Directorate of Professional Standards

Performance Indicators - Timeliness, Quality & Outcomes Terme Number of allegations recorded in NPU (2) Number of allegations recorded in NPU (2) Number of allegations recorded in Na as & of straget (morth) average 200100 Month 361 4/29 355 383 322 227 2 Case Reduction Case recorded in last 12 months as & of straget (morth) average 200100 < 412 Month 361 4/29 355 383 322 227 2 Case Reduction Case recorded in last 12 months as % of allegations stuly investigated - BVPI (2) Month 361 4/29 355 383 322 29% 18.2% 3 Substantiated allegations as % of allegations fully investigated - BVPI (2) Month 57 57 49 48 43 47 12 Corruption Offness subject to confidence Procedure PVTD 9 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13						2001/ 2002/2003					
Public Companies Allegations recorded in month as a % of target (monthly average 2001/02) < 412		Performance	Indicators - Timeliness, Quality & Outcomes	Target	Period						
Image and second of modines as the draged (monitory average 20000) 2 412 Modify 74.1% 104.1% 86.2% 93.0% 78.2% 57.5% 2 Case Reduction Cases recorded in last 12 months as % of arrey superied Month 20.4% 22.9% 83.1% 80.6% 77.4% 72.7% 3 Substantiated allegations as % of arrey superied Month 20.4% 20.9% 23.6% 17.8% 22.9% 83.1% 80.6% 77.4% 72.7% 4 Suspension Total number of fibers currently superied Month 57. 57. 49 48 43.47 47. 6 Revice Oriflence Online mode of people charged with compton offences Month 66.5% 64.46 60.57. 60.57. 60.52. 52.4 52.4 52.4 52.4 143.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 13.3 <td>1</td> <td>Dublic Complaints</td> <td>Number of allegations recorded - BVPI (21)</td> <td></td> <td>Month</td> <td>361</td> <td>429</td> <td>355</td> <td>383</td> <td>322</td> <td>237</td>	1	Dublic Complaints	Number of allegations recorded - BVPI (21)		Month	361	429	355	383	322	237
3 Substantiation Substantiation Substantiation Substantiated allegations as % of allegations fully investigated Month 20.4% 20.9% 23.6% 17.8% 22.9% 18.2% 4 Suspension Total number of officers currently suspended Month 57 57 49 48 43 47 6 Restricted Dutes Total number of investigation Month 55 57 49 48 43 47 6 Service Confidence Differess Month 57 60 52 60 52 7 Corruption Offences Number of propils charged with comption offences Month 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 </td <td>1</td> <td></td> <td>Allegations recorded in month as a % of target (monthly average 2001/02)</td> <td>< 412</td> <td>Month</td> <td>74.1%</td> <td>104.1%</td> <td>86.2%</td> <td>93.0%</td> <td>78.2%</td> <td>57.5%</td>	1		Allegations recorded in month as a % of target (monthly average 2001/02)	< 412	Month	74.1%	104.1%	86.2%	93.0%	78.2%	57.5%
Investigative Outcomes Public Complaints Total number of officers currently suspended Month 57 57 49 48 43 47 a Restricted Duties Total number of officers surget of Sorvice Confidence Procedure FVTD 9 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 <td>2</td> <td>Case Reduction</td> <td>Cases recorded in last 12 months as % of previous 12 months</td> <td></td> <td>12 mra</td> <td>86.5%</td> <td>85.2%</td> <td>83.1%</td> <td>80.6%</td> <td>77.1%</td> <td>72.7%</td>	2	Case Reduction	Cases recorded in last 12 months as % of previous 12 months		12 mra	86.5%	85.2%	83.1%	80.6%	77.1%	72.7%
5 Restricted Dules Tidal number of afflores currently on restricted dules as a result of investigation Month 65 64 60 57 60 522 6 Service Confidence Officers subject to cardinate and investigation comption offences Month Data subject to redefinition 7 Comption Offences Number of people charged with comption offences Month 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3	Substantiation	Substantiated allegations as % of allegations fully investigated - BVPI (22)		Month	20.4%	20.9%	23.6%	17.8%	22.9%	18.2%
6 Service Confidence Officers subject to Service Confidence FYTD 9 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 13 14	4	Suspension	Total number of officers currently suspended		Month	57	57	49	48	43	47
7 Comption Offences Number of people charged with comption affences Month Data subject to redefinition 8 Quality of Investigation Number of investigations returned by CPS / PCA for remedial work Month 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <	5	Restricted Duties	Total number of officers currently on restricted duties as a result of investigation		Month	65	64	60	57	60	52
a Quality of Investigation Number of Investigations returned by CPS / PCA for remedial work Month 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	6	Service Confidence	Officers subject to Service Confidence Procedure		FYTD	9	13	13	13	13	13
Investigative Outcomes Public Complaints Total allegations finalised Immediate Informal Resolution as % of total allegations finalised Informal Resolution as % of total allegations finalised Month Month 358 404 413 254 261 143 9 Informal Resolution as % of total allegations finalised Informal Resolution as % of total allegations finalised Withdrawn / Not Proceeded With as % of total allegations finalised Unsubstantiated allegations as % of total allegation currently over 120 days 1 Month Month 4.7% 1.1% 1.3.4% 1.3.4% 2.9% 6.1% 2.9% 10 Timeliness (1 source IOVA 10009/2002) % of all public complaint cases under investigation currently over 120 days 1 Number of all public complaint cases under investigation currently over 120 days 1 Month Month 128	7	Corruption Offences	Number of people charged with corruption offences		Month						
9 Investigative Outcomes Public Complaints Immediate Informal Resolution as % of total allegations finalised Informal Resolution as % of total allegations finalised Dispensitions as % of total allegations finalised Withdrawn / Not Proceeded With as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Withdrawn / Not Proceeded With as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Month 17.9% 16.8% 11.1% 12.6% 10.3% 14.7% 10 Vispensitions as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Month 22.0% 17.8% 16.0% 13.3% 14.6% 22.9% 10 Timeliness (* source IOWA 10/09/2002) % of all public complaint cases under investigation currently over 120 days 1 % of all internal investigation cases under investigations of public complaints 5 Month 44% 42% 40% 39% 41% 45% 11 Timeliness (* source IOWA 10/09/2002) % of all internal investigation cases under investigations of public complaints 5 Month 210 333 339 222 343 325 11 Timeliness (* source IOTA 10/09/2002) Average days taken to complete internal investigation cases (Public) <	8	Quality of Investigation	Number of investigations returned by CPS / PCA for remedial work		Month	0	0	0	0	0	0
9 Investigative Outcomes Public Complaints Immediate Informal Resolution as % of total allegations finalised Informal Resolution as % of total allegations finalised Dispensitions as % of total allegations finalised Withdrawn / Not Proceeded With as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Withdrawn / Not Proceeded With as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Month 17.9% 16.8% 11.1% 12.6% 10.3% 14.7% 10 Vispensitions as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Month 22.0% 17.8% 16.0% 13.3% 14.6% 22.9% 10 Timeliness (* source IOWA 10/09/2002) % of all public complaint cases under investigation currently over 120 days 1 % of all internal investigation cases under investigations of public complaints 5 Month 44% 42% 40% 39% 41% 45% 11 Timeliness (* source IOWA 10/09/2002) % of all internal investigation cases under investigations of public complaints 5 Month 210 333 339 222 343 325 11 Timeliness (* source IOTA 10/09/2002) Average days taken to complete internal investigation cases (Public) <			Total allegations finalised		Month	358	404	413	254	261	143
Investigative Outcomes Public Complaints Inormal Resolution as % of total allegations finalised Dispensations as % of total allegations finalised Withdrawn / Not Proceeded With as % of total allegations finalised Substantiated allegations as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Withdrawn / Not Proceeded With as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Month 16.2% 11.4% 11.4% 12.6% 0.33% 14.7% 10 Timeliness (1 source IOWA 1009/2002) % of all public complaint cases under investigation currently over 120 days 1 Number of all internal investigation currently over 120 days 1 Number of all internal investigation currently over 120 days 1 Number of all internal investigation currently over 120 days 1 Number of all internal investigation currently over 120 days 1 North Month 44% 42% 40% 39% 41% 45% 11 Timeliness (1 source IOWA 1009/2002) % of all internal investigation currently over 120 days 1 North Month 128 118 108 109 117 117 11 Average days taken to complete investigations 2 Vol 20 Yei Average days taken to complete internal investigations 2 Month 214 212 361 240 <td< td=""><td rowspan="6">9</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>	9										
9 Public Complaints Dispensations as % of total allegations finalised Withdrawn / Not Proceeded With as % of total allegations finalised Substantiated allegations as % of total allegations finalised Unsubstantiated allegations as % of total allegation currently over 120 days 1 Number of all internal investigation currently over 120 days 1 Number of all internal investigation currently over 120 days 1 Number of all internal investigation cases under investigation currently over 120 days 1 Number of all internal investigation cases under investigation currently over 120 days 1 Number of all internal investigation cases under investigation currently over 120 days 1 Number of all internal investigations of public complaints 2 Nerage days taken to complete internal investigations of public complaints 2 Nerage days taken to complete internal investigations 2 Nerage days taken to complete internal investigations 2 Nerage days taken to complete internal investigations 2 Nerage days taken to complete internal resolutions (IIR) 2 (Public) Average days taken to complete internal resolutions (IIR) 2 (Public) Average days taken to complete internal resolutions (IIR) 2 (Public) Average days from report to receipt of decision from CPS 12 mra 53 57 55 57 60 63 11 Nerage days from report to receipt of decision from CPS 12 mra 53 57 55 57 60 63 12 mra 53 59 60 63 66 12 mra 53 59 60 63 66 <td>5</td> <td></td> <td>Month</td> <td></td> <td></td> <td></td> <td></td> <td>10.3%</td> <td>14.7%</td>			5		Month					10.3%	14.7%
Public Companies Withdrawn / Not Proceeded With as % of total allegations finalised Substantiated allegations as % of total allegations finalised Unsubstantiated allegations as % of total allegations finalised Month 22.6% 17.8% 16.0% 13.8% 13.4% 20.3% 10 % of all public complaint cases under investigation currently over 120 days 1 ('source IOWA 1009/2002) Month 44.7% 4.2% 40% 39% 41.46% 20.3% 10 Timeliness ('source IOWA 1009/2002) % of all public complaint cases under investigation currently over 120 days 1 Number of all public complaints Month 44% 42% 40% 39% 41.4 45% 10 Timeliness ('source IOWA 1009/2002) % of all internal investigation currently over 120 days 1 Number of all public complaints Month 128 118 108 109 117 117 11 Average days taken to complete internal investigations of public complaints Month 214 212 381 240 291 220 111 Average days taken to complete internal investigation currently over 120 days 1 Month 118 108 109 117 117 117 <td< td=""><td>Dispensations as % of total allegations finalised</td><td></td><td>Month</td><td>29.1%</td><td>31.2%</td><td>36.3%</td><td>39.0%</td><td>30.7%</td><td>32.9%</td></td<>			Dispensations as % of total allegations finalised		Month	29.1%	31.2%	36.3%	39.0%	30.7%	32.9%
Unsubstantiated allegations as % of total allegations finalised Month 12.0% 18.1% 13.3% 14.6% 20.7% 12.6% 10 Timeliness (' source IOWA 10/09/2002) % of all public complaint cases under investigation currently over 120 days ' % of all internal investigation cases under investigation currently over 120 days ' % of all internal investigation cases under investigation currently over 120 days ' % of all internal investigation cases under investigation currently over 120 days ' % of all internal investigation cases under investigation currently over 120 days ' % of all internal investigation cases under investigation currently over 120 days ' Number of all public complete internal investigation cases under investigation currently over 120 days ' Nuerage days taken to complete internal investigation cases under investigation so ' Average days taken to complete internal investigation so ' Average days taken to complete internal investigation so ' Average days taken to complete internal investigation cases ' (Public) Month 24.00 291 220 60 days Month 21.3 33.9 292 34.3 32.5 11 10.09/2002 Average days taken to complete informal resolution cases ' Average days taken to complete informal resolutions (IR) ' Average days taken to complete informal resolutions (IR) ' Average days taken to complete immediate informal resolutions (IR) ' Average days taken to complete immediate informal resolutions (IR) ' Average days taken to complete immediate informal resolutions (IR) ' Month 94.0 100.00% 63.					Month	22.6%	17.8%	16.0%	13.8%	13.4%	20.3%
Month 44% 42% 40% 39% 41% 45% 10 Timeliness Number of all public complaint cases under investigation currently over 120 days 1 Month 44% 42% 40% 39% 41% 45% 10 Source IOWA 10/09/2002) % of all internal investigation cases under investigation currently over 120 days 1 Month 369 353 325 326 338 352 11 Average days taken to complete investigation currently over 120 days 1 Month 128 118 108 109 117 117 117 117 117 117 120 333 339 292 343 325 11 Average days taken to complete internal investigations of public complaints 2 Month 120 400 211 220 201 220 201 220 203 106 127 11 Average days taken to complete informal resolutions of public complaints 2 Month 115 110 98 103 106 127 11 Average days taken to complete informal resolutions (IIR 2 (Public) Month 123 86 85 100			Substantiated allegations as % of total allegations finalised		Month	3.1%	4.7%	4.1%	3.2%	6.1%	2.8%
Image: Timeliness Number of all public complaint cases under investigation currently over 120 days 1 Month 369 353 325 326 338 352 10 (source IOWA 10/09/2002) % of all internal investigation cases under investigation currently over 120 days 1 Month 70% 63% 59% 56% 58% 59% 11 Average days taken to complete investigations of public complaints 2 Month 120 days Month 128 118 108 109 117 117 11 Average days taken to complete investigations of public complaints 2 Month 210 days Month 118 108 103 106 127 11 Average days taken to complete internal investigations of Public complaints 2 Month 115 110 98 103 106 127 11 Average days taken to complete internal investigation requests to PCA 2 (Public) Month 123 86 85 100 63 111 11 Average days taken to complete informal resolution cases 2 (Public) Month 123 86 85 100			Unsubstantiated allegations as % of total allegations finalised		Month	12.0%	18.1%	13.3%	14.6%	20.7%	12.6%
Image: Timeliness Number of all public complaint cases under investigation currently over 120 days 1 Month 369 353 325 326 338 352 10 (source IOWA 10/09/2002) % of all internal investigation cases under investigation currently over 120 days 1 Month 70% 63% 59% 56% 58% 59% 11 Average days taken to complete investigations of public complaints 2 Month 120 days Month 128 118 108 109 117 117 11 Average days taken to complete investigations of public complaints 2 Month 210 days Month 118 108 103 106 127 11 Average days taken to complete internal investigations of Public complaints 2 Month 115 110 98 103 106 127 11 Average days taken to complete internal investigation requests to PCA 2 (Public) Month 123 86 85 100 63 111 11 Average days taken to complete informal resolution cases 2 (Public) Month 123 86 85 100			% of all public complaint cases under investigation currently over 120 days 1		Month	44%	42%	40%	39%	41%	45%
10 (* source IOWA 10/09/2002) % of all internal investigation cases under investigation currently over 120 days 1 Month 70% 63% 59% 56% 58% 59% 11 Average days taken to complete investigation sof public complaints 2 Month 128 118 108 109 117 117 11 Average days taken to complete investigation requests to PCA 2 (Public) Month 280 313 339 292 343 325 11 Average days taken to complete internal investigation requests to PCA 2 (Public) Month 115 110 98 103 106 127 11 Average days taken to complete informal resolution cases 2 (Public) Month 123 86 85 100 63 111 11 Average days taken to complete informal resolution cases 2 (Public) Month 123 86 85 100 63 111 11 Average days taken to complete informal resolution cases 2 (Public) Month 123 86 85 100 63 111 12 Source IOTA 10(09/2002) % of misconduct decisions made within 20 working days >= 85% M	10	Timeliness			Month					338	352
Number of all internal investigation cases under investigation currently over 120 days 1 Month 128 118 108 109 117 117 Average days taken to complete investigations of public complaints 2 Average days taken to complete internal investigations 2 Month 280 313 339 292 343 325 11 Average days taken to complete internal investigations 2 Month 214 212 361 240 291 220 60 days Month 115 110 98 103 106 127 60 days Month 123 86 85 100 63 111 Average days taken to complete informal resolutions cases 2 (Public) Month 123 86 85 100 63 111 Average days taken to complete informal resolutions (IIR) / (Public) Month 123 86 85 100 63 111 Misconduct Decisions % of misconduct decisions made within 20 working days >= 85% Month 33% 100% 100% 50% 50% 12 Misconduct Hearings Average days from decision to misconduct hearing <td>(1 source IOWA 10/09/2002)</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>		(1 source IOWA 10/09/2002)									
Image: 11Average days taken to complete investigations of public complaints 2 Average days taken to complete internal investigations 2 Average days taken to submit dispensation requests to PCA 2 (Public) Average days taken to complete internal investigations 2 Average days taken to complete internal resolution cases 2 (Public) Average days taken to complete informal resolution cases 2 (Public) Average days taken to complete informal resolution cases 2 (Public) Average days taken to complete informal resolutions (IIR 2 (Public)Month214212 214361 240240 291220 22012Misconduct Decisions % of misconduct decisions made within 20 working days % of misconduct papers dispatched within 20 working days % of misconduct papers dispatched within 20 working days % of misconduct papers dispatched within 20 working days % of misconduct hearing>= 85% MonthMonth94% 94% 100%100% 85% 90% 90%92% 92% 90% 92%100% 92%13Misconduct HearingsAverage days from report to receipt of decision from CPS Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re dispensation 12 mra12 mra 13535755<		· · · ·			Month						
11Timeliness (2 source IOTA 10/09/2002)Average days taken to submit dispensation requests to PCA ² (Public) Average days taken to complete withdrawn / NPW cases ² (Public) Average days taken to complete informal resolution cases ² (Public) Average days taken to complete informal resolution cases ² (Public) Average days taken to complete informal resolution cases ² (Public) Average days taken to complete informal resolutions (IIR) ² (Public)60 days MonthMonth1151109810310612711Average days taken to complete informal resolution cases ² (Public) Average days taken to complete inmediate informal resolutions (IIR) ² (Public)Month112386851006311112Misconduct Decisions % of misconduct decisions made within 20 working days % of misconduct papers dispatched within 20 working days % of misconduct hearing>= 85% MonthMonth94%100%85%90%92%100%13Misconduct HearingsAverage days from decision from CPS12 mra53575557606314CPS Decisions Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re investigation12 mra5357555760636615PCA Decisions Average days from report to receipt of decision from PCA re investigation12 mra57585960636616DPS police officer posts vacant as % of budgeted workforce targetMonth5.34%5.53%5.00%5.53%~ <td< td=""><td rowspan="5">11</td><td rowspan="3">Timeliness</td><td></td><td>120 days</td><td>Month</td><td></td><td>313</td><td>339</td><td>292</td><td>343</td><td>325</td></td<>	11	Timeliness		120 days	Month		313	339	292	343	325
11 (² source IOTA 10/09/2002) Average days taken to complete withdrawn / NPW cases ² (Public) Average days taken to complete informal resolution cases ² (Public) Average days taken to complete immediate informal resolutions (IIR) ² (Public) Month 60 81 75 53 78 146 12 Misconduct Decisions % of misconduct papers dispatched within 20 working days % of misconduct papers dispatched within 20 working days >= 85% Month 94% 100% 85% 90% 92% 100% 13 Misconduct Hearings Average days from decision to misconduct hearing Month 310 280 252 278 230 0 14 CPS Decisions Average days from report to receipt of decision from CPS 12 mra 53 57 55 57 60 63 15 PCA Decisions Average days from report to receipt of decision from PCA re investigation 12 mra 57 58 59 60 63 66 16 DPS Staff Vacancies DPS police officer posts vacant as % of budgeted workforce target Month 5.34% 5.00% 5.53% ~ 6.16%			Average days taken to complete internal investigations ²		Month	214	212	361	240	291	220
(* source IOTA 10/09/2002)Average days taken to complete withdrawn / NPW cases 2 (Public) Average days taken to complete informal resolution cases 2 (Public) Average days taken to complete informal resolution cases 2 (Public) Average days taken to complete immediate informal resolutions (IIR) 2 (Public)Month608175537814612Misconduct Decisions % of misconduct decisions made within 20 working days % of misconduct papers dispatched within 20 working days % of misconduct papers dispatched within 20 working days % of misconduct papers dispatched within 20 working days % of misconduct hearing>=85%Month94%100%85%90%92%100%13Misconduct HearingsAverage days from decision to misconduct hearing>=85%Month310280252278230014CPS Decisions Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re investigation12mra383940404215DPS police officer posts vacant as % of budgeted workforce targetMonth5.34%5.53%5.00%5.53%~6.16%				60 days	Month		110		103		127
Average days taken to complete immediate informal resolutions (IIR) 2 (Public)Month21395537423412Misconduct Decisions% of misconduct decisions made within 20 working days % of misconduct papers dispatched within 20 working days>=85%Month94%100%85%90%92%100%13Misconduct HearingsAverage days from decision to misconduct hearingMonth330100%100%50%50%14CPS DecisionsAverage days from report to receipt of decision from CPS12 mra53575557606315PCA DecisionsAverage days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re investigation12 mra383940404216DPS Staff VacanciesDPS police officer posts vacant as % of budgeted workforce targetMonth5.34%5.53%5.00%5.53%~6.16%		(² source IOTA 10/09/2002)	Average days taken to complete withdrawn / NPW cases ² (Public)		Month				53		146
12 Misconduct Decisions % of misconduct decisions made within 20 working days >= 85% Month 94% 100% 85% 90% 92% 100% 13 Misconduct Hearings Average days from decision to misconduct hearing Month 310 280 252 278 230 0 14 CPS Decisions Average days from report to receipt of decision from CPS 12 mra 53 57 55 57 60 63 15 PCA Decisions Average days from report to receipt of decision from PCA re dispensation 12 mra 38 39 40 40 42 16 DPS staff Vacancies DPS police officer posts vacant as % of budgeted workforce target Month 5.34% 5.53% 5.00% 5.53% ~ 6.16%					Month	123		85	100	63	111
12 Misconduct Decisions % of misconduct papers dispatched within 20 working days >= 85% Month 33% 100% 100% 100% 50% 50% 13 Misconduct Hearings Average days from decision to misconduct hearing Month 310 280 252 278 230 0 14 CPS Decisions Average days from report to receipt of decision from CPS 12 mra 53 57 55 57 60 63 15 PCA Decisions Average days from report to receipt of decision from PCA re dispensation 12 mra 38 39 40 40 42 15 DPS staff Vacancies DPS police officer posts vacant as % of budgeted workforce target Month 5.34% 5.53% 5.00% 5.53% ~ 6.16%			Average days taken to complete immediate informal resolutions (IIR) ² (Public)		Month	21	39	55	37	42	34
% of misconduct papers dispatched within 20 working days>=85%Month33%100%100%50%50%13Misconduct HearingsAverage days from decision to misconduct hearingMonth310280252278230014CPS DecisionsAverage days from report to receipt of decision from CPS12 mra53575557606315PCA DecisionsAverage days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re investigation12 mra383940404216DPS staff VacanciesDPS police officer posts vacant as % of budgeted workforce targetMonth5.34%5.53%5.00%5.53%~6.16%		Mission Later States	% of misconduct decisions made within 20 working days	>= 85%	Month	94%	100%	85%	90%	92%	100%
14 CPS Decisions Average days from report to receipt of decision from CPS 12 mra 53 57 55 57 60 63 15 PCA Decisions Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re dispensation 12 mra 38 39 40 40 42 15 PCA Decisions Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re investigation 12 mra 57 58 59 60 63 66 16 DPS Staff Vacancies DPS police officer posts vacant as % of budgeted workforce target Month 5.34% 5.53% 5.00% 5.53% ~ 6.16%	12	Misconduct Decisions	% of misconduct papers dispatched within 20 working days	>= 85%	Month	33%	100%	100%	100%	50%	50%
15 PCA Decisions Average days from report to receipt of decision from PCA re dispensation Average days from report to receipt of decision from PCA re dispensation 12 mra 38 39 40 40 42 15 DPS staff Vacancies DPS police officer posts vacant as % of budgeted workforce target Month 5.34% 5.53% 5.00% 5.53% ~ 6.16%	13	Misconduct Hearings			Month			252	278	230	
PCA Decisions Average days from report to receipt of decision from PCA re investigation 12 mra 57 58 59 60 63 66 16 DPS Staff Vacancies DPS police officer posts vacant as % of budgeted workforce target Month 5.34% 5.53% 5.00% 5.53% ~ 6.16%	14	CPS Decisions	Average days from report to receipt of decision from CPS		12 mra	53	57	55	57	60	63
Average days from report to receipt of decision from PCA re investigation 12 mra 57 58 59 60 63 66 16 DPS staff Vacancies DPS police officer posts vacant as % of budgeted workforce target Month 5.34% 5.53% 5.00% 5.53% ~ 6.16%	15	PCA Decisions	Average days from report to receipt of decision from PCA re dispensation		12 mra	38	39	40	40	40	42
	15		Average days from report to receipt of decision from PCA re investigation		12 mra	57	58	59	60	63	66
			DPS police officer posts vacant as % of budgeted workforce target		Month	5.34%	5.53%	5.00%	5.53%	~	6.16%
	16	DPS Statt vacancies						L		~	

Abbreviations

Month = Figures for month shown. FYTD = Financial year to date. 12 mra = 12 Months rolling average. ~ = Figures not available