

<b>Critical Performance Areas</b> <b>All data is 2006/07 unless otherwise stated</b>	<b>Performance</b>	<b>Target</b>	<b>Trend &amp; Additional Information</b>
Victim satisfaction with overall service (SPI 1e) (Q1,2,3 06/07)	79%	81%	Consistent performance in Q1 and 2 at 80%, Q3 dropped to 77%. <b>MSF rank: 4</b>
Victims of racist incidents' satisfaction with overall service (SPI 3a) (Q1,2,3 06/07)	62%	72%	Q1 75%, Q2 52%, Q3 64% - very variable. <b>MSF rank: 1 (but likely to change)</b>
% of police officer time spent on frontline duties (SPI 11) - (January 2007)	64.8%	Monitor	Proxy measure calculated by Performance Directorate. <b>MSF Rank: 2</b>
% of people who think anti-social behaviour is a problem (SPI 10b) - % is for Yr to Sept 2006	26%	25%	This has increased compared with last quarter (24%) <b>MSF rank: 5</b>
Counter-Terrorism Performance Indicator	-		Proposed not to set a target for 2006/07
Change in BCS recorded crime basket (PSA 1 proxy)	-6.8%	-6.3%	Target achieved <b>MSF rank: 2</b>
Change in BCS recorded violent crime	-7.7%	-5.0%	Target achieved. <b>MSF rank: 5</b>
[Change in VAP]	-7.6%		<b>MSF rank: 5</b>
[Change in robbery]	+1.0%		<b>MSF rank: 5</b>
Crime in most challenging wards	-		No Target Set
% domestic violence incidents where an arrest was made related to the incident (SPI 8a)	45%	40%	Target achieved
Change in gun crime	-11.3%	-4%	Target achieved <b>MSF rank: 4</b>
Number of criminal networks disrupted	172	150	Target achieved
Sanction detection rate for notifiable offences (SPI 7a)	21.1%	20%	Target achieved <b>MSF rank: 5</b>
The number of offences brought to justice - monthly average (PSA 3)	17,093	15,417	Target achieved <b>MSF rank: 5</b>