

## GROUP 2

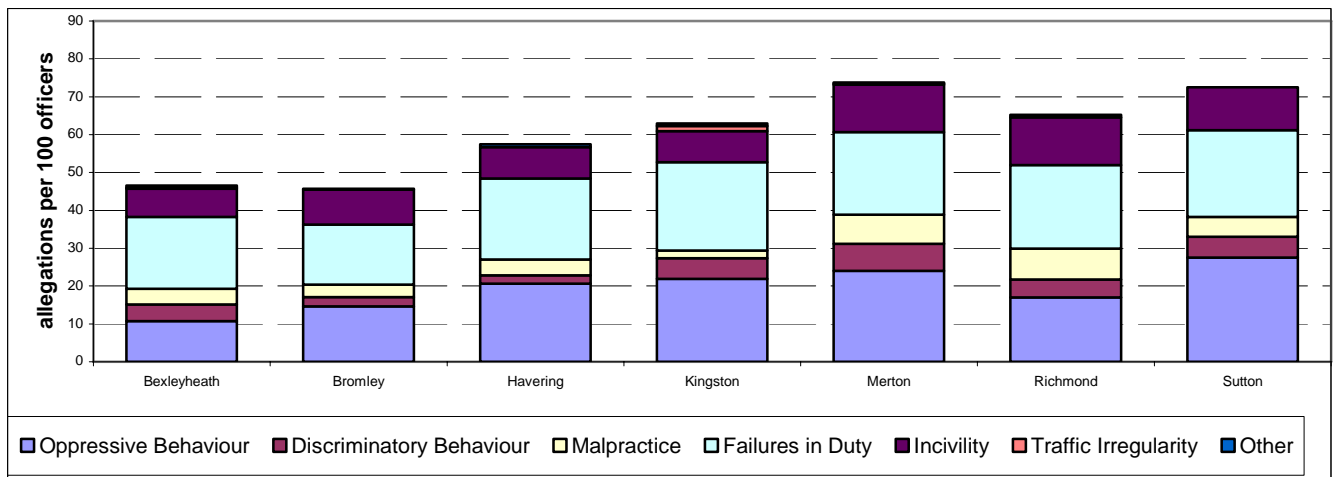
### Public Complaints allegations per 100 officers by type – February 2007 to January 2008

This is the third time that Family Group 2 has appeared before the MPA. The most recent time was in February 2007, when the period reviewed was January 2006 to December 2007. This coincided with the official launch of the *Professional Standards Support Program (PSSP)*.

Kingston was the borough chosen in January 2007 to receive additional support under the PSSP. The '*results analysis*' for Kingston, appears later in this document.

The units appearing within this group are predominately south London Boroughs. For the purposes of this report, comparisons have been made with the TP and/or MPS total as appropriate.

The following table illustrates those allegations (per 100 officers) received in the last 12-months by the allegation type.



In line with wider MPS public complaint distribution, the majority of allegations are concentrated in the areas of *Oppressive Behaviour*, *Failure in Duty* and *Incivility*.

The table below illustrates the numbers of allegations, per 100 officers, by type and whether a Unit is above the group average, in which case the figures will be in both **blue** and **bold** text. The TP and MPS totals are also illustrated for comparison.

	Group 2							Group Averages	TP Total	MPS Total
	Bexleyheath	Bromley	Havering	Kingston	Merton	Richmond	Sutton			
Oppressive Behaviour	10.74	14.61	20.66	21.91	23.96	17.01	27.54	20.66	19.26	15.38
Discriminatory Behaviour	4.41	2.47	2.12	5.48	7.19	4.73	5.51	4.73	4.13	3.31
Malpractice	4.13	3.29	4.24	2.05	7.72	8.19	5.20	4.24	4.21	3.62
Failures in Duty	19.00	15.85	21.45	23.28	21.83	22.05	22.95	21.83	21.91	16.09
Incivility	7.44	9.26	8.21	8.22	12.51	12.60	11.32	9.26	10.86	8.63
Traffic Irregularity	0.28	0.21		1.37	0.27			0.21	0.27	0.21
Other	0.55		0.79	0.68	0.27	0.63		0.55	0.69	0.61
<b>Total</b>	<b>46.54</b>	<b>45.69</b>	<b>57.47</b>	<b>62.98</b>	<b>73.75</b>	<b>65.22</b>	<b>72.51</b>	<b>62.98</b>	<b>61.33</b>	<b>47.85</b>

**Difference from group average** -10.14 -4.78 -13.47 25.39 0.00 6.47 26.33

Within Group 2, *Merton*, *Sutton* and to a lesser extent *Richmond* have an average number of allegations per 100 officers that is higher than that of their peers and TP as a whole. *Sutton* has all of the allegation types over the average for the group and *Merton* all but one. Of note is that *Sutton* have a greater number that relate to allegations of *Oppressive Behaviour* nature.

The following table illustrates specific factors, per 100 officers, evident within the allegations recorded in the table above.

	Group 2							Group Averages	TP Total	MPS Total
	Bexleyheath	Bromley	Havering	Kingston	Merton	Richmond	Sutton			
Officer Safety Equipment	1.65	1.85	2.38	2.05	6.39	3.15	7.95	2.38	3.85	3.13
Stop & Search (inc s44)		2.26	4.24	2.74	8.25	2.84	0.92	2.74	4.47	4.61

*Merton*, *Sutton* and to a lesser extent *Richmond* have a greater than average number of allegations per 100 officers in respect of *Officer Safety Equipment* at between approximately 2 and 2.5 times more than the group total.

*Havering*, *Merton* and to a lesser extent *Richmond* have a greater than average number of *Stop & Search* related allegations with *Merton* having almost three times the group average.

#### Outcomes (Allegations):

The table below illustrates how allegations, per 100 officers, have been resulted in the period, February 2007 to January 2008.

	Group 2							Group Averages	TP Total	MPS Total
	Bexleyheath	Bromley	Havering	Kingston	Merton	Richmond	Sutton			
Not Recorded	2.75	4.32	1.32	1.71	2.13	1.26	4.28	2.13	4.27	3.10
Local Resolution	19.28	13.58	20.66	30.81	17.31	24.57	16.52	19.28	16.86	13.39
Dispensation	4.68	3.50	1.85	7.87	14.91	5.04	6.73	5.04	6.99	5.90
Discontinuance		0.21					1.84	0.00	0.89	0.64
Withdrawn	3.86	6.17	7.68	17.12	7.99	6.62	8.57	7.68	9.43	7.26
Substantiated		1.44	0.26		0.53		0.31	0.26	0.56	0.42
Unsubstantiated	8.26	9.26	18.54	12.67	30.35	13.55	29.37	13.55	19.89	15.74
<b>Grand Total</b>	<b>38.83</b>	<b>38.49</b>	<b>50.32</b>	<b>70.17</b>	<b>73.21</b>	<b>51.04</b>	<b>67.62</b>	<b>51.04</b>	<b>58.89</b>	<b>46.45</b>

Overall *Kingston* 'locally resolve' a higher number of allegations per 100 officers than the group itself and almost twice the TP total. Equally, they have a greater number of those that are 'withdrawn' and 'unsubstantiated'.

*Merton* has a greater number of allegations for which a 'Dispensation' has been requested from the IPCC at almost three times the group average and twice the TP total.

*Dispensations* are usually granted where the complainant cannot be traced or does not wish to cooperate with the investigation. The Commission is granting fewer *Dispensations* with their preference being for DPS to conduct proportionate investigations.

Additionally, *Merton* and *Sutton* have a significant number of allegations that are unsubstantiated when compared to their peers in Group 2, over twice the number. They are also 1.5 time higher than the TP total in this result.

*Bromley* have just under three times the substantiation rate per 100 officers than the TP total but the actual numbers are very small and not necessarily significant.

*Not Recorded* allegations are those that are not deemed to be complaints under the Police Reform Act 2002, as they do not directly relate to the 'conduct' of an individual or group of officers. Although they are not recorded as complaints, they will nevertheless be recorded and dealt with to the satisfaction of the complainant by intervention between DPS and the Borough itself.