Appendix 3 - Performance Assessment

On target   Marginally below target   Well below target

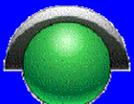Blue background of green traffic light indicates the MPS has achieved 10% or better than target

Population based data reflects 2006 Mid-Year Estimates.
Further information regarding iQuanta and MSFs is contained on the summary page, left hand column.

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
Strategic Priority: Citizen Focus / Counter-Terrorism, Security and Protection				
Policing Plan (PP)	Emergency calls answered within 10 seconds *The MPS has only exceeded this national target once (to 91%) since April 2006. The performance for 2007/08 remains steady with that of 2006/07 which also stood at 82%.*	**90%**	82%	AMBER
PP	Non-emergency calls answered within 30 seconds	**90%**	86%	AMBER
PP	Suspected or actual terrorist incidents to achieve a rating of "appropriate" for scene management	**90%**	99%	GREEN
PP	Explosives officers to attend improvised explosive device and other suspect device calls within set time	**95%**	100%	GREEN
PP	Every safer neighbourhoods team to receive counter-terrorism (CT) briefing by CT intelligence officers within 2 months of appointment	**80%**	82%	GREEN
PP	To increase dedicated coverage of counter-terrorism intelligence officers (% of London Boroughs)	**85%**	91%	GREEN

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
PP	Calls to the anti-terrorist hotline answered within set time	85%	98%	GREEN
PP	No intrusions into the royal residence (red or purple zones)	0	0	GREEN

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
Strategic Priority: Making Neighbourhoods Safe				
PSA1 & CPA	Reduction in the10 BCS recorded comparator crimes *Ranked 3rd in MSF (to Mar 2008)*	**-5.5%**	-8.8%	GREEN
SPI 1a	Using the MPS Crime Victims Survey (CVS), Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to ease of contact *Ranked 5th in MSF (to Dec07)*	**No Target**	89.4%	
SPI 1b	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to actions taken by police *Ranked 5th in MSF (to Dec07)*	**No Target**	73.3%	
SPI 1c	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to being kept informed *Ranked 5th in MSF (to Dec07)*	**No Target**	59.2%	
SPI 1d	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to treatment *Ranked 4th in MSF (to Dec 07)*	**No Target**	90.8%	
SPI 1e & CPA	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to overall service provided *Ranked 3rd in MSF (to Dec 07). This was a stretching target which has never been achieved for one quarter.*	**82.5%**	77.0%	RED
SPI 2a & CPA	Using the BCS, confidence in local policing: Question - "how good a job are the local police in this area doing?" *Data Year to December 2007. Full 2007/08 figures expected July 2008. Ranked 1st in MSF (to Dec 07)*	**55.2%**	55.0%	AMBER
SPI 3a	Using the CVS, satisfaction of victims of racist incidents with respect to the overall service provided *Ranked 5th in MSF (to Dec07).*	**No Target**	68.8%	

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
	Strategic Priority: Making Neighbourhoods Safe			
SPI 3b & CPA	Comparison of satisfaction for white users and minority ethnic groups with respect to the overall service provided White BME *Ranked 3rd in MSF (to Dec 07). This target has never been achieved for a full year.*	**5.3% pt difference**	 78.8% 71.8% 7.0% gap	RED
SPI 3c	Percentage of PACE searches which lead to arrest by ethnicity of person searched White B&ME	**No Target**	 10.4% 11.7%	
SPI 3d	Comparison of sanction detection rates for violence against the person offences by ethnicity of victim White victims B&ME victims	**No Target**	 32.6% 26.5%	
SPI 4a	Using the BCS, the risk of personal crime *Data Year to December 2007. Full 2007/08 figures expected July 2008.*	**No Target**	7.9%	
SPI 4b	Using the BCS, the risk of household crime *Data Year to December 2007. Full 2007/08 figures expected July 2008.*	**No Target**	19.0%	
SPI 5b	Violent crime per 1,000 population (shared with criminal networks) *Ranked 5th in MSF (to March 2008)*	**No Target**	-8.0% 29.1	
CPA	BCS recorded violent crime BCS violent crime per 1,000 population *MPS is 4th in MSF group for BCS wounding and 5th for BCS common assault (to Mar 2007)*	**5% reduction in BCS violence**	-7.9% 15.6	GREEN

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
Strategic Priority: Making Neighbourhoods Safe				
SPI 5e	Life threatening and gun crime per 1,000 population *Ranked 2nd in MSF group (to Jan 2008)*	**No Target**	-5.5% 0.70	
SPI 5f	BCS acquisitive crime per 1,000 population *Acquisitive crime includes domestic burglary, personal robbery and vehicle crime. Ranked 4th in MSF group (to Mar 2008)*	**No Target**	35.5	
SPI 6b	Percentage of offences brought to justice	**Achieved through 7a below**	26%	
SPI 7a	Percentage of notifiable offences resulting in a sanction detection *Ranked 4th in MSF group (to Mar 2008)*	**24%**	25.1%	GREEN
SPI 8a & CPA	Percentage of domestic violence incidents where an arrest was made related to the incident (MPA measure) *In July it became apparent that there was inconsistency in the way non-crime DV incidents, which are extremely unlikely to have an arrest, were being recorded so that many of those incidents were not picked up in the calculation of the arrest rate resulting in inaccurate data. The target of a 50% arrest rate for DV incidents now appears to be unrealistic. Therefore we are showing both performance against the 50% target and against the TP target of 60% of DV offences*	**50%**	42.1%	RED
Critical 12 measure	Percentage of domestic violence offences where an arrest was made related to the offence (MPS measure)	**60%**	64.3%	GREEN
SPI 10a	Using the BCS, the fear of crime (burglary) *Data Year to December 2007. Full 2007/08 figures expected July 2008.*	**No Target**	16.2%	
SPI 10a	Using the BCS, the fear of crime (vehicle crime) *Data Year to December 2007. Full 2007/08 figures expected July 2008.*	**No Target**	16.5%	

Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
Strategic Priority: Making Neighbourhoods Safe				
SPI 10a	Using the BCS, the fear of crime (violent crime) *Data Year to December 2007. Full 2007/08 figures expected July 2008.*	**No Target**	22.4%	
SPI 10b	Using the BCS, perceptions of anti-social behaviour *Data Year to December 2007. Full 2007/08 figures expected July 2008. This is the lowest since 2003/04 and the 4rd consecutive annual drop*	**No Target**	22.6%	
SPI 10c	Using the BCS, perceptions of local drug use/dealing *Data Year to December 2007*	**No Target**	30.2%	
SPI 11a	Percentage of police officer time spent on frontline duties	**No Target**	63.8%	
PP	Number of outstanding fail to appear warrants *Data does not cover warrants raised outside London for people residing in London*	**6,500**	5,825	

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
Strategic Priority: Criminal Networks				
CPA	Number of crimnal networks disrupted	**225**	326	GREEN
SP1 5e & CPA	Gun enabled crime per 1,000 population *Although the MPA target has not been met, gun enabled crime is at its lowest in the last seven years . The MPS is currently ranked 4th in MSF group (to Jan 2008)*	**-5%** **(0.432 crimes per 1,000 population)**	-1.4% 0.443	RED
PP	Number of taskings commissioned regarding criminal networks from the Criminal Networks Prioritisation meeting	**Baseline**	4	
PP	Percentage of citizens (via Public Attitude Survey) who think that gun crime is a problem	**No Increase on 8%**	15%	RED
PP	Number of criminal networks disrupted impacting on the business community	**75 total**	84 total	GREEN
PP	Number of prevention initiatives targeting the business community *Problems with data collection delayed the capture of all prevention initatives throughout the MPS until last month. However, a more robust process is now in place for 2008/09.*	**20 in total**	71	GREEN
SPI 8c	Value of cash forfeiture orders and confiscation orders	**£35m in one year**	£35.1m in one year	GREEN
PP	Number of cases where assets were restrained or seized	**1000 total**	2288 total	GREEN

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
PP	**Gun enabled crime sanction detection rate** *This is a stretching and challenging target. Although gun enabled crime is at its lowest level in the last 7 years, the highest SD rate reached in the same period was 21.2% in 2005/06.*	**25%***	20.3%	RED
PP	**Number of criminal network nominals arrested that are charged with an offence** *This item will not be available for 2007/08 but it is hoped will be captured from April 2008.*	**80%**	N/A	
PP	Victim Satisfaction as measured by Victim Satisfaction Survey for commercial robbery *Data currently unavailable for this indicator*	**Baseline**	N/A	
Strategic Priority: Capital City Policing				
PP	Satisfaction level of victims in the contact they have with Central Operations *This item is under development and will not be available for 2007/08*	**No Target**	N/A	
PP	Satisfaction level of stakeholders in the service they receive from Central Operations *This item is under development and will not be available for 2007/08*	**No Target**	N/A	
PP	Passenger perception of safety on buses	**No Target**	79.5%	
PP	Passenger perception of safety and security at bus shelters	**No Target**	82.5%	
PP	Provide emergency response to personal attack and perimeter alarm activations on the Parliamentary Estate within 3 minutes	**80%**	75% personal attack 90% perimeter	AMBER
PP	Provide emergency mobile response to Embassy warning system activations to diplomatic, government and vulnerable communities within 6 minutes	**90%**	94%	GREEN

* The gun enabled crime sanction detection rate target was previously shown incorrectly as 20.4%

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
PP	No intrusions into the Parliamentary Estate	**0**	0	GREEN
SPI 9a (I) & CPA **SPI 9a (ii)**	Number of people killed in under 30 days or seriously injured in road traffic collisions per 100 million vehicle km travelled *April - Dec 2007 - final 2007/08 figures not available yet.*	**Reduce KSIs by 3% (see Apx 2)**	100 fewer victims /-3.4% 8.6	

Appendix 3 Performance Indicator ID	Indicator	2007/08 TARGET	2007/08	Performance Assessment
Additional PPAF measures delivered within Business Group Priorities				
SPI 12a	Delivery of cashable and non-cashable efficiency targets (% of net revenue expenditure) *Provisional figure for 2007/08 although this is unlikely to change now. Final 2007/08 figures will be confirmed end of June 2008*	**£38.05m (cashable), £38.05m (non-cashable)**	£92.9m cashable, £30.5m non cashable	GREEN
SPI 13a	Rate of working hours lost due to sickness for police officers	**No Target**	3.2%	
SPI 13b	Rate of working hours lost due to sickness for police officers	**No Target**	4.3%	
SPI 3e	Proportion of police recruits from minority ethnic groups compared to the proportion in the economically active population	**No Target**	20.2% / 26.1%	
SPI 3g	Percentage of female police officers compared to the overall force strength	**No Target**	21.6%	