

Key Performance Indicators for 2009/10

Appendix 1

The following table details the CPAs and targets as published in the 2009/10 Policing Plan.

New Ref	09/10 Plan Ref	Key Performance Indicator	Target 2009/10	Ref 08/09
Confidence				
1a	3a	Confidence in local policing (% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area)	55.4% (+8%pts on baseline) by March 2011	New CPA
1b	3b	Confidence in local policing [APACS PI 2.3] (% people who think their local police do a good job)	Tracking measure	
2a	2a	Victim satisfaction with overall service [APACS PI 1.1]	80%	
2b	2b	Comparison of satisfaction of white and BME victims with respect to overall service [APACS PI 1.2]	3.8%	
2c	1	Percentage of people who agree that the police treat you with respect *	79%	New CPA
Safety				
3a	6a	Most serious violence rate [APACS PI 5.1]	-4.3%	
3b	6b	The number of knife crimes per 1,000 population [APACS PI 5.6]	-5.6%	New CPA
3c	6c	Percentage of Most Serious Violence offences brought to justice [APACS PI 6.1] (SD rate as proxy)	32%	CPA previously combined rate - now separated
3d	7a	The percentage of serious sexual offences brought to justice [APACS PI 6.4] (SD rate as proxy)	31%	
4a	5a	Serious acquisitive crime rate [APACS PI 5.2]	-2%	
4b	9a	The number of criminal networks disrupted	425	
4c	9b	The value of the assets recovered - The value of cash forfeiture orders and confiscation orders per 1,000 of the population [APACS PI 8.1]	£45m total	New CPA (previously number of cases)
4d	10a	The number of a) sanction detections for Class A drugs trafficking and of these, the number for - cocaine (inc. crack) - heroin	Increase on 2008/09 total (more than 2,504)	
			Increase on 2008/09 total	
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4e	4	Reduction in the number of people killed or seriously injured for all road users [APACS PI 9.1]	Reduce total KSIs by 50% by 2010 (baseline 6,639)	
5a	11	Counter Terrorism measure (in development) Enhance our Counter Terrorism capability and capacity	Target to follow	
5b	12	Planning and preparation for the London 2012 Olympics and Paralympic Games security (measure in development)	Awaits resolution with Home Office	
Continuous Improvement				
6a	13	Delivery of net cashable, efficiency and productivity gains [APACS PI 12.1]	£142.9m (3.97%)	New CPA
6b	14a	Percentage of police officer recruits from minority ethnic groups compared to the percentage of people from minority ethnic groups in the economically active population [APACS PI 3.1]	20% of total police officer recruits (or 0.8:1)	New CPA
6c	15a	Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems)	8 systems	New CPA

* CPA 2c relates to the Policing Pledge. Only this Pledge measure is marked explicitly in the plan as a CPA. In line with April Performance Board paper the Pledge should be tracked at a strategic level (i.e. by Mgt Board) using KPIs 1 & 2