

Appendix 1: Critical Performance Areas 2008/09

2008/09 Critical Performance Areas	Proposed 2008/09 Target
Improve victim satisfaction with our service	
Victim satisfaction with overall service [SPI 1.1]	79.0%
Improve equality of victim satisfaction with our service	
Comparison of satisfaction of white and BME victims with respect to overall service [SPI 1.2]	3.8% pts
Deal with local concerns	
Confidence in local policing [SPI 2.3] (% people who think their local police do a good job)	1pp increase
Tackle serious acquisitive crime	
Serious acquisitive crime rate [SPI 5.2]	-4%
OBTJ rate for serious acquisitive crime [SPI 6.2] (SD rate as proxy)	11.8%
Reduce road traffic casualties	
Reduction in the number of people killed or seriously injured for all road users [SPI 9.1]	-5%
Tackle serious violence	
Most serious violence rate [SPI 5.1]	Baseline year
Reduction in gun crime [SPI 5.5]	-3%
OBTJ rate for serious violence [SPI 6.1] and serious sexual offences [SPI 6.4] (SD rate as proxy)	Baseline year
Increase the domestic violence arrest rate	
% domestic violence offences where an arrest was made related to the offence	67%
Reduce serious youth violence	
Proxy measure - % change in the number of under 20 year olds becoming victims of youth violence (Most Serious Violence, Weapon Enabled Crime, ABH)	-6%
Disrupt more criminal networks	
Number of criminal networks disrupted	29.2 monthly average
Number of cases where assets seized	2500 total
Increase sanction detections for Class A trafficking	
Increase sanction detections for Class A trafficking offences	210+
and of these, the number for	
- cocaine & crack	86+
- heroin	47+
Support our counter-terrorism strategy - progress against achievement of milestones relating to the CT plan (range of measures / targets that will define contribution of all business groups to the MPS CT CPA)	
Support for the development of the Olympics programme - progress against the achievement of milestones with regard to the long term planning and preparation for the Olympic and Paralympic Games (to be monitored by the MPS Olympic Strategic Oversight Board and the MPA)	