

**PROPOSED INSPECTION THEMES, KEY QUESTIONS AND ASSESSMENT CRITERIA**

<b>Assessment theme</b>	<b>Key questions and assessment criteria</b>
1. Setting strategic direction and priorities	<p>How does the police authority ensure that both it and the force have the leadership, capacity and capability needed to deliver good quality service outcomes on behalf of the public?</p> <p>The police authority demonstrates that it:</p> <ul style="list-style-type: none"> <li>• sets clear and ambitious priorities for policing in its area;</li> <li>• plans effectively for longer-term strategic challenges;</li> <li>• ensures the force is well led; is properly resourced and skilled to discharge its governance responsibilities; and</li> <li>• ensures high professional and ethical standards are set for itself and the force.</li> </ul>
2. Scrutinising performance outcomes	<p>How effective is the police authority in scrutinising and ensuring that the force delivers the priority services that matter to local people?</p> <p>The police authority demonstrates that it:</p> <ul style="list-style-type: none"> <li>• has the capacity to appoint senior officers effectively and that it holds the chief constable to account for delivery of objectives, priorities and quality outcomes;</li> <li>• properly considers the views of the public in holding the chief constable to account;</li> <li>• has a rigorous approach to performance scrutiny, analysing data to monitor performance and tackling under-performance; and</li> <li>• sets challenging targets for performance and the Policing Pledge, fulfils its own role in delivering the single confidence target, and drives the progress of its force towards achieving this target; and</li> <li>• delivers improvements in protective services.</li> </ul>
3. Achieving results through community engagement, partnership and collaboration	<p>How well does the police authority achieve results through community engagement, partnerships and collaboration to deliver its ambitions and strategic priorities?</p> <p>The police authority demonstrates that it:</p> <ul style="list-style-type: none"> <li>• has secured and understood the views of local people about policing priorities in its area;</li> <li>• acts upon community concerns by setting priorities for</li> </ul>

	<p>policing that reflect local needs and will lead to improvements in public confidence;</p> <ul style="list-style-type: none"> <li>• provides feedback on how issues raised through consultation and community engagement have been considered;</li> <li>• ensures that local policing services are accessible to all communities, including hard to reach and vulnerable groups;</li> <li>• secures desired outcomes for local policing and community safety priorities through effective partnership;</li> <li>• promotes and supports collaboration/joint working between forces and other local public service partners to improve efficiency, reduce costs, manage risk more effectively and deliver improvements in policing services nationally; and</li> <li>• properly balances the focus on local issues and improvements in confidence with the wider needs of the public in policing regional and national concerns.</li> </ul>
<p>4. Ensuring value for money and productivity</p>	<p>How effective is the police authority in ensuring a clear and sustained focus on value for money to secure a good deal for the public?</p> <p>The police authority demonstrates that it:</p> <ul style="list-style-type: none"> <li>• has, with the force, made a comprehensive assessment of risk and threats, and ensures that resources are aligned to priorities, risk and threats;</li> <li>• directs effort away from non-priority areas;</li> <li>• ensures the force's use of resources reflects supply and demand profiles;</li> <li>• regularly reviews costs and overheads; and</li> <li>• sets ambitious local targets to deliver improved efficiency, effectiveness and productivity and challenges the force to achieve them.</li> </ul>