

TABLE 3 – PUBLIC COMPLAINTS BY LINK COMMAND BY BOCU BY ALLEGATION CATEGORY – 12 MONTHS TO 31/05/2009

	Total Officer Allegations		Oppressive Behaviour		Discriminatory Behaviour		Malpractice		Failures in Duty		Incivility		Traffic Irregularity		Other		
	(B)OCU	Officer Allegs	Per 100 Officers	Officer Allegs	100 Officer	Officer Allegs	100 Officer	Officer Allegs	100 Officer	Officer Allegs	100 Officer	Officer Allegs	100 Officer	Officer Allegs	100 Officer	Officer Allegs	100 Officer
East Command	Hackney	782	103.93	237	31.50	51	6.78	38	5.05	325	43.19	111	14.75	3	0.40	17	2.26
	Newham	577	74.88	152	19.73	42	5.45	41	5.32	245	31.79	85	11.03	2	0.26	10	1.30
	Tower Hamlets	554	73.50	137	18.18	28	3.72	37	4.91	241	31.98	100	13.27	6	0.80	5	0.66
	Camden	497	62.52	162	20.38	44	5.53	37	4.65	155	19.50	91	11.45	6	0.75	2	0.25
	Haringey	489	71.02	143	20.77	42	6.10	22	3.20	188	27.30	87	12.64	3	0.44	4	0.58
	Redbridge	478	102.30	131	28.04	19	4.07	34	7.28	219	46.87	64	13.70	4	0.86	7	1.50
	Enfield	438	79.20	103	18.63	22	3.98	29	5.24	214	38.70	54	9.76	0	-	16	2.89
	Waltham Forest	395	71.43	96	17.36	21	3.80	17	3.07	194	35.08	62	11.21	3	0.54	2	0.36
	Islington	340	50.64	95	14.15	32	4.77	32	4.77	133	19.81	36	5.36	3	0.45	9	1.34
	Barking & Dagenham	278	65.66	94	22.20	17	4.02	13	3.07	117	27.64	34	8.03	1	0.24	2	0.47
	Havering	163	42.05	41	10.58	8	2.06	5	1.29	85	21.93	20	5.16	1	0.26	3	0.77
West Command	Brent	639	92.73	221	32.07	48	6.97	62	9.00	182	26.41	118	17.12	2	0.29	6	0.87
	Barnet	521	91.56	136	23.90	49	8.61	54	9.49	203	35.68	72	12.65	2	0.35	5	0.88
	Ealing	494	71.55	160	23.17	44	6.37	18	2.61	154	22.30	112	16.22	0	-	6	0.87
	Hillingdon	357	69.05	112	21.66	29	5.61	44	8.51	119	23.02	48	9.28	0	-	5	0.97
	Hounslow	355	69.65	139	27.27	31	6.08	16	3.14	106	20.80	58	11.38	3	0.59	2	0.39
	Hammersmith & Fulham	354	59.33	99	16.59	29	4.86	29	4.86	116	19.44	79	13.24	1	0.17	1	0.17
	Kensington & Chelsea	312	56.40	97	17.53	30	5.42	22	3.98	113	20.43	47	8.50	1	0.18	2	0.36
	Kingston	212	76.01	61	21.87	10	3.59	5	1.79	91	32.63	44	15.78	0	-	1	0.36
	Harrow	196	52.97	63	17.03	20	5.41	22	5.95	53	14.32	33	8.92	2	0.54	3	0.81
Richmond	188	62.41	45	14.94	8	2.66	13	4.32	82	27.22	37	12.28	3	1.00	0	-	
South Command	Lambeth	663	66.99	207	20.92	51	5.15	49	4.95	221	22.33	111	11.22	7	0.71	17	1.72
	Southwark	535	58.74	167	18.34	37	4.06	46	5.05	189	20.75	86	9.44	3	0.33	7	0.77
	Croydon	465	66.40	129	18.42	44	6.28	56	8.00	161	22.99	63	9.00	3	0.43	9	1.29
	Lewisham	459	68.79	134	20.08	31	4.65	37	5.55	173	25.93	79	11.84	1	0.15	4	0.60
	Greenwich	342	50.76	72	10.69	35	5.19	36	5.34	131	19.44	66	9.80	0	-	2	0.30
	Wandsworth	287	46.54	69	11.19	26	4.22	24	3.89	115	18.65	45	7.30	4	0.65	4	0.65
	Bromley	268	55.73	72	14.97	22	4.57	14	2.91	108	22.46	48	9.98	2	0.42	2	0.42
	Merton	260	69.01	87	23.09	14	3.72	25	6.64	86	22.83	46	12.21	2	0.53	0	-
	Sutton	223	68.14	58	17.72	20	6.11	18	5.50	88	26.89	36	11.00	0	-	3	0.92
Bexley	171	45.70	47	12.56	13	3.47	14	3.74	72	19.24	21	5.61	1	0.27	3	0.80	
Westminster	893	57.35	248	15.93	69	4.43	55	3.53	305	19.59	163	10.47	7	0.45	46	2.95	

**Notes**

Boroughs highlighted in light blue have received or are currently scheduled for support from the PSSP process

The remaining boroughs are all scheduled to receive support during the financial year 2009/10

Data is not currently produced to split Westminster by division, the report will incorporate this data once it becomes available

The Territorial Support Group has also been targeted for extra support from the PSSP process