

2006/07 Critical Areas

Appendix 2: Performance in the Critical 13

Critical Performance Areas	Latest Data (Sep 06 unless stated)	Target	Trend & Additional Information
Victim satisfaction with overall service (SPI 1e) (Q1 06/07)	80%	81%	Q1 figure is highest recorded in any quarter of last two years. MSF rank: 3 (05/06 data)
Victims of racist incidents' satisfaction with overall service (SPI 3a) (Q1 06/07)	75%	72%	Continuing performance well above 2004/05
% of police officer time spent on frontline duties (SPI 11)	69.9%	Monitor	No significant change
% of people who think anti-social behaviour is a problem (SPI 10b) - % is for 2005/06	25%	25%	3rd successive improvement and was 29% for 2004/05. MSF rank: 4 (05/06)
Counter-Terrorism Performance Indicator	-		Work is ongoing to develop a measure and consultation is taking place with key MPA members.
Change in BCS recorded crime basket (PSA 1 proxy)	-5.7%	-6.3%	September continues monthly trend of being less than same month last PY. MSF rank: 3 (Jun-Aug 06)
Change in BCS recorded violent crime	-6.1%	-5.0%	September continues monthly trend of being less than same month last PY.
Change in VAP	-6.1%		Over 1000 fewer offences in Sept compared with Sept 05. MSF rank: 5
Change in robbery	+0.2%		Now at same level as last year, trend continues downwards. MSF rank: 5
Crime in most challenging wards	-		Targets proposed at Performance Board 10/10/06..awaits outcome
% domestic violence incidents where an arrest was made related to the incident (SPI 8a) (August)	40%	40%	No significant change
Change in gun crime	-19.5%	-4%	September first month above 300 since November 2005, but performance still well below target. MSF rank: 2
Number of criminal networks disrupted - monthly average	6.5	12.5	Performance improving, but still below target
Sanction detection rate for notifiable offences (SPI 7a)	20.1%	20%	On target, four consecutive months above 20%. MSF rank: 5
The number of offences brought to justice - monthly average (PSA 3) (August)	16,545	15,417	PYTD is highest in comparable records for MPS. MSF rank: 5