

Appendix 3 - Performance Assessment

On target



Marginally below target



Well below target



Blue background of green traffic light indicates the MPS has achieved 10% or better than target

Performance Yr To Date (PYTD) = April 2007-February 2008 unless otherwise stated in ()s next to the indicator. Rolling 12 months = 12 months ending at the same time as the PYTD

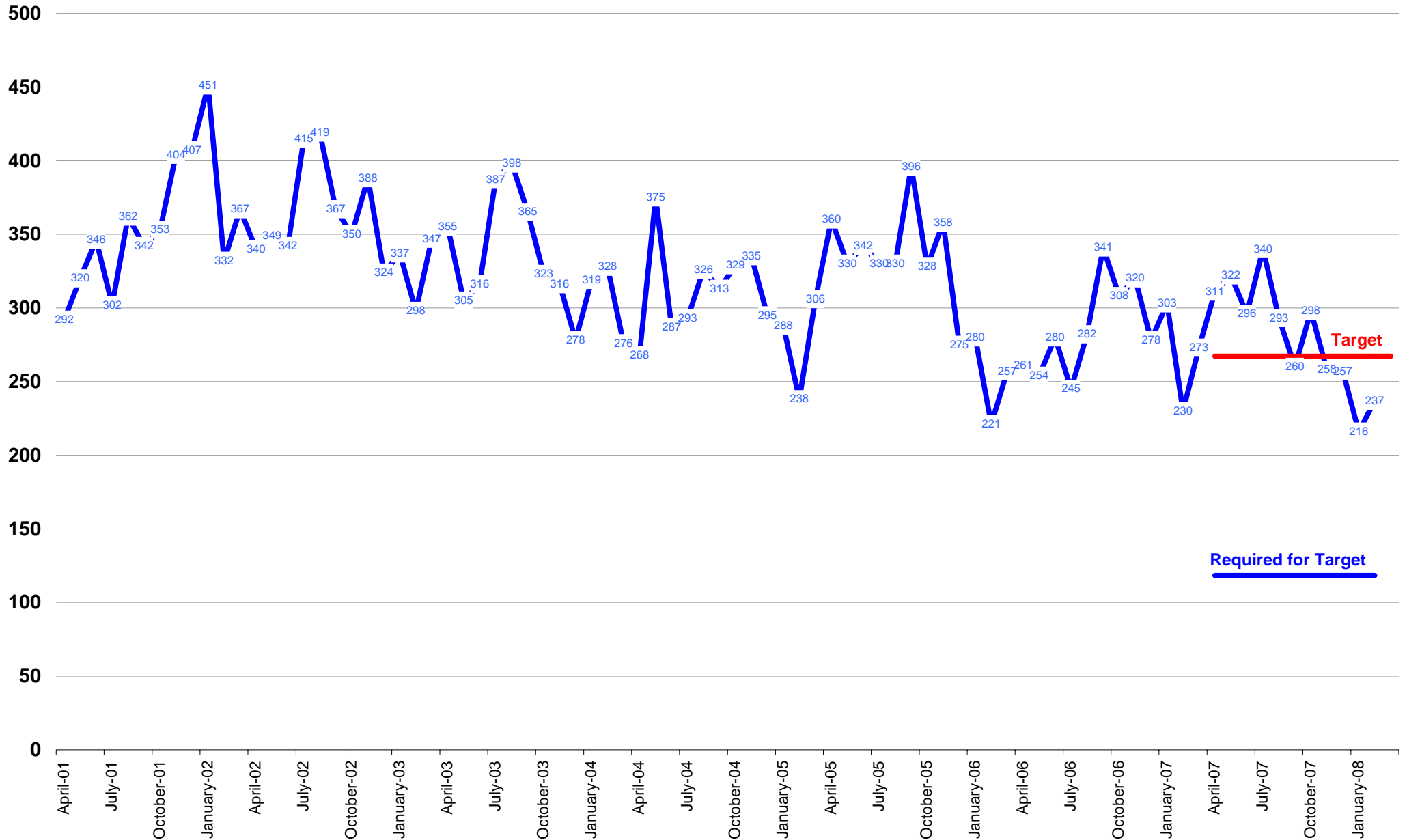
Population based data reflects 2006 Mid-Year Estimates.





Further information regarding iQuanta and MSFs is contained on the summary page, left hand column.



Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Citizen Focus / Counter-Terrorism, Security and Protection					
PP	Emergency calls answered within 10 seconds <i>So far this year, 2,231,513 emergency calls have been answered by the Central Communications Command telephone centre</i>	90%	81.8%	N/A	 AMBER
PP	Non-emergency calls answered within 30 seconds <i>The total number of non-emergency calls answered is 1,718,077</i>	90%	80.5%	N/A	 AMBER
PP	Suspected or actual terrorist incidents to achieve a rating of "appropriate" for scene management <i>During February the scene management of one call to a suspected device fell below the high standard required by the MPS. This has resulted in a performance of 86% - marginally below the target of 90%. This is the only scene, out of 170 so far this year, to fall below the required standard and remedial action will be taken to prevent its reoccurrence. Performance for the year to date is currently 99%.</i>	90%	99%	N/A	 GREEN
PP	Explosives officers to attend improvised explosive device and other suspect device calls within set time	95%	100%	100%	 GREEN
PP	Every Safer Neighbourhoods team to receive Counter-Terrorism (CT) briefing by CT intelligence officers within 2 months of appointment	80%	82%	82%	 GREEN
PP	To increase dedicated coverage of Counter-Terrorism Intelligence Officers (% of London Boroughs)	85%	91%	N/A	 GREEN
PP	Calls to the Anti-Terrorist Hotline answered within set time	85%	98%	98%	 GREEN
PP	No intrusions into the Royal residence (red or purple zones)	0	0	0	 GREEN




Gun Enabled Crime: April 2001 to Present








MPS needs 118 or fewer gun enabled crimes in the one remaining month in order to meet the MPA target of a 5% reduction.







Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Making Neighbourhoods Safe					
PSA1	Reduction in 10 BCS Comparator Crimes <i>With the exception of residential burglary, (up by 0.04%) all the remaining components are falling compared with last year</i>	-5.5%	8.4%	8.4%	 GREEN
SPI 1a	Using the Crime Victims Survey (CVS), Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to ease of contact <i>The MPS is ranked 5th in its MSF group (all ranks for CVS are for 12 months ending Sept 2007/08)</i>	No Target	88.7%	88.2%	
SPI 1b	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to actions taken by police <i>The MPS is ranked 5th for this indicator</i>	No Target	72.8%	73.4%	
SPI 1c	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to being kept informed <i>The MPS is ranked 5th for this indicator</i>	No Target	58.2%	58.2%	
SPI 1d	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to treatment <i>The MPS is ranked 3rd for this indicator</i>	No Target	91.0%	91.5%	
SPI 1e	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to overall service provided <i>The MPS is ranked 5th for this indicator and will not meet its target</i>	82.5%	76.5%	76.5%	 RED
SPI 2a	Using the British Crime Survey, confidence in local policing: Question - "how good a job are the local police in this area doing?" <i>The MPS is 1st in its MSF group (all ranks for BCS are for 12 months ending September 2007)</i>	55.2%	55.8%		 GREEN
SPI 3a	Using the CVS, satisfaction of victims of racist incidents with respect to the overall service provided <i>The MPS is ranked 5th for this indicator</i>	No Target	68.0%	67.3%	
SPI 3b	Comparison of satisfaction for white users and minority ethnic groups with respect to the overall service provided White B&ME <i>The target is unlikely to be met</i>	5.3% pt difference	78.2% 71.3% 6.9% gap	78.1% 71.5%	 RED

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Making Neighbourhoods Safe					
SPI 3c	Percentage of PACE searches which lead to arrest by ethnicity of person searched White B&ME <i>Data to January 2008</i>	No Target		10.8% 11.5%	
			10.7%		
			11.5%		
SPI 3d	Comparison of sanction detection rates for violence against the person offences by ethnicity of victim White victims B&ME victims	No Target	32.2%	31.9%	
			26.0%	25.6%	
SPI 4a	Using the British Crime Survey (BCS), the risk of personal crime <i>Data is for year to September 2007. The MPS is ranked 4th in its MSF group</i>	No Target	7.6%		
SPI 4b	Using the British Crime Survey, the risk of household crime <i>Data is for year to September 2007. The MPS is ranked 3rd in its MSF group</i>	No Target	18.9%		
SPI 5b	Violent crime per 1,000 population (shared with criminal networks) <i>The MPS is ranked 5th in its MSF group.</i>	5% reduction in BCS violence	-7.6%	-7.6%	 GREEN
			15.7	15.8	
SPI 5e	Life threatening and gun crime per 1,000 population <i>The MPS is 2nd in its MSF group (ranking is for Dec 2007)</i>	No Target	-7.5%	-7.1%	
SPI 5f	BCS Acquisitive crime per 1,000 population <i>Acquisitive crime includes domestic burglary, personal robbery and vehicle crime. The MPS is 5th in its MSF group</i>	No Target	0.70 35.7	0.69 35.9	
SPI 6b	Percentage of offences brought to justice <i>Data to January 2008</i>	Achieved through 7a below	26%	26%	
SPI 7a	Percentage of notifiable offences resulting in a sanction detection <i>The MPS has improved against its MSF to be ranked 4th</i>	24%	24.9%	24.8%	 GREEN


Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Making Neighbourhoods Safe					
SPI 8a	Percentage of domestic violence incidents where an arrest was made related to the incident (MPA measure) <i>In July it became apparent that there was inconsistency in the way non-crime DV incidents, which are extremely unlikely to have an arrest, were being recorded so that many of those incidents were not picked up in the calculation of the arrest rate resulting in inaccurate data. The target of a 50% arrest rate for DV incidents now appears to be unrealistic. Therefore we are showing both performance against the 50% target and against the TP</i>	50%	42.8%	42.8%	 RED
Critical 12 measure	Percentage of domestic violence offences where an arrest was made related to the offence (MPS measure)	60%	64.0%	63.3%	 GREEN
SPI 10a	Using the British Crime Survey, the fear of crime (Burglary) <i>The MPS is ranked 4th in its MSF group. Data year to September 30 007</i>	No Target	16.7%		
SPI 10a	Using the British Crime Survey, the fear of crime (Vehicle Crime) <i>The MPS is ranked 3rd in its MSF group. Data is year to September 2007</i>	No Target	16.3%		
SPI 10a	Using the British Crime Survey, the fear of crime (Violent Crime) <i>Data is to September 2007. The MPS is ranked 4th in its MSF group (previously 5th)</i>	No Target	23.8%		
SPI 10b	Using the British Crime Survey, perceptions of anti-social behaviour <i>The MPS is ranked 4th in its MSF group. Year to date September 2007</i>	No Target	22.9%		
SPI 10c	Using the British Crime Survey, perceptions of local drug use/dealing <i>The MPS is ranked 4th in its MSF group. Data is year to September 2007</i>	No Target	31.7%		
SPI 11a	Percentage of police officer time spent on frontline duties <i>MPS proxy measure (data up to January 2008)</i>	No Target	64%		
PP	Number of outstanding fail to appear warrants	6,500	5,973		 GREEN

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Criminal Networks					
	Gun enabled crime per 1,000 population <i>The level of gun crime is at its lowest in the last 7 years. The MPS is ranked 4th in its MSF group (to December 2007)</i>	-5% (0.432 crimes per 1,000 population)	-0.5% 0.449	+0.1% 0.448	 RED
PP	Number of taskings commissioned regarding criminal networks from the Criminal Networks Prioritisation meeting	Baseline	3	N/A	
PP	Percentage of citizens (via Public Attitude Survey) who think that gun crime is a problem	No increase on 8%	10%	N/A	 RED
PP	Number of criminal networks disrupted impacting on the business community	6.25 per month (75 total)	7.8 per month (86 total)	N/A	 GREEN
PP	Number of prevention initiatives targeting the business community <i>April to November 2007. Work ongoing to process all data before the end of the financial year</i>	20 in total	7	N/A	 RED
SPI 8c	Value of cash forfeiture orders and confiscation orders <i>Target is difficult to predict because it relates to work done in previous years that can take from months to years to reach fruition. The expectation is that by the end of the year, we should be within 10% of the target.</i>	£2.92m per month (£35m in one year)	£2.8 m/month (£30.6m total)	N/A	 RED
PP	Number of cases where assets were restrained or seized	83 cases per month	158 cases per month (1742 total)	N/A	 GREEN
PP	Gun Enabled Crime sanction detection rate <i>This is a stretching and challenging target</i>	25%*	19.2%	19.2%	 RED
PP	Number of criminal network nominals arrested that are charged with an offence <i>Data currently unavailable for this indicator</i>	80%	N/A	N/A	
PP	Victim Satisfaction as measured by Victim Satisfaction Survey for commercial robbery <i>Data currently unavailable for this indicator</i>	Baseline	N/A	N/A	

* The gun enabled crime sanction detection rate target was previously shown incorrectly as 20.4%

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Strategic Priority: Capital City Policing					
PP	Satisfaction level of victims in the contact they have with Central Operations <i>This item is under development and will not be available for 2007/08</i>	No Target	N/A	N/A	
PP	Satisfaction level of stakeholders in the service they receive from Central Operations <i>This item is under development and will not be available for 2007/08</i>	No Target	N/A	N/A	
PP	Passenger perception of safety on buses <i>Data covers Q1 - Q3</i>	No Target	82%	82%	
PP	Passenger perception of safety and security at bus shelters <i>Data covers Q1 - Q3</i>	No Target	79%	79%	
PP	Provide emergency response to personal attack and perimeter alarm activations on the Parliamentary Estate within 3 minutes <i>Numbers for personal attacks are small so a small drop in performance can lead to a large percentage difference</i>	80%	72% personal attack 90% perimeter	74% personal attack 89% perimeter	 AMBER
PP	Provide emergency mobile response to Embassy warning system activations to diplomatic, government and vulnerable communities within 6 minutes	90%	94%	94%	 GREEN
PP	No intrusions into the Parliamentary Estate	0	0	0	 GREEN
SPI 9a (i)	Number of people killed in under 30 days or seriously injured in road traffic collisions	Reduce KSIs by 3% (see Apx 2)	-12.7%	-12.2%	 GREEN
SPI 9a (ii)	per 100 million vehicle km travelled <i>Data annualised to Dec 2007. This figure is subject to change due to a time lag in reporting</i>		7.8	8.7	

* The gun enabled crime sanction detection rate target was previously shown incorrectly as 20.4%

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08 PYTD	ROLLING 12 Months	Performance Assessment
Additional PPAF measures delivered within Business Group Priorities					
SPI 12a	Delivery of cashable and non-cashable efficiency targets (% of net revenue expenditure) <i>All figures are the year as whole, PYTD reflects projections as at end of Q3</i>	£38.05m (cashable), £38.05m (non-cashable)	£93.4m cashable, £30.4m non-cashable		 GREEN
PP	Average number of working days lost per month due to sickness for police officers <i>April to January 2008</i>	No Target	0.62	0.62	
PP	Average number of working days lost per month due to sickness for police staff <i>April to January 2008</i>	No Target	0.86	0.86	
SPI 3e	Proportion of police recruits from minority ethnic groups compared to the proportion in the economically active population <i>Rolling 12 months data is to Dec 2007</i>	No Target	21% / 26%	18% / 26%	
SPI 3g	Percentage of female police officers compared to the overall force strength <i>As at Jan 2008</i>	No Target	21.0%	N/A	