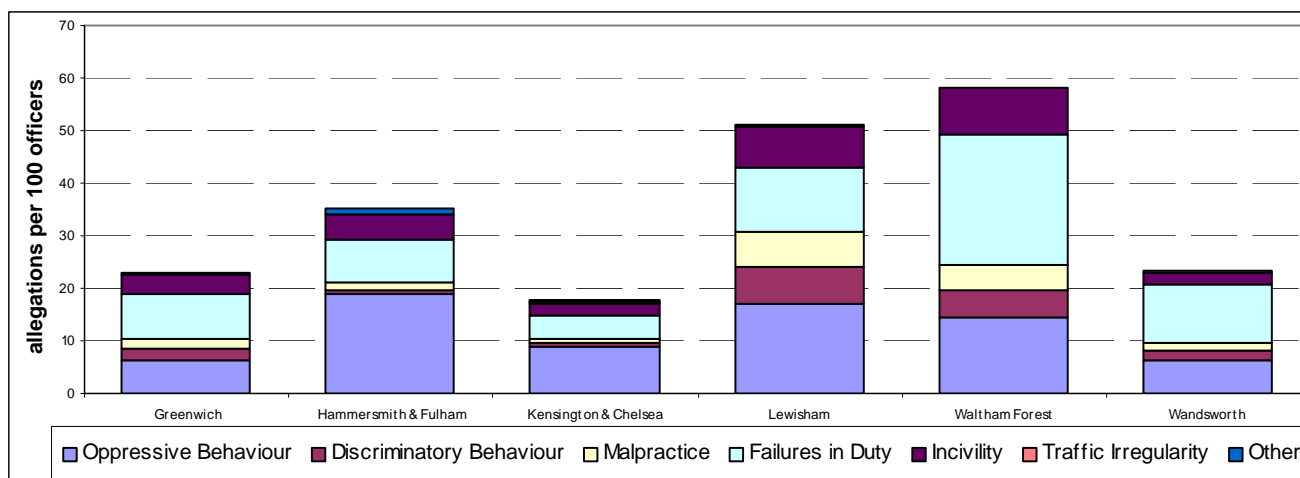


TP PFM family group 5

Public Complaints allegations per 100 officers by type – June 2005 to May 2006.



In line with wider MPS public complaint distribution, the majority of allegations are concentrated in the areas of *oppressive behaviour*, *failures in duty* and *incivility*. *Waltham Forest* does however show a higher number of allegations of the *failure in duty* type and over half of the allegations recorded in *Hammersmith and Fulham* relate to *oppressive behaviour*.

The following table illustrates the numbers of allegations, per 100 officers, by type and whether a borough is above the group average in which case the figures will be in both **blue** and **bold** text. Both the totals within Territorial Policing (TP) and the MPS are illustrated for comparison.

	TP PFM Family Group 5							TP Total	MPS Total
	Greenwich	Hammersmith & Fulham	Kensington & Chelsea	Lewisham	Waltham Forest	Wandsworth	Group Averages		
Oppressive Behaviour	6.19	18.94	8.83	17.21	14.38	6.36	11.60	15.19	11.50
Discriminatory Behaviour	2.28	0.55	0.88	6.82	5.10	1.67	1.98	2.77	2.10
Malpractice	1.79	1.47	0.71	6.67	5.10	1.51	1.65	2.76	2.26
Failures in Duty	8.47	8.46	4.42	12.40	24.57	11.05	9.76	17.07	12.09
Incivility	3.91	4.60	2.30	7.75	8.92	2.51	4.25	6.68	5.17
Traffic Irregularity		0.18	0.18	0.16		0.33	0.17	0.23	0.22
Other	0.33	0.92	0.35	0.16	0.18		0.25	1.30	0.93
Total	22.97	35.13	17.66	51.15	58.23	23.43	29.28	45.98	34.25

It can be seen that, within the group, there is a wide range of total allegations, between 18 and 58 per 100 officers with a group average of 54. As a whole, TP PFM Family 5 is below the TP total of 46 allegations per year per 100 officers.

Hammersmith and Fulham, Lewisham and Waltham Forest have the highest number of complaints per 100 officers and, in many cases, a high proportion of the allegation types are above the group average. By contrast, *Kensington & Chelsea* is considerably below its peers in terms of their overall total. Although there are two allegation types above the family average it is not by any significant margin.

As previously mentioned, *Hammersmith and Fulham* has over half of its total allegations recorded within the *oppressive behaviour* category. Although representing a smaller proportion of their overall total, both *Lewisham* and *Waltham Forest* are higher than their peers in this type too.

Within *Waltham Forest*, *failures in duty* allegations represent over three times the family average and almost half of their overall total. The workforce figures do not indicate a higher than average number of probationers within their numbers.

The following table illustrates specific factors, per 100 officers, evident within the allegations recorded in the table at the bottom of page 10.

	TP PFM Family Group 5							TP Total	MPS Total
	Greenwich	Hammersmith & Fulham	Kensington & Chelsea	Lewisham	Waltham Forest	Wandsworth	Group Averages		
Officer Safety Equipment	0.81		0.53	2.64	2.37	0.84	0.83	2.76	2.08
Stop & Search (inc s44)	2.61	1.66	3.36	9.92	5.46	2.18	2.98	5.55	4.54

In addition to being the boroughs with the highest recorded complaints per 100 officers, *Lewisham* and *Waltham Forest* both have a higher than family average number of allegations in which the use of Officer Safety Equipment (OSE) is a factor. It is worthy of note that these boroughs are however lower than the TP total. [OSE related allegations include the use of Handcuffs, Batons or CS Spray].

Similarly, these same boroughs, together with *Kensington & Chelsea* have an above group average total in respect of *Stop & Search* related allegations with *Lewisham* having just over three times both the group average and twice the TP average. With the exception of *Lewisham* they are however lower than the TP total.

The following tables illustrate the monthly average trends, per 100 officers, for each borough over the last month, 3 months, 6 months and 12 months.

	TP PFM Family Group 5						Group Averages	TP Total	MPS Total
	Greenwich	Hammersmith & Fulham	Kensington & Chelsea	Lewisham	Waltham Forest	Wandsworth			
Current month (actual)	1.79	1.84	1.59	3.72	2.00	0.17	1.82	3.13	2.12
Average over the past 3 months	2.12	3.07	1.77	3.31	2.30	1.45	2.21	3.94	2.86
Average over the past 6 months	1.82	2.76	1.68	3.88	3.21	2.04	2.40	3.92	2.86
Average over the past 12 months	1.91	2.93	1.47	4.26	4.85	1.95	2.44	3.83	2.85

The group average of allegations is relatively stable at between 2 to 2.5 per month per 100 officers. *Hammersmith and Fulham*, *Lewisham* and *Waltham Forest* have remained above the average for all the periods.

The rolling 12-month averages for the period June 2005 to May 2006 show that *Waltham Forest* remains above the group average and their trend is rising to March 2006, albeit in small increments. Since then there may be signs of this falling.

Since January 2006, *Hammersmith and Fulham's* monthly average has risen above the family average although rising in small monthly increments. *Lewisham* remains above the family average across the period but as there is more monthly variation no trend is evident.

Outcomes (Allegations):

The following table illustrates how allegations, per 100 officers, have been resulted in the period, June 2005 to May 2006.

Officer Allegations finalised in current 12 months

	TP PFM Family Group 5						Group Averages	TP Total	MPS Total
	Greenwich	Hammersmith & Fulham	Kensington & Chelsea	Lewisham	Waltham Forest	Wandsworth			
Not Recorded	0.98	1.29	1.24	2.33	1.46	2.18	1.37	5.17	3.49
Local Resolution	7.17	12.51	3.53	18.91	26.39	8.20	10.35	14.27	10.80
Dispensation	4.72	4.60	3.71	13.33	7.64	1.51	4.66	6.48	4.82
Discontinuance		1.47	2.30	0.62	0.91	1.84	1.19	0.51	0.34
Withdrawn	6.84	6.99	3.00	7.75	17.83	5.36	6.92	9.01	6.60
Substantiated	0.33	1.47	0.35		4.37	0.50	0.43	0.74	0.54
Unsubstantiated	12.38	20.23	9.89	12.71	16.20	15.40	14.05	13.34	10.84
Grand Total	32.42	48.56	24.02	55.65	74.79	34.98	41.77	49.52	37.42

The data reveals that *Hammersmith & Fulham*, *Lewisham* & *Waltham Forest* resolve locally a higher than group average number of allegations which can be seen as encouraging.

Not Recorded allegations are those that are not deemed to be complaints under the Police Reform Act 2002, as they do not directly relate to the 'conduct' of an individual or group of officers. Although they are not recorded as complaints they will nevertheless be recorded and dealt with to the satisfaction of the complainant by intervention between DPS and the Borough itself.

Lewisham has the most allegations resolved by way of a *Dispensation* from the IPCC at twice the overall TP rate. *Dispensations* are usually granted where the complainant cannot be traced or does not wish to cooperate with the investigation. The Commission is granting fewer *Dispensations* with their preference being for DPS to conduct proportionate investigations.

In respect of *substantiated* allegations, *Hammersmith & Fulham*, *Waltham Forest* and, to a much lesser extent, *Wandsworth* are higher than the group average. Equally, these boroughs also have an *unsubstantiated* rate higher than their peers. Interestingly, *Lewisham* have not had any allegations *substantiated* over this 12-month period.