

Key Performance Indicators for Similar Forces

APPENDIX 2.

Force	Public Complaints Investigations		Conduct Matter Investigations		Misconduct Hearings		Local Resolution	
	Target	Current Performance	Target	Current Performance	Target	Current Performance	Target	Current Performance
MPS	120 Days Date received to end of investigation	80 Days average	120 Days Date received to end of investigation	81 Days average	110 Days Decision to Hold Hearing & Hearing Itself	90 Days average	50%	31%
GMP	120 Working Days Date Recorded to end of investigation * This section is normally reported by - % within and over 120 days, rather than the average number of days.	221 Days average *	120 Working Days Date Recorded to end of investigation NB - end of investigation being date the file goes to the IPCC / CPS or the letter to the complainant.	219 Days average	Not available at time of asking		60%	53%
Merseyside	120 Days Date Recorded to end of investigation	Not available at time of asking	Not available at time of asking	Not available at time of asking	No target set		60%	Not available at time of asking
West Midlands	110 Days Date Recorded to end of investigation	133 Days average	No target set NB - In process of implementing a new system and looking to introduce these targets		No target set		60%	40%
West Yorkshire	100 Days Date Received to end of investigation NB - In process of collating manual figures for current performance as new system having teething problems	Not available	100 Days	Not available	100 Days	Not available	60%	53%