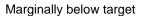
## Performance Assessment On target









Well below target

## Rolling 12 months = 12 months ending January 2009 unless otherwise stated. **Population** based data reflects 2007 Mid-Year Estimates.

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
Make our services	s more accessible and improve people's experience of their contact with us			
CPA & SPI 1.1	User satisfaction with the overall service provided (USS)		77.8%	
	Latest data is for the rolling 12 months to Dec 2008. See paragraphs 13 - 21 of covering report regarding key activities to improve user satisfaction	78.9%		AMBER
CPA & SPI 1.2	Difference between the satisfaction of white users and users from minority ethnic groups with respect to the overall service (USS)			
	White BME Gap	3.8% pts	78.5% 73.7% 4.8% pts	
	Latest data is for the rolling 12 months to Dec 2008. See separate report regarding key activities to improve user satisfaction			RED
SPI 1.3	Satisfaction of victims of racist incidents with the overall service provided (CVS) Latest data is for the rolling 12 months to Dec 2008. Ranked 4th in MSF group to Sep 2008.	No target	72.4%	
SPI 1.4	Overall satisfaction with the Criminal Justice System (CJS)	No target	Not available	
5611.4	This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta (Home Office Policing Performance website).			
Make our neighbo	ourhoods safer through local and city-wide problem solving and partnership working to reduce crime	e, anti-social beh	aviour and road casua	lties
SPI 4.1	% perceptions of anti social behaviour as a problem in their local area (BCS)	No target	24.3%	
	Rolling 12 months to Sep 2008. Ranked 4th in MSF group.			
SPI 4.2	% perceptions of people being drunk or rowdy in public places as a problem in their local area (BCS)	No target	34.4%	
	Rolling 12 months to Sep 2008. Ranked 3rd in MSF group.			
SPI 4.3	% perceptions of drug use/dealing as a problem in their local area (BCS) Rolling 12 months to Sep 2008. Ranked 3rd in MSF group.	No target	33.3%	

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
CPA & SPI 5.2	Reduce serious acquisitive crime	4% reduction	down 16,410 offences (-7.5%)	
	Number of most serious acquisitive crimes per 1000 population		26.8 per 1,000 population	GREEN
CPA & SPI 6.2	Rate of offenders of serious acquisitive crime offences brought to justice (sanction detection rate used as proxy) Component rolling year SD rates for residential burglary, robbery and MV crime are 14.4%, 17.6% and 6.9% respectively. See paragraphs 9 - 11 of covering report regarding activities to improve the serious acquisitive crime	11.8%	10.8%	
SPI 2.1	SD rate.   BCS: % of people who think police & councils seek their views on ASB & crime locally   Data for 12 months to Sep 2008. Ranked 1st in MSF group.	No target	46.7%	RED
SPI 2.2	BCS: % of people who think police and councils deal with ASB & crime locally Data for 12 months to Sep 2008. Ranked 1st in MSF group. This is the new single confidence measure - the 2011 PSA milestone target for the MPS has been set at 55.4% by Mar 20011, with the final target of 59.4% by Mar 2012.	No target	47.4%	
CPA & SPI 2.3	BCS: % of people who think police in their area are doing a good job Rolling 12 months to Sep 2008. Ranked 1st in MSF group. Current confidence measure.	56.2% (1% pt increase over 2007/08 level of 55.2%)	54.2%	AMBER
SPI 2.4	BCS: % of people confident that the CJS as a whole is effective <i>Rolling 12 months to Sep 2008. Ranked 1st in MSF group.</i>	No target	44.3%	
SPI 2.5	BCS: % of people confident that the criminal justice system is fair Rolling 12 months to Sep 2008. Ranked 1st in MSF group.	No target	62.0%	
PP	PAS: How safe do you feel walking alone in your local area during the day? Latest data is for the rolling 12 months to Dec-08.	No target	96%	
PP	PAS: How safe do you feel walking alone in your local area after dark? Latest data is for the rolling 12 months to Dec-08.	No target	72%	

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
CPA & SPI 9.1	Reduction in the number of people killed or seriously injured (KSI) in road traffic collisions	3% reduction	556 fewer casualties/ -15.0%	
	KSIs per 100 million vehicles km travelled		9.6 per 100m vehicle kms	
	Provisional rolling 12 months data to Jan 2009.			GREEN
SPI 7.1	(i) Number of deliberate primary fires per 10,000 population (ii) Number of deliberate secondary fires per 10,000 population	No targets	Not available	
	This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.			
SPI 10.1	Change in convictions for prolific and other priority offenders (PPOs) over a 12 month period	No target	Not available	
	This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.			
SPI 11.1	Rate of proven re-offending by adults under probation supervision	No target	Not available	
	This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.			
SPI 11.2	Rate of proven re-offending by youth offenders (aged 10 - 17)	No target	Not available	
	This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.			
SPI 11.3	Number of first time entrants to the Youth Justice System (aged 10 - 17)	No target	Not available	
	This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.			