

## Performance in the Critical 13

Critical Performance Areas	Latest Data (Nov06 unless stated)	Target	Trend & Additional Information
Victim satisfaction with overall service (SPI 1e) (Q1&2 06/07)	80%	81%	Consistent performance in Q1 and 2 at 80%. <b>MSF rank: 3</b>
Victims of racist incidents' satisfaction with overall service (SPI 3a) (Q1&2 06/07)	61%	72%	Satisfaction dropped in Q2, but the sample is small. MPS working on ways to improve size. <b>MSF rank: 1</b>
% of police officer time spent on frontline duties (SPI 11) - % is for 2005/06	61.9%	Monitor	New Home Office assessment method and 2005/06 activity data has just become available <b>MSF Rank: 2</b>
% of people who think anti-social behaviour is a problem (SPI 10b) - % is for Yr to June 2006	24%	25%	4th successive improvement and was 30% same time last year. <b>MSF rank: 4</b>
Counter-Terrorism Performance Indicator	-		Work is ongoing to develop a measure and consultation is taking place with key MPA members.
Change in BCS recorded crime basket (PSA 1 proxy)	-6.2%	-6.3%	Eight of the basket of 10 are showing reductions. <b>MSF rank: 2</b>
Change in BCS recorded violent crime	-7.0%	-5.0%	Common Assault down 8.3%, Wounding down 6.2%. <b>MSF rank: 5</b>
[Change in VAP]	-6.8%		November lowest month this FY. <b>MSF rank: 5</b>
[Change in robbery]	+2.1%		Has increased in October & November. <b>MSF rank: 5</b>
Crime in most challenging wards	-		Proposed not to set a target for 2006/07
% domestic violence incidents where an arrest was made related to the incident (SPI 8a)	41%	40%	No significant change. On target
Change in gun crime	-16.8%	-4%	Performance still well below target. <b>MSF rank: 2</b>
Number of criminal networks disrupted - monthly average	7.1	12.5	Performance improving, but still below target
Sanction detection rate for notifiable offences (SPI 7a)	20.7%	20%	On target, six consecutive months above 20%. <b>MSF rank: 5</b>
The number of offences brought to justice - monthly average (PSA 3)	16,754	15,417	PYTD is highest in comparable records for MPS. <b>MSF rank: 5</b>