

Chart 1: % of immediate response calls within 12 mins (MPS) against total volume of CAD calls

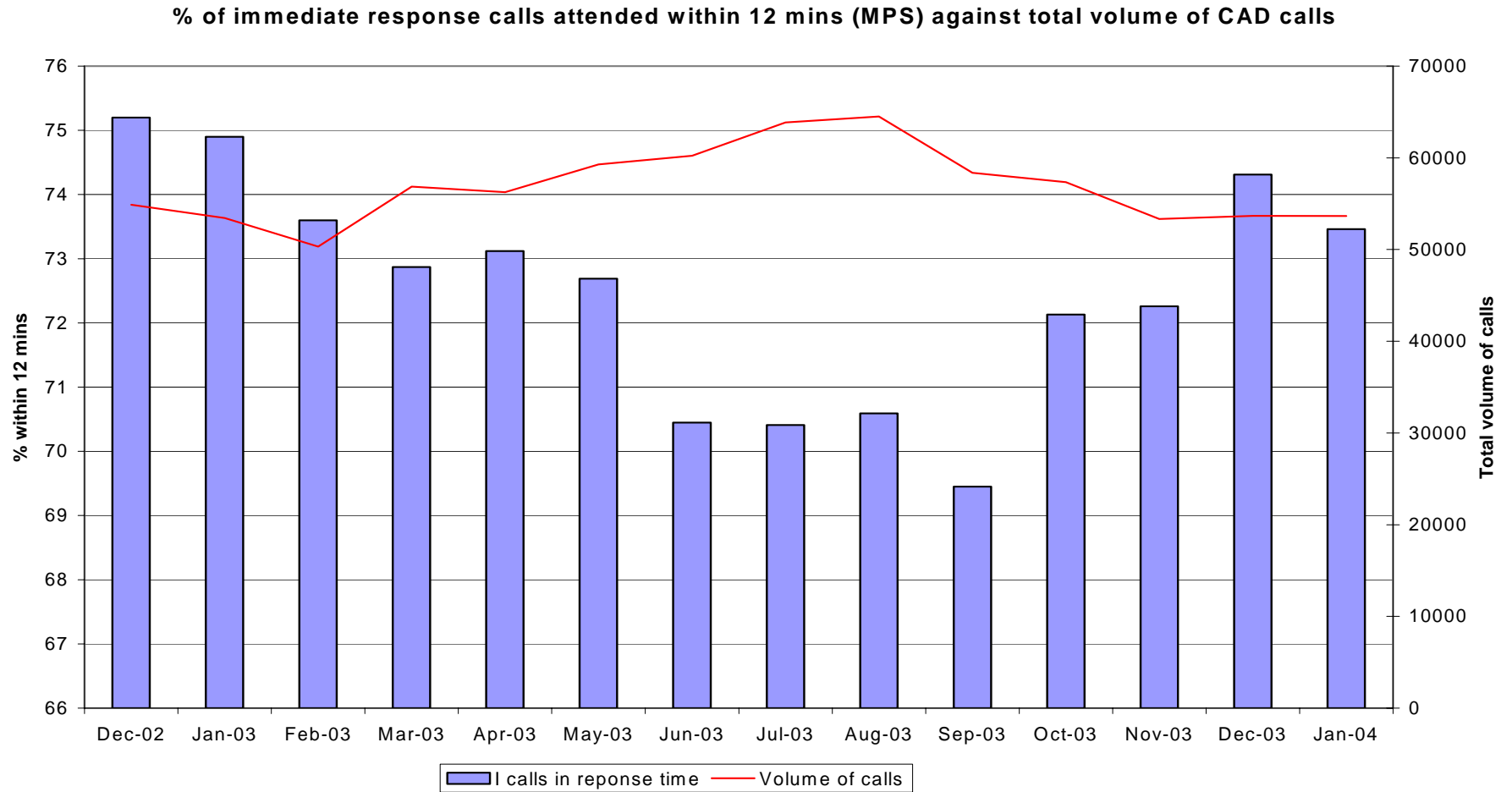


Chart 2: % of immediate response calls arrived at within 12 minutes, by borough – Dec 02 to Jan 04

% of immediate response calls arrived at within 12 minutes, by borough - Dec 02 to Jan 04

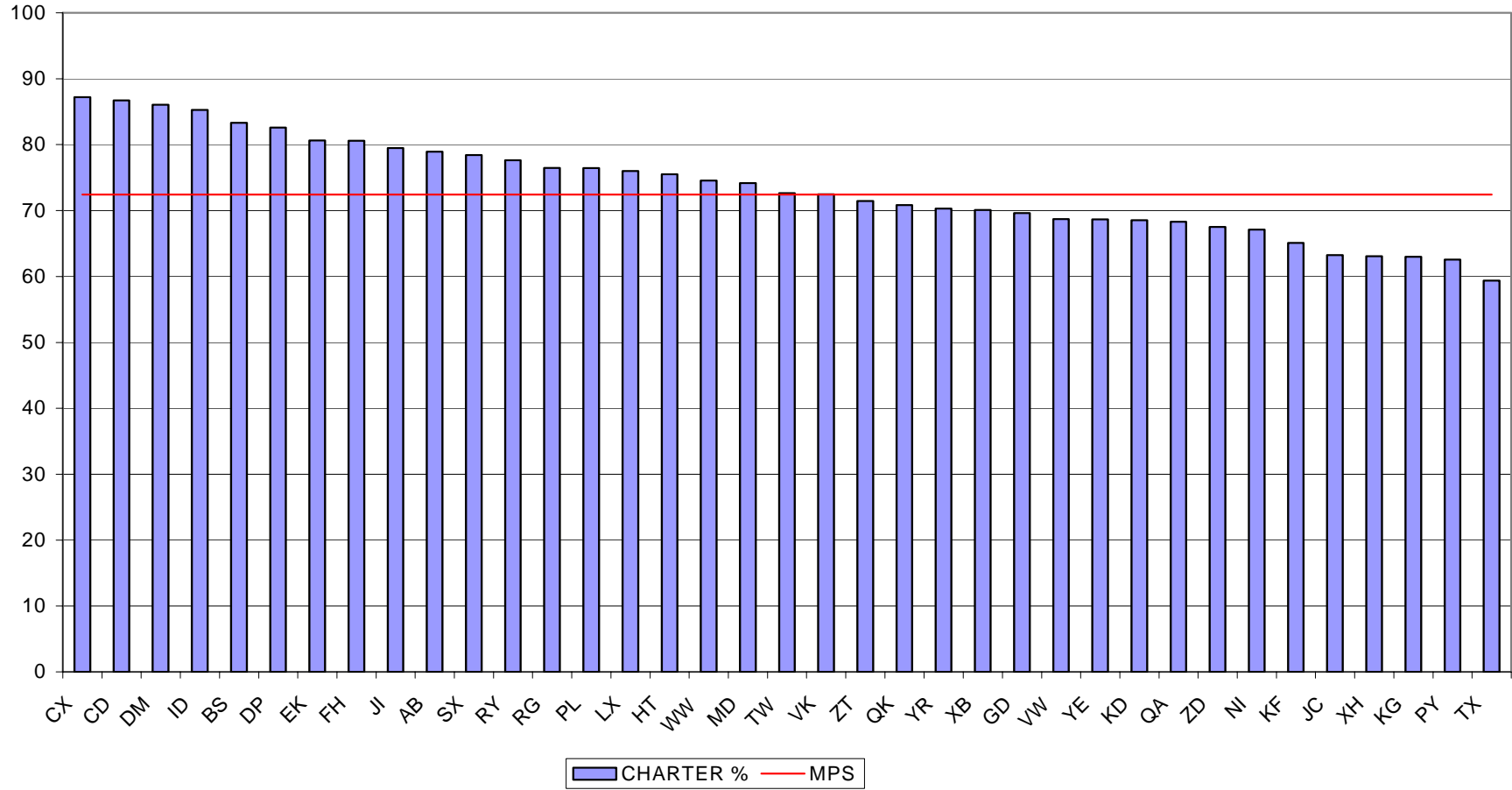


Chart 3: Average response times for immediate calls against total volume of CAD calls

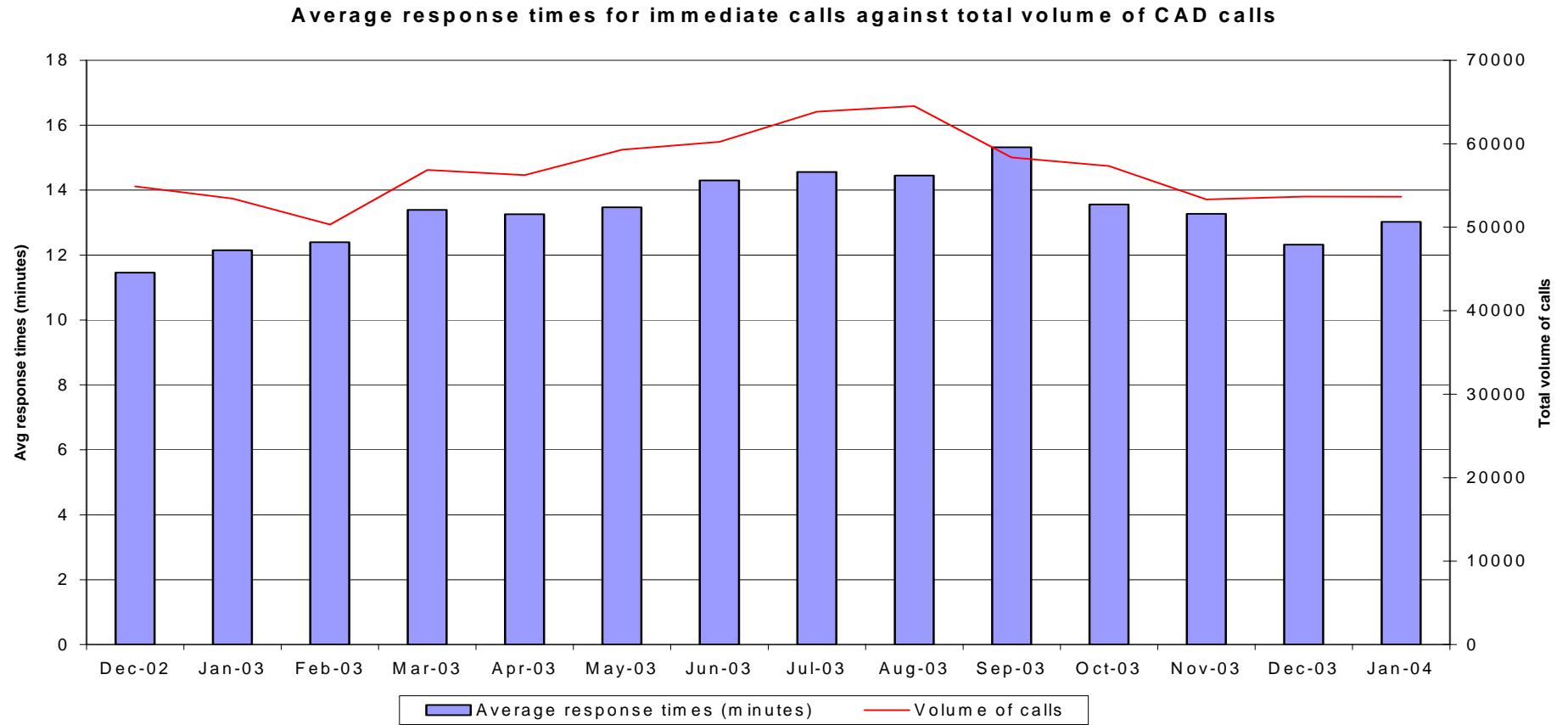


Chart 4: Average response times, by borough Dec 02 to Jan 04

Average response times, by borough - Dec 02 to Jan 04

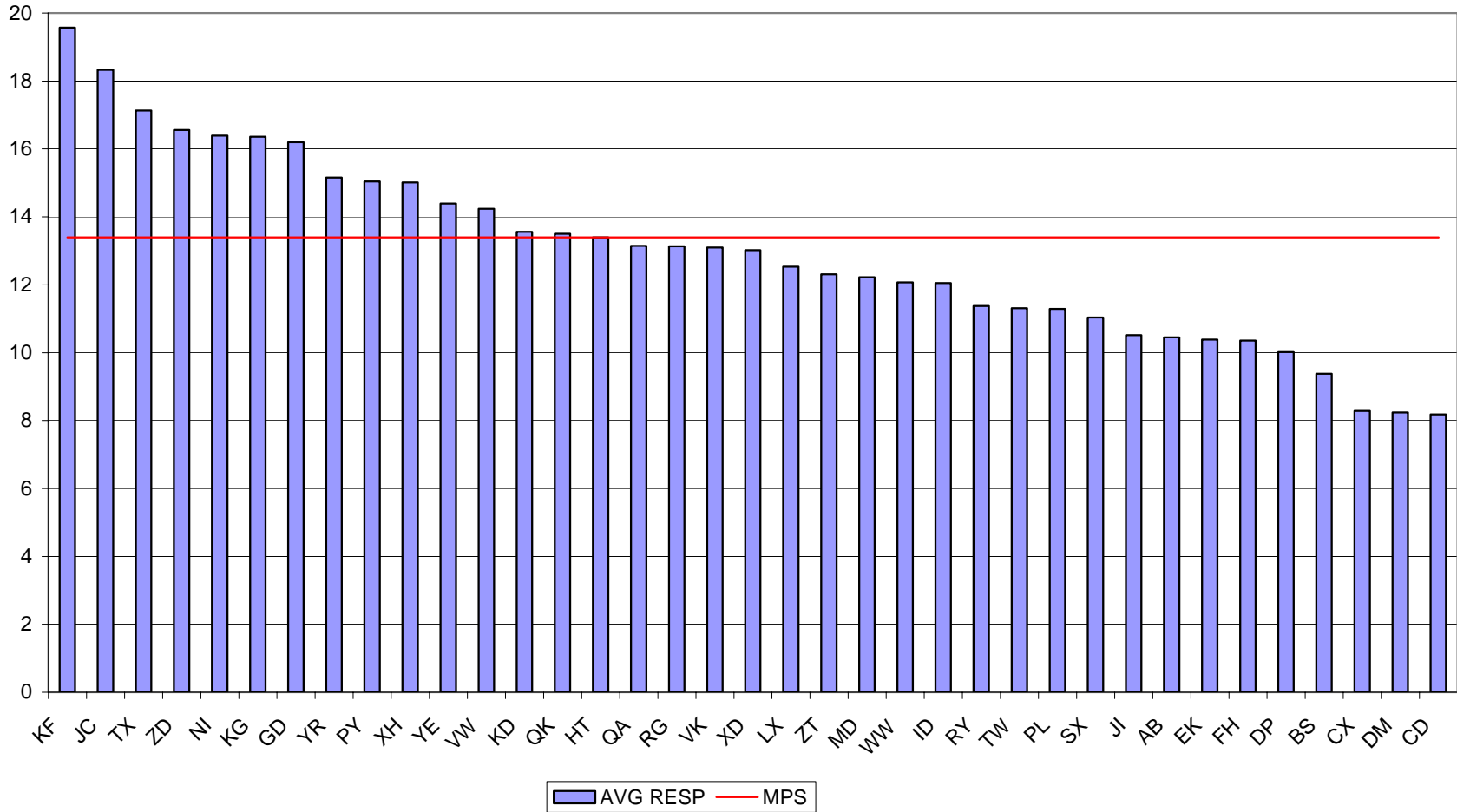


Chart 5: % of borough created calls requiring immediate response, by borough Dec 02 to Jan 04

% of borough created calls requiring immediate response, by borough - Dec 02 to Jan 04

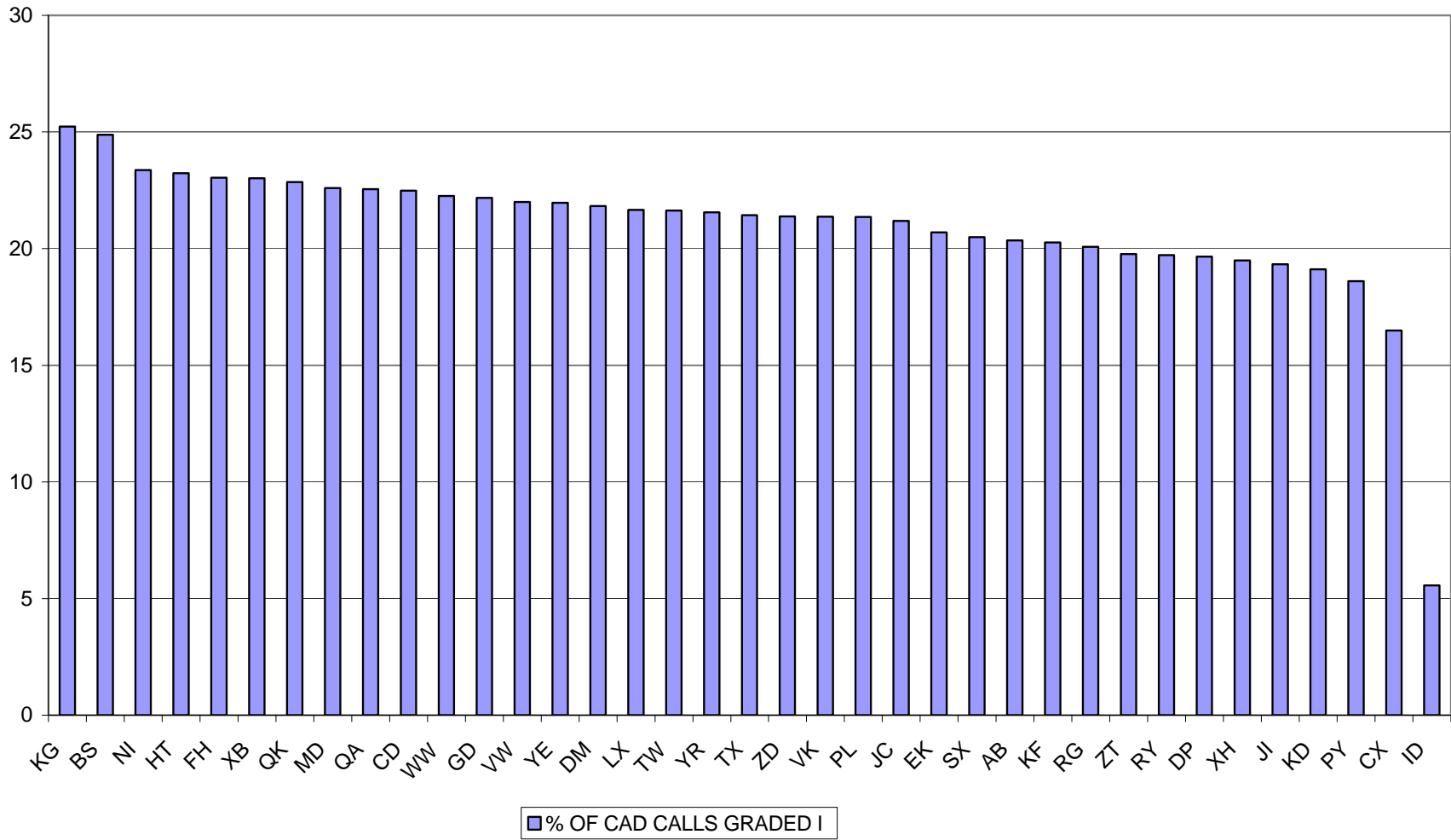
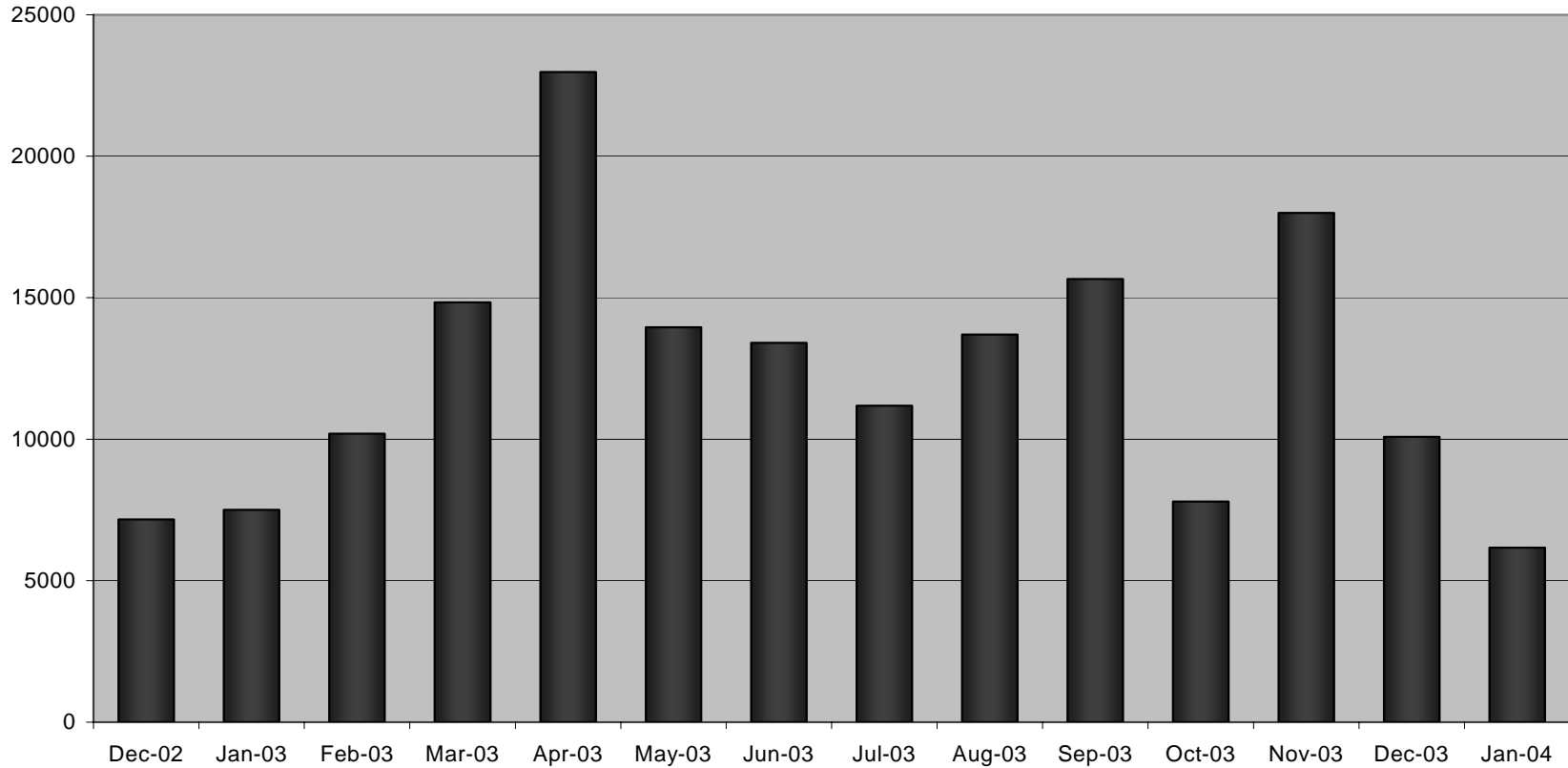


Chart 6: Aid requests made of boroughs

Major Spikes
 Mar to May-03 HVP /Public reassurance response to the Iraq conflict
 Sept-03 DSEi
 Nov-03 State Visit of The President of the United States of America



	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04
■ Aid (Total)	7166	7506	10198	14832	22973	13956	13405	11186	13692	15663	7794	17996	10082	6169

Chart 7: Police collisions against MPS 12-minute response performance

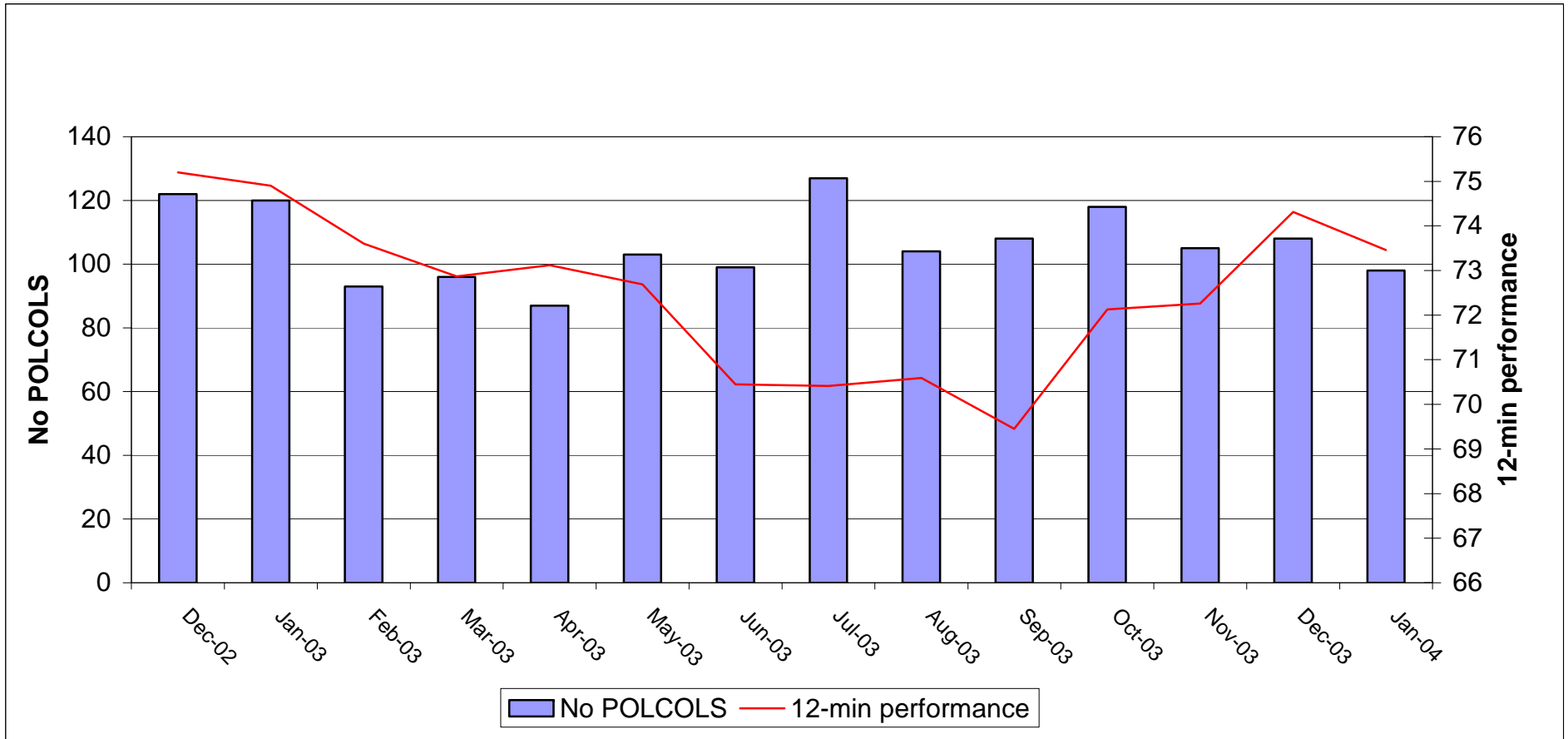


Chart 8: Public satisfaction

