MPS Corporate Performance Summary - key performance measures	Performance		Assessment of performance				Current trend	
JULY 2002	**2001/2**	**2002/3 to date**	Very poor	Poor	Good	Very good	Deteriorating	Improving
Policing Plan Priorities								
To increase the security of the capital against terrorism								
To manage 80% of scenes to a very good standard	n/a	84.9%				X		
To create safer communities for Londoners								
To reduce street crime by 0%	+38.3%	-8.6%			X			X
To reduce burglary by 1%	+3.2%	+5.9%		X				
To prevent any increase in autocrime	+3.0%	+1.7%		X				
To achieve a JD rate of 10% for street crime	8.0%	9.4%		X				
To achieve a JD rate of 11% for burglary	9.8%	11.5%			X			
To achieve a JD rate of 5% for autocrime	4.3%	4.2%		X				
To prevent gun related violent crime from further increases (+10%)	+33.9%	+20.8%			X		X	
To reduce fear of crime to 35%	36%	40%		X				
To increase satisfaction with foot patrols to 20%	15%	16%		X				
To increase satisfaction with mobile patrols to 35%	33%	36%			X			
To improve the police response to vulnerable victims								
To achieve a JD rate of 18% for racist crime	17.0%	18.0%			X			
To achieve a JD rate of 16% for homophobic crime	15.3%	17.2%			X		X	
To achieve a JD rate of 16% for domestic violence	15.0%	16.0%			X			
To achieve a JD rate of 25% for rape	22.5%	20.8%		X			X	
To achieve parity of satisfaction for victims of racist crime and victims of all crime	7.7%	Difference = 11.6%		X				
To implement the action plan following the Climbie enquiry		Note 1						
To tackle youth offending								
Youth offending rates	tbc	tbc						
Offences with child victims	tbc	tbc						
PYO reoffending rate	tbc	tbc						
PYO arrest to charge within two days (70%)	67.2%	67.9%		X				
PYO charge to first court listing within seven days (71%)	71.4%	71.7%			X			
PYO charge to sentence in 71 days	94 days (Q4 2002)	82 days (Q1 2002)						X
Other operational performance								
Response								
To respond to 75% of immediate incidents within 12 minutes	72.5%	72.4%		X				
To answer 80% of 999 calls within 15 seconds	73.6%	71.8%		X				
Drugs								
To refer 3,000 offences into treatment	4628	418 (April 02)						
Class A drugs JDs	2414	789 (+4.5%)			X			X
Stop-search								
Gap in arrest rate between white and non-white	1%	0.4% (Note 2a)			X			
Overall profile of those stopped compared with Londoners (see note 2b)	1:3.7	1:3.9 (Note 2a)						
Serious crime								
Homicide clear-up rate	72.8%	72.6%			X		X	
Road traffic								
To reduce the number of collisions involving serious death or injury to 0.73 per 1,000 popn	0.75	0.66* (Apr-May 02)		X				

MPS Corporate Performance Summary - key performance measures	Performance		Assessment of performance				Current trend	
	2001/2	2002/3 to date	Very poor	Poor	Good	Very good	Deteriorating	Improving
JULY 2002								
Quality								
To satisfy 85% of callers with our response to 999 calls	79.2%	78.6%		X				
To satisfy 80% of victims with our initial response to a violent crime	72.7%	68.9%		X			X	
To satisfy 90% of victims with our initial response to a burglary dwelling	83.7%	83.3%		X				
To satisfy 90% of victims with our service at the scene of a traffic collision	90.9%	89.1%			X			
Number of complaints against police officers recorded and % substantiated	5066 (3.5%)	1401 (4.0%)			X			
Complaints dealt with in 120 days	4008 *(June 01 – March 02)*	1365			X			X
Impending prosecutions	10,071 provisional	8193 (Note 3)		X				
No-crime rate	4.6% *(January-March 2002)*	4.9% *(April – July 2002)*						
Non-operational performance								
Human resources								
To attain police officer sickness levels below 9 days per officer	10.5	9.8* (April-June 02)		X				
To attain civil staff sickness levels below 10 days per officer (excl t/w)	11.0	10.2* (April-June 02)		X				
To attain traffic warden sickness levels below 16 days per officer	19.4	19.5 *(April-June 02)		X				
To recruit 3,500 police officers	2748	887			X			
Time from application to offer	30 weeks	42 weeks (July 02)						
Time from offer to Hendon	4.8 weeks	No data available						
To recruit 563 female police officers (22.5% of total recruits)	2748 (19.7%)	185 (20.87%)			X			
To attain a police officer VEM strength of 7.9%	4.84%	4.89%		X				
Police officer voluntary leavers in first 5 years (6.5%)	8.46%	7.33% (July 02)		X				
Police officer voluntary leavers 5–30 years (2.8%)	2.66%	2.42% (July 02)			X			
Civil staff turnover (excl traffic wardens)	1061.12	277.02						
Financial management								
Revenue budget spend (note 5)	u/s £8,618	U/S £8.8 million			X			
Capital budget spend (note 6)	u/s £22,049k	No underspend			X			

- All information shown for 2002/3 is April 2002 to July 2002 unless otherwise stated.
- The assessment of performance shows whether the target is likely to be met (good / very good) or not (poor / very poor).
- Where a current trend is shown, performance is either improving or deteriorating from the level shown. Last 3 months average (May – July 02) compared with the previous 3 months average (February – April 02). Reference only made to those items where the level exceeds –5% or +5%.

* Annualised figure
Note 1: Waiting for recommendations to arise from the Climbie enquiry.
Note 2(a) The most reliable and up to date position is May 2002. June figures still being validated.
Note 2(b) white stop rate: non-white stop rate. Stop rate calculation: Number of stop/searches of white/non white persons per 1000 white/non white population.
Note 3: As at the 1st July 2002 excluding warrants and ongoing cases.
Note 4 & 5: April – June 2002.