

2009/10 Critical Performance Areas					
Key Performance Indicator Performance for 2009/10 financial year to Dec-09 unless otherwise stated		Target 2009/10	R A G	Latest Data	Comments
Confidence					
1a	Confidence in local policing [APACS SPI 2.2] (% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area)	51.4%	A	50.9% 12 months to Jun-09	New Home Office confidence measure (BCS). Target shown is that agreed by MPS Confidence & Pride Board for 2009/10. PSA milestone target is 55.4% by Mar 2011, with the final target of 59.4% by Mar 2012. MPS is 12th/42 in E&W and 1st/4 in MSF group for year ending June 2009
1b	Confidence in local policing [APACS PI 2.3] (% people who think their local police do a good job)	Tracking measure		56.3% 12 months to Jun-09	MPS is 1st/4 in MSF group and 13th/42 in England & Wales for year ending June 2009
2a	User satisfaction with overall service [APACS PI 1.1]	80%	R	77.8% Apr - Dec 2009	MPS is 4th /4 in MSF group over the rolling year to Sept-09
2b	Comparison of satisfaction of white and BME victims with respect to overall service [APACS PI 1.2]	3.8% pts difference	A	4.8% pts difference Apr - Dec 2009	While missing its target, the MPS satisfaction gap is similar to that across E&W as a whole (5.5%)
2c	Percentage of people who agree that the police would treat you with respect if you had contact with them for any reason (PAS)	79%	R	77% 12 months to Dec-09	MPS is 4th/4 in MSF group and 41st/42 in England & Wales (E&W) using BCS data to Jun-09
Safety					
3a	Most serious violence rate [APACS PI 5.1]	-4.3%	R	-0.4%	MPS is 4th/4 in its MSF group for 3 months to Nov-09.
	Most serious violence (MSV) and assault with injury (AWI)			+0.7%	MPS is 3rd/4 in its MSF group for 3 months to Nov-09.
3b	The number of knife crimes per 1,000 population [APACS PI 5.6]	-5.6%	A	-3.3%	MPS is 4th/4 in its MSF group for 12 months to Jun-09.
3c	Percentage of Most Serious Violence offences brought to justice [APACS PI 6.1] (SD rate as proxy)	32%	G	36.1%	MPS is 4th/4 in its MSF group for 12 months to Nov-09.
3d	The percentage of serious sexual offences brought to justice [APACS PI 6.4] (SD rate as proxy)	31%	R	23.4%	MPS is 3rd/4 in its MSF group for 12 months to Nov-09.
4a	Serious acquisitive crime rate [APACS PI 5.2]	-2%	G	-3.4%	The MPS is 4th/4 in its MSF group for overall serious acquisitive crime, 3rd in res.burglary but 4th in both robbery and MV crime (3 months to Nov-09) .
4b	The number of criminal networks disrupted	35.4	G	37.7	
4c	The value of the assets recovered (cash forfeiture orders and confiscation orders) [APACS PI 8.1]	£3.75m total	R	£3.1m per month	There is considerable monthly variation
4d	Increase sanction detections for Class A drugs trafficking offences	> 210/month	A	204	
	and of these, the number for - cocaine (inc. crack)	> 136	G	137	
	- heroin	> 58	A	57	
4e	Reduction in the number of people killed or seriously injured for all road users [APACS PI 9.1]	< 277 ie 50% reduction on 1994-98 baseline average	G	258 per month Apr - Sept 2009	MPS is 4th/4 in MSF group for 3 months to Jun-09
5a	Counter Terrorism measure - Enhance our Counter Terrorism capability and capacity (in development)				
5b	Planning and preparation for the London 2012 Olympics and Paralympic Games security (measure in development)				
Improvement					
6a	Delivery of net cashable, efficiency and productivity gains [APACS PI 12.1]	£148.2m	G	£150.8m predicted for the year	
6b	Percentage of police officer recruits from minority ethnic groups compared to the percentage of people from minority ethnic groups in the economically active population [APACS PI 3.1]	20% of total police officer recruits (or 0.8 :1)	R	14.3% (0.5 : 1)	MPS is 3rd/4 in MSF group and 30th/42 in E&W for 12 months to Jun-09
6c	Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems)	8 systems	A	Apr - Nov 2009: 8/8 Dec: 7/8 For 2009/10, performance information will be available on eight ICT systems (performance information on all 11 systems will not be available until 2010/11).	

Performance assessment key: G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target