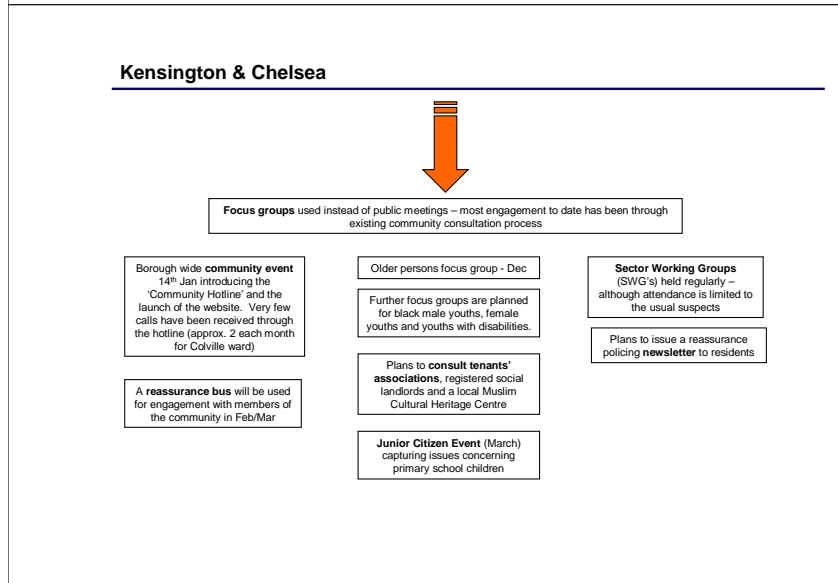
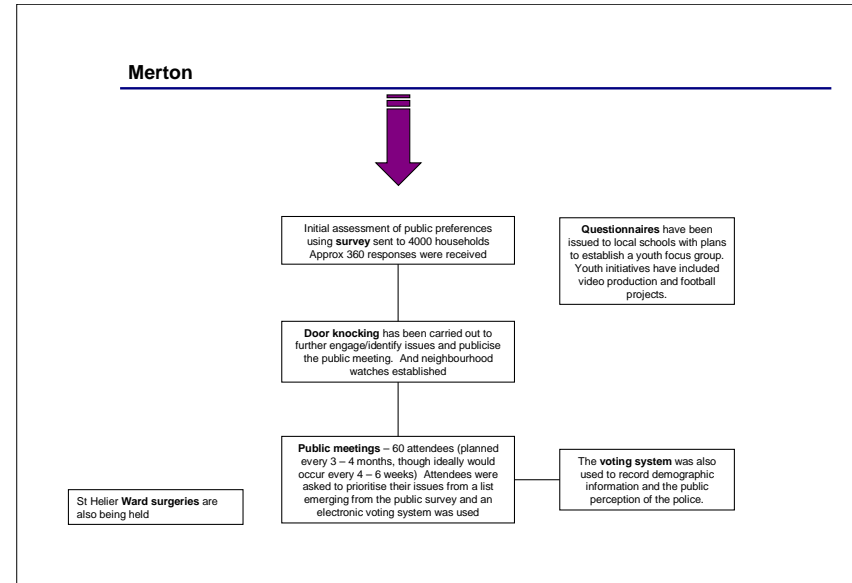
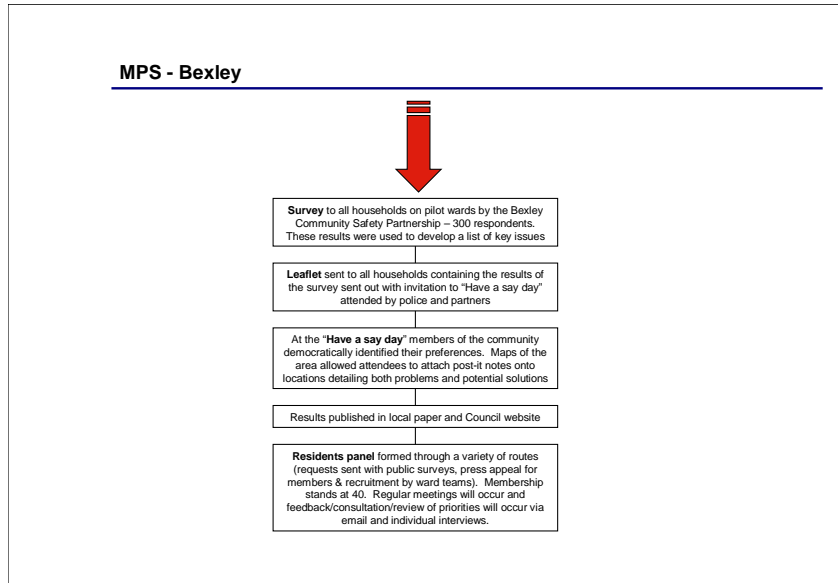


COMMUNITY ENGAGEMENT IN NRPP MPS TRIAL SITES



TACTICAL MENU FOR COMMUNITY ENGAGEMENT

- The purpose of engagement for reassurance policing can be defined as:
 - *To improve confidence in policing through a more responsive approach to tackling insecurity*
 - *To work together in reducing crime, anti social behaviour, and the signal crimes & disorders that matter most to local people*
 - *To support community contributions in policing their neighbourhoods*

- The common elements of successful approaches are:
 - Wide ranging consultation to identify an initial list of public preferences
 - More detailed engagement with a neighbourhood panel, or similar forum, to make choices about priorities and participate in problem solving
 - Additional activities to engage hard to hear groups, for example use of specialists or door knocking
 - A method of communicating feedback

- A menu of tactical options that can be mixed and matched according to context is as follows:

Establishing Preferences

- 1) Household survey
- 2) Have A Say Day
- 3) Questionnaires to schools
- 4) Junior citizen event
- 5) Questionnaires to community groups
- 6) Existing groups, e.g. NHW
- 7) Ward surgeries
- 8) Door Knocking
- 9) Focus groups
- 10) Reassurance bus
- 11) Community hotline

Hard to hear groups

- 1) External specialists
- 2) Mediation
- 3) Door Knocking
- 4) Bespoke survey
- 5) Bespoke focus groups
- 6) Community contact centre
- 7) Local faith officer
- 8) Community hotline

Making Choices

- 1) Neighbourhood / Residents Panel
- 2) Have a Say Day
- 3) Electronic Voting

Problem Solving

- 1) Community Safety Day

- 2) Problem solving group
- 3) Geographic working group
- 4) Local action group

Communicating Feedback

- 1) Neighbourhood / Residents Panel
- 2) Community Safety Day
- 3) Leafleting
- 4) Website
- 5) Published in local media
- 6) Ward surgeries
- 7) Community contact centre
- 8) Newsletter
- 9) Individual letters
- 10) Reassurance bus