

audit 2000/2001

Management of the Estate  
Metropolitan Police  
Service

ACTION PLAN



**DISTRICT AUDIT**

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<b>Reference:</b>	MIL10ME07301ap
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<b>Date:</b>	January 2002

Ref.	Recommendation	Priority 1 = Low 2 = Med 3 = High	Authority's response	Officer responsible	Timescale
<b>Report section</b>					
R1	Use Police Consultative Groups to develop consultation with the public, to: <ul style="list-style-type: none"> <li>gauge their satisfaction with current properties</li> <li>gain their perspectives on new styles of policing.</li> </ul>	2	Accepted. Recognition must also be given to the role that local MPA representatives have in this area.	Borough Operational Command Units and PSD in conjunction with MPA Estates sub committee	12/02
R2	Give priority to reducing the backlog of maintenance to ensure that the standards of operational properties remain sufficient for current and future policing requirements.	3	Accepted. This is subject to assessment of operational priorities and available funding.	Treasurer of MPA and MPS Director of Resources	04/02
R3	Review the system of performance indicators with contractors. Identify the barriers that reduce performance standards, and discuss appropriate systems to improve performance.	2	Accepted. Work on this is already under progress.	Director of Property Services	Ongoing
R4	Set targets for increasing the level of planned repairs in relation to responsive maintenance.	3	Accepted. This is to be included in the revised contract specification.	Director of Property Services	04/02
R5	Encourage boroughs to commit resources to identifying and assessing rationalisation options.	2	Accepted. Rationalisation must also reflect corporate priorities.	MPA Treasurer and MPS Director of Resources	04/02
R6	Consider ways of improving the accuracy and timeliness of information collected on property usage.	1	Accepted.	Borough Commanders, Director of Property Services	07/02

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R7	Secure commitment from boroughs to provide the resources to develop building related performance targets, and methods to improve borough's buy in to reducing utility consumption.	2	Accepted.	Borough Commanders  Director of Property Services	07/02

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<b>Report section</b>					
R8	Consider the way in which culture change initiatives can be used to encourage building users to manage their properties efficiently.	1	Accepted.	Borough Commanders, Director of Property Services	07/02
R9	Assess the responsiveness of the contractors to requests for assistance. Consider the benefits of using locally employed handymen for responsive minor works on all boroughs.	2	Accepted. This is under consideration with the review of outsourced contracts.	Director of Property Services	10/02
R9	Consider the benefits of delegating energy and water budgets to individual buildings.	1	Accepted. There is also the need to review the benefits of current initiatives.	Director of Property Services	07/02