

## Results of Surveys and Interviews with MPA Members

Survey forms were sent out to all members. Members were asked to complete a form for each of the committee meetings they attend. Key MPA officers for each meeting were also asked to complete a questionnaire.

Committee	Number sent out	Number returned
Full Authority	24	6
FPBV	12	1
PSPM	7	2
HR	8	3
CDO	8	3

The audit panel receives little performance information; hence this committee was not considered as part of the review.

All Chairs and Deputies were invited to be interviewed regarding information provision to their committees. Interviews were carried with the following MPA members:

Reshard Auladin, Deputy Chair FPBV  
 John Biggs, Deputy Chair HR  
 Nick Long, Deputy Chair FPBV  
 Richard Sumray, Chair PSPM  
 Graham Tope, Chair FPBV  
 Rachel Whittaker, Chair HR

### Professional Standards and Performance Monitoring Committee (PSPM)

The main points from consultation on information provided to PSPM can be summarised as:

- There is a large amount of high-level information going to the committee currently, however, this is required at least in the short term to enable the monitoring of all performance areas
- A higher-level summary of performance would be useful
- The committee requires MPA analysts to provide briefing and interpretation of data in key areas or changes in performance that need attention
- It is useful to have the same information as the management board, though this may be too much detail for some members to consider in the committee meeting
- Issues of the quality of performance data are increasing
- Workshops to consider areas of performance where more in-depth scrutiny is required would be useful
- Future work will be required to provide more performance information in the area of professional standards
- Borough information needs developing

### **Human Resources Committee (HR)**

The main points from consultation on information provided to PSPM can be summarised as:

- The detail of information required varies between members – some like to see fully detailed information and others would like a more summarised strategic version
- Papers to HR are often submitted too late for consideration
- Briefing and interpretation on main performance issues is required from analysts
- Some questions asked at committee should be replied to by means of briefing notes to all members rather than discussion papers, to reduce the number of papers to the committee
- The quality of information provided needs investigating
- Financial information is lacking
- Priorities for review need determining
- Workshops would be useful for key areas of review

### **Consultation, Diversity and Outreach Committee (CDO)**

The main points from consultation on information provided to CDO can be summarised as:

- CDO needs to develop the reporting of relevant performance indicators
- The frequency and content of performance information is about right but quality varies
- Further debate is required on some key areas to understand all of the issues involved
- Further information is needed on stop and search data
- There will be the need to develop further performance indicators for new areas such as CRR training
- Issues covered by CDO need to be focused on priority issues and those of public concern

### **Finance, Planning and Best Value Committee (FPBV)**

The main points from consultation on information provided to FPBV can be summarised as:

- There is less of a need for performance information than other committees – information required is mainly financial
- Report production is now better – but all relevant information should be on the front page and an audit trail of document circulation shown
- A library of reports should be kept for members who are interested in other committees' reports and other publications

- Analysts should have access to all raw material and should carrying out analysis. The main points should be included on the front page of performance reports
- Performance information is needed when setting the Policing Plan and Priorities
- A further review in 6 months time may be useful as committee develops its Best Value responsibilities

### **Full MPA Authority**

- The detail of information required by members varies – but many would like to see less performance information
- Information provided is not always up to date
- A higher level summary presentation of performance information is required
- References to previous documents are needed
- Members should be told what information is available and how to access it
- Reports are not always focused enough
- The quality of information provided varies
- Borough based information would be useful to members
- Recommendations don't always follow from the reports