

Table 3 – Public Complaints by Area Command by BOCU by Allegation Category – 12 Months to 30/09/2009

	(B)OCU	Total Officer Allegations		Oppressive Behaviour		Discriminatory Behaviour		Malpractice		Failures in Duty		Incivility		Traffic Irregularity		Other	
		Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers
East	Newham	613	78.78	163	20.95	46	5.91	52	6.68	251	32.26	91	11.70	5	0.64	5	0.64
	Redbridge	439	92.18	129	27.09	18	3.78	25	5.25	206	43.26	51	10.71	5	1.05	5	1.05
	Waltham Forest	410	72.69	134	23.76	28	4.96	22	3.90	160	28.37	60	10.64	1	0.18	5	0.89
	Barking & Dagenham	287	66.79	81	18.85	30	6.98	14	3.26	113	26.30	44	10.24	1	0.23	4	0.93
	Havering	181	46.24	50	12.77	8	2.04	7	1.79	83	21.20	28	7.15	2	0.51	3	0.77
South	Croydon	504	69.74	127	17.57	53	7.33	56	7.75	194	26.84	63	8.72	3	0.42	8	1.11
	Wandsworth	320	51.13	93	14.86	23	3.67	31	4.95	119	19.01	47	7.51	4	0.64	3	0.48
	Merton	277	72.00	96	24.95	18	4.68	25	6.50	94	24.43	42	10.92	2	0.52	0	-
	Bromley	252	49.98	65	12.89	25	4.96	16	3.17	97	19.24	46	9.12	2	0.40	1	0.20
	Sutton	230	68.88	57	17.07	18	5.39	22	6.59	89	26.65	40	11.98	0	-	4	1.20
	Bexley	185	48.06	55	14.29	13	3.38	15	3.90	73	18.96	27	7.01	0	-	2	0.52
Central South	Lambeth	718	71.50	214	21.31	53	5.28	53	5.28	272	27.08	106	10.56	7	0.70	13	1.29
	Southwark	581	62.72	175	18.89	38	4.10	46	4.97	224	24.18	88	9.50	3	0.32	7	0.76
	Lewisham	452	67.90	123	18.48	35	5.26	35	5.26	174	26.14	80	12.02	3	0.45	2	0.30
	Greenwich	337	49.37	70	10.25	34	4.98	43	6.30	135	19.78	52	7.62	0	-	3	0.44
West	Brent	565	82.51	156	22.78	44	6.43	59	8.62	196	28.62	105	15.33	2	0.29	3	0.44
	Ealing	558	79.58	177	25.24	38	5.42	31	4.42	183	26.10	118	16.83	4	0.57	7	1.00
	Barnet	542	94.62	164	28.63	44	7.68	51	8.90	202	35.26	71	12.39	3	0.52	7	1.22
	Kensington & Chelsea	379	66.89	111	19.59	44	7.77	26	4.59	131	23.12	65	11.47	0	-	2	0.35
	Hillingdon	371	71.63	116	22.40	29	5.60	43	8.30	130	25.10	46	8.88	2	0.39	5	0.97
	Hammersmith & Fulham	364	59.80	93	15.28	25	4.11	27	4.44	135	22.18	80	13.14	3	0.49	1	0.16
	Hounslow	311	60.02	113	21.81	28	5.40	15	2.89	97	18.72	55	10.61	1	0.19	2	0.39
	Kingston	210	69.42	67	22.15	9	2.97	8	2.64	80	26.44	46	15.21	0	-	0	-
	Richmond	209	67.69	54	17.49	6	1.94	19	6.15	82	26.56	43	13.93	3	0.97	2	0.65
	Harrow	195	51.06	57	14.92	24	6.28	22	5.76	62	16.23	26	6.81	1	0.26	3	0.79
North	Hackney	804	105.63	270	35.47	54	7.09	40	5.26	331	43.49	92	12.09	3	0.39	14	1.84
	Tower Hamlets	554	72.07	147	19.12	28	3.64	38	4.94	241	31.35	93	12.10	4	0.52	3	0.39
	Haringey	543	76.23	165	23.16	49	6.88	36	5.05	195	27.37	84	11.79	2	0.28	12	1.68
	Camden	500	61.44	175	21.50	32	3.93	35	4.30	160	19.66	91	11.18	4	0.49	3	0.37
	Islington	376	55.08	122	17.87	24	3.52	40	5.86	139	20.36	36	5.27	6	0.88	9	1.32
	Enfield	365	64.07	72	12.64	20	3.51	36	6.32	181	31.77	41	7.20	0	-	15	2.63
	Westminster	885	55.77	253	15.94	68	4.28	48	3.02	317	19.98	148	9.33	5	0.32	46	2.90

**Notes**

Boroughs highlighted in light blue have received or are currently scheduled for support from the PSSP process

The remaining boroughs are all scheduled to receive support during the financial year 2009/10

Data is not currently produced to split Westminster by division, the report will incorporate this data once it becomes available

These OCUs have received extra support from the PSSP process:

Territorial Support Group

Hendon - Insp cse

Hendon - IDLP

Transport OCU have also been targeted to receive extra support by the end of 2009/10