Performance Summary: Overview of Performance Against Targets - Performance Year 2004/05

GREEN (MPA Targets)

Rape detections: 38%, exceeded the Policing Plan target of 35%

TNO detection rate: 21% against MPA target of 20%

Robbery detection rate: 15.5% against 15% target

Value of assets recovered from criminal networks - £21.4m, target £8m

Drug trafficking organisations disrupted - 12 per annum target achieved

Number of organised criminal networks disrupted: 2 per month achieved

Arrests of subjects identified by Child Protection: 3.3 per month target exceeded

Terror scenes managed to a good/very good standard - target 90%, performance 97%

Detection rate for racist crime offences: 34% - exceeds 26% target

Homophobic crime detection rate exceeding target: 32% against 26% target

Detection rate for domestic violence is running at 55%, target is 35%

Gun Crime across the MPS: down 7.9% against -4% target.

Female recruits as percentage of all recruits - 30% against 30% target

Reducing domestic burglary (**TP target**: -7%) achieved: -7.2%

Vetting enquiries completed in 5 days: 99% performance (target= 80%) (**SO Target**)

Motor Vehicle Crime reduction (**TP target**: -8%) Performance this year: -14.4%

AMBER (MPA Targets)

Arrest warrants outstanding: 13.7k, target was 13.1k

RED (MPA Targets) (Location in document)

Racist crime victims satisfied with police performance (60%) target 70% (Page 14)

Satisfaction with neighbourhood policing: 48%, target was 55% (Page 9)

Reductions in robbery: -11% target set, MPS performance: -4% (Page 11)

Response to terror scenes - target 12 min arrival time in all cases. Performance: 78% (Page 4)

Visibility increase: Target of 5%, year end total: +3.1% (Page 9)

Background checks completed in 10 working days - target 90%, SO: 77% (**SO Target**) (Pg 17)

Trident Gun Crime up 1.6% (**SCD Target: 4% reduction**) (Page 6)

Introduction

This is the performance report for the financial year 2004/05.

What's included? Below each of the ten Policing Plan objectives there is a list of policing plan performance indicators - marked PP. Statutory Performance Indicators – marked SPIs are also included under the relevant Objective. Other indicators are grouped at the end.

The information compares the target with the performance during the period year to date (PYTD) and the rolling 12 months where this is available. The rolling 12 months figure balances the PYTD data, as it is not distorted by seasonal factors, which may affect the PYTD figure.

How is performance assessed? A traffic light system denotes the following:

Green - performance has met the target, (blue background: more than 10% better than target)

Amber – target missed, but within 10%

Red - variation from target is greater than 10 percent, target missed.

What happens if a traffic light glows red? If a performance assessment is shown red, a short note explaining the reasons why will be included. Where MPA and MPS officers agree that there is a real problem (i.e. not a seasonal increase), further information will be provided showing the trend over time, and what action the MPS is taking to hit the target. If PPRC feel that the problem is serious enough, then we can produce a more detailed report for a future meeting that will contain further analysis and proposed actions.

Performance summary – Performance Year 2004/05

Of the 22 MPA Policing Plan targets, the MPS has achieved 15, and missed seven. Many of the targets had no baseline in 2003/04 for comparison, and so have been excluded from the summary sheet.

Substantial progress has been made concerning detections, where all of the policing plan targets have been achieved. Of note, the Total Notifiable Offences detection rate stands at 21.1%, in excess of the 20% target. Rape detections are at 38%, while domestic violence detections are at 55%. In the 2004/05 financial year, the MPS gained an additional 50,000 detections on the previous year.

Crime is falling in London: there were 45,000 fewer offences in the capital this year, compared to last. This equates to a TNO reduction of 4.3%. Robbery, Domestic Burglary, Motor Vehicle Crime, Gun Enabled Crime and Knife crime are all down on last year.

The overall reduction is more significant – down 5.3% or 52,000 less crimes – if two changes in police reported crime are excluded:

- **the introduction of new powers** , such as issuing a fixed penalty notices often issued for an incident where violence and alcohol is involved, contributing to the increase in the number of recorded violent crime, and
- **the increase in police numbers,** resulting in more proactivity such as arrests for carrying offensive weapons or cannabis warnings.

Areas where the MPS missed its targets include the robbery reduction measure. The target of –11% was very challenging: at the end of the year, -4% was achieved. Also, the satisfaction measures and the visibility target were below required performance, as they have been throughout this year.

Performance Assessment Key

Performance above target   >=0%   Minor variation on missed target - usually 0% to 10% below   Major variation, target missed - usually over 10%   below

Blue background of green traffic light indicates the MPS has achieved 10% or better than target
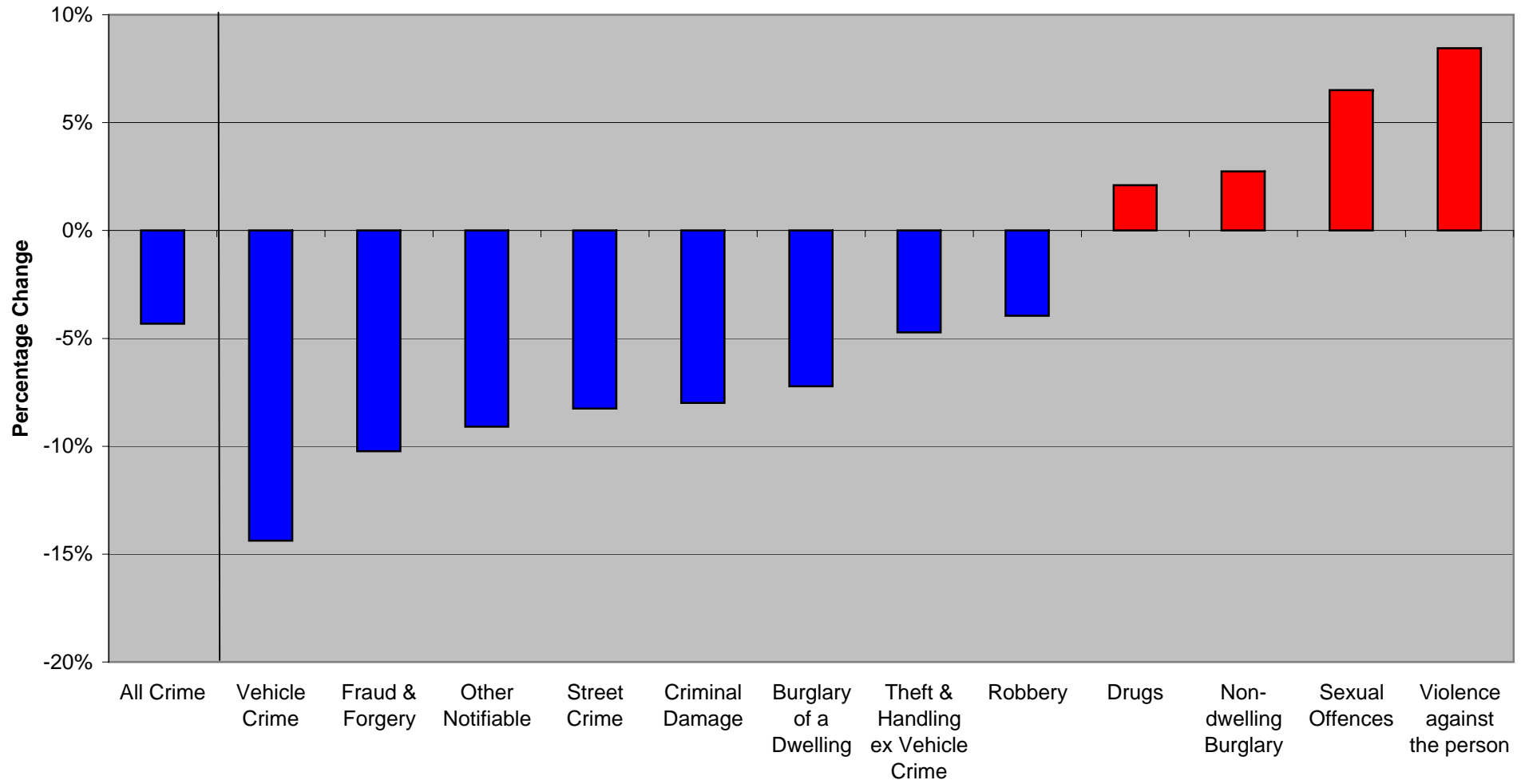Performance Year To Date (PYTD) = April to March unless otherwise stated in ( )s next to the indicator. Rolling 12 months = 12 months ending at the same time as the PYTD period.
Population based data reflects 2002 Mid-Year Estimates.

originator ID	Indicator	2004/05 TARGET	2004/05 PYTD	ROLLING 12 Months	Performance Assessment
Objective 1: To minimise the risk to life and property from terrorist activity in London					
PP	Number of quality intelligence reports (Monthly Average)	588 (03/04 Performance)	940	940	
PP	Appropriate number of Counter Terrorism deployments (Monthly Average)	N/A	6	6	
Objective 2: To maintain an effective response to suspected and actual terrorist incidents					
PP	Percentage of terrorist scenes managed to a good or very good standard	90%	97%	97%	GREEN
PP	Once tasked, to attend suspected or actual terrorist scene within set target - first officer at scene in 12 minutes *There was a 100% aspirational target set at the beginning of the year - the first month was below this, and so the target has been missed since then.*	100%	78%	78%(03/04)	RED
SO Objectives (SO 14 & SO 17)	Interceptions of unlawful intrusions into designated protected areas / number that got through to red area		50/1		
SO Objective	Perimeter alarm activations attended within set time	80%	77%		RED

1

Change in Crime levels in MPS area: 2003/04 compared with 2004/05

Most crime types have fallen overall, driven by strong declines in motor vehicle crime and burglary

Y-axis: Percentage Change (from -20% to 10%)

Categories: All Crime, Vehicle Crime, Fraud & Forgery, Other Notifiable, Street Crime, Criminal Damage, Burglary of a Dwelling, Theft & Handling ex Vehicle Crime, Robbery, Drugs, Non-dwelling Burglary, Sexual Offences, Violence against the person

originator ID	Indicator	2004/05 TARGET	2004/05 PYTD	ROLLING 12 Months	Performance Assessment
Objective 3: To reduce the level of gun crime					
PP	The number of gun enabled crime offences *Target met, there were 313 fewer gun enabled crime offences in 2004/05.*	**4% reduction**	-7.9%	-7.9%	GREEN
SCD Objective	Trident gun enabled crime *The number of Trident-related gun crime offences is relatively small: there have been three additional Trident gun-related offences this year.*	**4% reduction**	+1.6%		RED
PP	Detection rate for gun enabled crime	**20%**	24%	24%	GREEN
SCD Objective	Attrition rate for homicides *The measure is an assessment of the effectiveness of both the investigative and trial process. We are in partnership with the Crown Prosecution Service who have had sole responsibility for charging since September 2004. It is important that we continue to make a full contribution and offer the necessary support and confidence in areas such as witness support, particularly in difficult cases such as those investigated by Trident. Because of the relatively low number of defendants there can be significant changes to the figures in a short space of time. In the 2004/05 year, there were 234 defendents, of whom 163 were convicted.*	**21%**	30.3%		RED
MPA Area Of Interest	Detection rate for homicides	**85%**	90.6%	90.6%	GREEN
Objective 4: To disrupt organised criminal activity of persons identified as Class A drugs suppliers					
PP	The number of drug trafficking organisations disrupted	**12 per annum**	25		GREEN
PP	The number of proactive operations against open drugs markets *Work is ongoing to set up robust data collection arrangements for this item because of definitional issues and because the information is not gathered by the MPS's normal automated data collection systems. However operations against open drug markets have been ongoing in the boroughs throughout the year*		N/A		
PP	The number of proactive operations against crack houses *The same problems as with the previous indicator apply but to a lesser extent - the figure given for 2004/05 is only for five boroughs (Lambeth, Haringey, Camden, Hackney & Southwark). However operations against crack houses have been ongoing in the boroughs throughout the year*	**538**	221		
SPI 6c	The number of class A drug supply offences brought to justice per 10,000 population; of these the percentage each for cocaine and heroin supply - Sanctioned Detections for Class A offences used as a proxy: (February) Of those, proportion for heroin and cocaine:		0.38 Heroin - 27% Cocaine - 30%	0.31 Heroin - 26% Cocaine - 30%	

originator ID	Indicator	2004/05 TARGET	2004/05 PYTD	
Objective 5: To dismantle organised criminal networks and seize their assets				
PP	Value of assets recovered (SCD6 - Economic and Specialist Crime Directorate only) - *The £21.4m total includes seizures that have now been duly processed and others yet to be placed before the courts for a confiscation order.*	**More than £8m**	£21.4m	GREEN
PP	The number of organised criminal networks disrupted (per month) -	**2**	3.4	GREEN
Objective 6: To safeguard children and young persons from physical and sexual abuse				
PP	Detection rate in allegations of intra-familial abuse	**35%**	51%	GREEN
PP	Number of arrests of subjects identified by CP intel unit (Monthly Average)	**3.3**	3.5	GREEN
PP	Detection rate for murders investigated by CP murder teams - *The small numbers involved in this indicator mean the percentage varies significantly from month to month. In the year to date there have been less than 10 homicides brought to the attention of the Child Protection unit.*	**85%**	67%	RED

originator ID	Indicator	2004/05 TARGET	2004/05 PYTD	ROLLING 12 Months	Performance Assessment
Objective 8: To reduce the level of robbery compared to 2003/04					
PP	The number of robberies *Target has been missed. In repsonse to recent rises in robbery, many of the resources of the Tactical Support Group have been reallocated from Operation Optic to addressing robbery offences. Robbery ended the period with a drop of 4% year on year, some 1600 fewer offences*	**11% reduction**	-4.0%	-4.0%	RED
PP (also SPI 5c)	Robberies per 1000 population *This has not been signposted to avoid confusion with the RED light for robbery offences. Target of 5 robberies per 1000 population has been missed.*	**5 per 1,000**	5.3	5.3	
PP / SPI 7d	Robbery detections *Robbery detection target has been met. The sanction detection rate ended the year at 12%.*	**15%**	15.5%	15.5%	GREEN

Ann. Annualised figure
Population based data reflects 2002 Mid-Year Estimates.

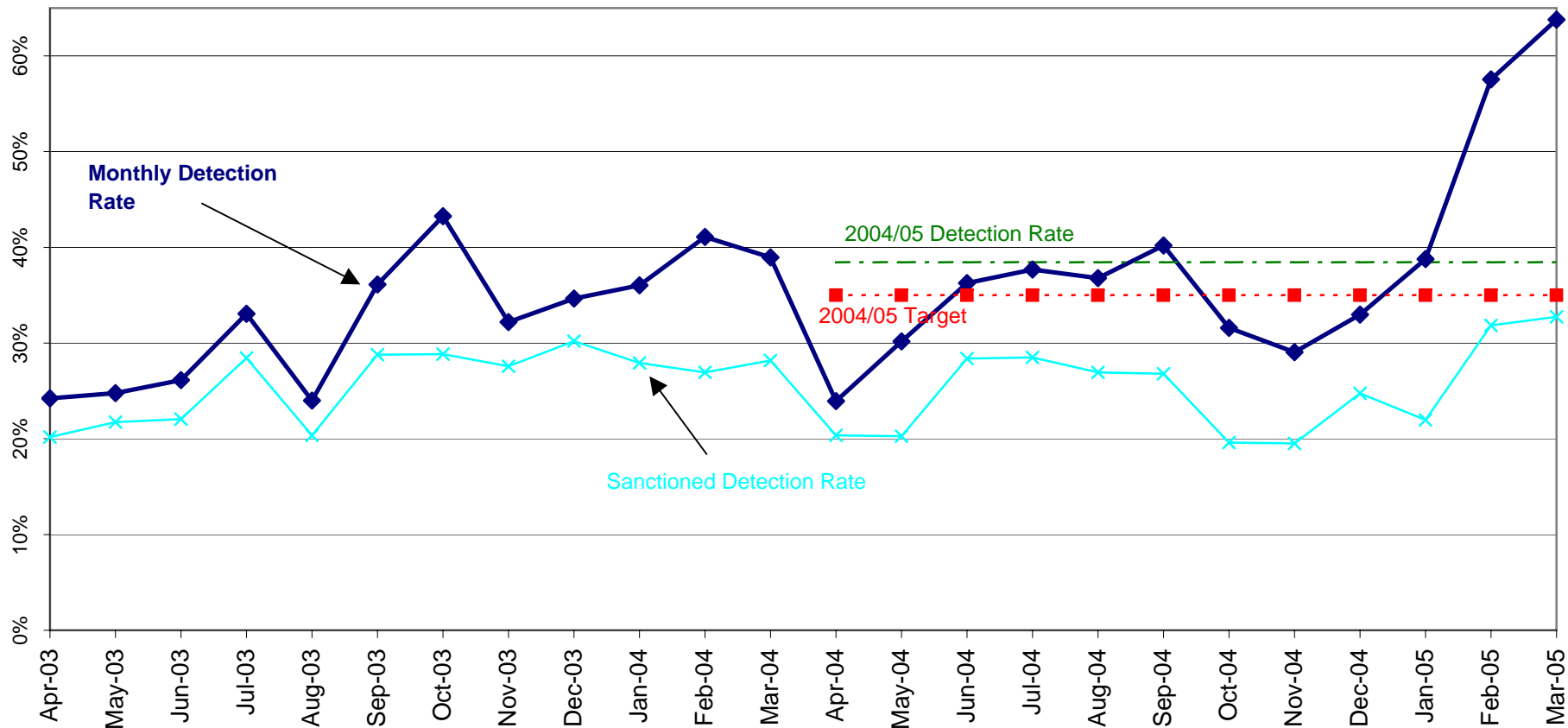| originator ID	Indicator	2004/05 TARGET	2004/05 PYTD	Performance Assessment	Period covered
Objective 7: To improve neighbourhood safety					
PP	% satisfied with the way their neighbourhood is policed *Target may have been unrealistic as there was no prior data as a guideline. In the latest quarter, satisfaction levels increased to 51%, up from 43% in Quarter 1, and 48% in Quarter 2. The data for the full financial year is expected in the next PPRC Corporate Peformance Report.*	**55%**	47%	RED	(Apr-Dec 2004)
PP (1)	Visible uniformed operational police hours *Visibility is very seasonal and not always easy to predict. The 2004/05 financial year had two Easter periods, combined with Christmas and New Year holidays generating additional bank holidays compared to last year. March showed a 1.9% drop in visibility compared to last March as a result of Easter falling in March 2005 but not in March 2004. Next year's method of calculation will not be as skewed by Easter falling in a different month from the previous year.*	**5% increase**	3.1%	RED	
PP	% who think crime has increased / decreased in neighbourhood	**No baseline data**	33% increased / 5% decreased		(Apr-Dec 2004)
PP	% who think anti-social behaviour has decreased *Respondents to the Public Attitudes Survey were asked a question about whether they thought anti-social behaviour had got better, worse or stayed the same over the last 2 years. 38% of respondents thought that anti-social behaviour had increased over the past two years.*	**No baseline data**	4.0%		(Apr-Dec 2004)
SPI 1a	Satisfaction of victims of: domestic burglary, violent crime, vehicle crime, road traffic collisions with respect to ***making contact with the police*** . *The first figure shows the percentage of people who said they were completely, very or fairly satisfied with their experience. The second figure narrows this down to those who said they were either completely or very satisfied.*	**No baseline data**	81.3% *(satisfied)* 46.1% *(completely /very)*		(Apr-Dec 2004)
SPI 1b	Satisfaction of victims of: domestic burglary, violent crime, vehicle crime, road traffic collisions with respect to ***action taken by the police*** .	**No baseline data**	62.3% *(satisfied)* 36.7% *(completely /very)*		(Apr-Dec 2004)
SPI 1c	Satisfaction of victims of: domestic burglary, violent crime, vehicle crime,road traffic collisions with respect to ***being kept informed of the*** *These figures precede the full implementation of the London Criminal Justice Board's Victim and Witness Support Units. Under the initiative, police staff provide a single point of contact for victims of crime, in order to update them on progress and answer questions regarding the Criminal Justice system. Initially piloted in the 15 Safer Streets boroughs, the scheme is to be rolled out across all 32 London boroughs.*	**No baseline data**	47.7% *(satisfied)* 22.2% *(completely /very)*		(Apr-Dec 2004)

originator ID	Indicator	2004/05 TARGET	2004/05 PYTD	Performance Assessment	Period covered
SPI 1d	Satisfaction of victims of: domestic burglary, violent crime, vehicle crime, road traffic collisions with respect to *their treatment by staff.* *This feedback will also be affected by the full implementation of Victim and Witness Support Units.*	**No baseline data**	86.0% *(satisfied)* 57.7% *(completely /very)*		(Apr-Dec 2004)
SPI 1e	Satisfaction of victims of: domestic burglary, violent crime, vehicle crime, road traffic collisions with respect to *the **overall service provided.*** *This feedback will also be affected by the full implementation of Victim and Witness Support Units.*	**No baseline data**	67.7% *(satisfied)* 38.5% *(completely /very)*		(Apr-Dec 2004)
PP (3)	Percentage of people who think their local police do a good job *This figure is obtained from the Public Attitudes Survey. (Same question as for SPI2a, which is derived from the BCS). When asked this question in the British Crime Survey, 51.5% of respondents replied that the MPS in their local area did a "good" or "excellent" job. This makes the MPS the number 1 ranked force amongst it's 'Most Similar Force' group for public satisfaction.*	**No baseline data**	50%		(Apr-Dec 2004)
SPI 4a (3)	The estimated % risk of an adult being a victim once or more in the previous 12 months of a personal crime (excluding sexual offences) *The figure fell from 11% in the 2003/04 financial year to 8% in the year to December 2004.*		8%		(Dec 03 - Dec 04)
SPI 4b (3)	The estimated % risk of a household being a victim once or more in the previous 12 months of a household crime *The figure fell from 21% in the 2003/04 FY to 19.3% in the year to December.*		19%		(Dec 03 - Dec 04)
SPI 10a (3)	% of people who are worried about burglary	**No target set**	17%		(Dec 03 - Dec 04)
	% of people who are worried about car crime	**No target set**	19%		(Dec 03 - Dec 04)
	% of people who are worried about violence	**No target set**	25%		(Dec 03 - Dec 04)
SPI 10b (3)	Feelings of Public Safety *Figure has risen from 26% in the 2003/04 Financial Year to 29% in the year to December 2004.*	**No target set**	29%		(Dec 03 - Dec 04)
SPI 11a	Proportion of police officer time available for frontline policing - proxy measure using CARM rather than activity sampling	**66.4% (03/04 Performance)**	68%		

originator ID	Indicator	2004/05 TARGET	2004/05 PYTD	ROLLING 12 Months	Performance Assessment
**Objective 9: To improve our contribution to the effectiveness of the criminal justice system**				
PP	Percentage of total notifiable offences detected *(Total detection rate = Sanctioned + Non-sanctioned detections).* *Target met - 214k detections this year, up from 162k last year.*	**20%**	21.1%	21.1%	GREEN
PP	Arrest warrants outstanding *The trajectory on this is generally downwards but performance (1st March) is still above target.*	**13,124**	13,757		AMBER
MPA Area Of Interest	Discontinuance Rate (February) *A discontinued case is where for one reason or another the CPS decides not to proceed with the prosecution. Note that a prosecution cannot be recorded as "dropped" once some evidence has been heard. This includes comittal hearings where a decision has been taken to offer no evidence.*		9.3%		
MPA Area Of Interest	% of Guilty Pleas (February)		62.2%		
MPA Area Of Interest	% of Effective Trials (February)		39.0%		
PP	Victim Satisfaction *(Same as SPI 1e)* *Satisfaction (fairly, very & completely) of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to the OVERALL SERVICE provided.*		67.7%		(Apr - Dec 2004)
SPI 6a (1)	The number of OBTJ for total notifiable offences (February) *This figure is a monthly average for the financial year to February 2004. OBTJ are on target, and progressing towards the long term target in 2007/08.*	**11,531**	12,237		
SPI 6b	The OBTJ rate for total notifiable offences (February)	**No target set**	14.5%		
SPI 7a	The sanctioned detection rate for total notifiable offences	**No target set**	14.6%	14.6%	

(1)   Comparison against baseline figure calculations

Actual & Required Rape Detection Rate Vs. MPA 35% Target

Target has now been achieved: monthly detection rate of over 50% for February and March - *note SD rate has not shown same improvement in recent months, until February*

Monthly Detection Rate

2004/05 Detection Rate

2004/05 Target

Sanctioned Detection Rate

The fall in performance in Quarter 3, and subsequent rise in Quarter 4 coincides with the decision to charge being transferred to the CPS. The charging procedure is becoming more routine, reducing the time lag to charge. There were outstanding cases in the system we expected to be processed during February and March, which have now done so. As a result, the detection rate increased in February and March

originator ID	Indicator	2004/05 TARGET	2004/05 PYTD	ROLLING 12 Months	Performance Assessment
Objective 10: To recognise and respond appropriately to the differential impact of crime on people taking into account their race, gender, sexual orientation, faith, age or disability.					
PP	The detection rate for rape offences *Target has been achieved - there were 98 more rape detections and 45 fewer sanction detections in 04/05 compared to 03/04. The backlog in case files mentioned in the previous report to the PPRC is now being processed: this is evidenced in the increased rape detection rate for the months of February and March. In addition, many cold cases have been reinvestigated. As a result, the rape detection target has been met.*	35%	38.4%	38.4%	GREEN
PP	The detection rate for homophobic crimes *The target was met. Homophobic crime offences increased by 8.1% in 2004/05. The SD rate was 16.9%*	26%	32%	32%	GREEN
PP	The detection rate for racist crimes *Target achieved and there was a 2.9% fall in racist crimes in 2004/05. The sanction detection rate for racist crime was 18.3%.*	26%	34%	34%	GREEN
PP	The detection rate for domestic violence *Target exceeded by a large margin with increase of almost 75% on last year (31.6%). Sanction detection rate was 19.1% for 2004/05 vs. 17.9% for 2003/04.*	35%	55.1%	55.1%	GREEN
PP (also SPI 3a)	Percentage of victims of racist crime who are satisfied or very satisfied with police performance *(Apr - Dec 2004) Target not met but the question was different in 2003/04, therefore difficult to compare like for like. Third quarter figures showed a decline in satisfaction with level of service provided, particularly in the proportion of respondents answering that they were 'very' or 'completely' satisfied. It is unlikely that the Quarter 4 figures will improve the total enough to meet the target.*	70%	60.1% *(satisfied)* 29.9% *(completely/very)*		RED
SPI 3b	Comparison of satisfaction for white users and VEM users with respect to overall performance **(Apr - Dec 2004)** *There is a significant difference in the proportion of people satisfied from white and VEM groups, however the gap between the responses of the two groups is narrowing. In Quarter 3 alone, 65.3% of VEM crime victims said they were satisfied with overall service.*		**White**: 69.6% *(satisfied)* 41.6% *(completely/very)* **VEM**: 62.0% *(satisfied)* 30.2% *(completely/very)*		
SPI 3c	Percentage of PACE stop/searches of white people which lead to arrest *Data is two months in arrears for accuracy: figures relate to year to January 2005.*		9.9%	9.7%	
SPI 3c	Percentage of PACE stop/searches of VEM people which lead to arrest *Data is two months in arrears for accuracy: figures relate to year to January 2005.*		10.2%	10.2%	
SPI 3d	The sanction detection rate of VAP offences where the victim is white (to February)		15.6%	15.6%	
SPI 3d	The sanction detection rate of VAP offences where the victim is VEM (to February)		11.1%	11.1%	
SPI 8a	Percentage of domestic violence incidents with a power of arrest where an arrest was made related to the incident (to February) *There are a number of issues concerning the data for this item, which are being looked into - the figure given is an understatement. Preliminary work suggests the rate may be in the region of 40%.*		18.8%	19.0%	
SPI 8b	Of 8(a) the percentage of partner-on-partner violence *We are currently unable to obtain this data from the MPS systems.*		N/A		

originator ID		Indicator	2004/05 TARGET	2004/05 PYTD	ROLLING 12 Months	Performance Assessment
Other Indicators not included above						
Domain 1	SPI 5a	The number of domestic burglaries per 1,000 households *Burglary has fallen in London by 7.2% in the 2004/05 year.*		*19.7*	*19.7*	
	SPI 5b	The number of violent crimes per 1,000 population *Violent crime overall in London is up 6.2%, which reflects a national trend in the reporting of violent crime offences.*		*28.7*	*29.2*	
	SPI 5d	The number of vehicle crimes per 1,000 population - *Vehicle crime has fallen by 15.8% in London this year, some 25,000 fewer offences.*		*18.5*	*18.5*	
	SPI 5e	Life threatening crime and gun crime per 1,000 population (to February)		*0.8* *(ann.)*	*0.9*	
	SPI 7c	The detection rate for violent crime *This has increased since last year, when the rate for the financial year was 24.3%.*		38.3%	38.3%	
Domain 3	SPI 9a / PBV 11	Number of road traffic collisions involving death or serious injury per 100 million vehicle kilometres travelled (to December)		1.02	1.39	
B	SPI 12a	Proportion of police VEM recruits (first figure) compared to proportion of VEM in economically active population		10.4% & 26.1%		

originator ID		Indicator	2004/05 TARGET	2004/05 PYTD	ROLLING 12 Months	Performance Assessment
B	SPI 12b	Ratio of VEM officers resigning to all officer resignations. *Although this is a reduction on last year, this will be considered as part of the impact assessment, post Morris Enquiry*		1: 2.1		
B	SPI 13a (4)	Number of working days lost through sickness per police officer (to December)		6.8	7.5	
B	SPI 13b (4)	Number of working days lost through sickness per civilian employee :- (to December) Police Staff		8.9	9.8	
		PCSO		11.4	12.5	
		Traffic Wardens		14.0	15.1	

Public Service Agreement (PSA) Targets					
PSA	The number of domestic burglaries	**7% reduction**	-7.2%	-7.2%	GREEN
PSA	The number of vehicle crimes	**8% reduction**	-14.4%	-14.4%	GREEN
Other Priorities					
PP	Female recruits as a percentage of all recruits	**30%**	30%		GREEN
SO Objective	National security vetting - enquiries completed in 5 working days -	**80%**	99%		GREEN
SO Objective	Background checks to be completed in 10 working days - *Demand for Character Enquiries checks fell in the early part of 2005, but the proportion completed in ten working days fell to the lowest level for 2 years in January. There has been additional work from CRB and this has affected numerous forces, discussions with CRB regarding additional resources are currently taking place. CRB are presently concentrating on the ageing applications in line with their and Governmental priorities and the SLA is regarded as secondary. In March, 62% of enquiries were dealt with in 10 days, the target has been missed.*	**90%**	77%		RED
SPI 7b	The detection rate for domestic burglaries - *target missed, but performance was within 0.5% of achieving the 14% target. This was set by TP.*	**14%**	13.5%	13.5%	AMBER
SPI 7e	The detection rate for vehicle crime - *fell short of meeting target - set by TP.*	**6%**	5.4%	5.4%	AMBER

Background Checks Completed within 10 Working Days (SO Target)
Target has been missed, high demand for checks around Christmas, combined with lack of resources led to reduced completion times

Legend: Background checks 2004/5 — % completed within Target 2004/5