

## 2009/10 Policing Plan Corporate Measures

Data is for the year to date (Apr - Dec 2009) unless otherwise stated

Performance assessment key (RAG): G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target

Reference	Indicator	2009/10 Target	YTD (Apr - Dec 2009)	R A G
<b>Confidence</b>				
CM1	Percentage of people who agree that the police are dealing with things that matter to the community (BCS) <b>MPS is 2nd/4 in MSF and 22nd/42 nationally.</b> <b>Rolling year to Jun 09 data</b>	Tracking measure	54.6%	N/A
CM2	Percentage of people who feel informed about what the police in LONDON AS A WHOLE have been doing over the last 12 months (PAS % who feel very or fairly well informed) <b>Rolling year to Dec-09</b>	>75%	75%	<b>G</b>
CM3	Average time to investigate public complaints	64 working days	70 w/days	<b>A</b>
CM4	Safer Neighbourhood teams - time spent on ward duties as a percentage of work hours <b>Note this is a measure of the time spent on ward duties, rather than of the time visible on wards.</b>	80%	95.9%	<b>G</b>
CM5	Percentage of people who have heard about their local Safer Neighbourhood policing team (PAS) <b>Rolling year to Dec-09</b>	45%	34%	<b>R</b>
CM6	Percentage of 999 calls answered within 10 seconds	90%	91.3%	<b>G</b>
CM7	Percentage of non-emergency calls answered within 30 seconds	90%	92.6%	<b>G</b>
CM8	Percentage of emergencies attended within 12 minutes <b>The MPS implemented the National Call Handling Standards in May-09, which changes the criteria for call grading so data shown here is for seven months only (May-Nov 2009).</b>	75%	74.4%	<b>A</b>
CM9	Percentage of victims updated at least once every 28 days about the progress of their case	100%	93%	<b>A</b>
CM10	Percentage of comments received through Your Voice Counts acknowledged within 24 hours	100%	96.6%	<b>A</b>

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<b>Safety</b>				
CM11	The number of gun crimes per 1,000 population [APACS PI 5.5] - <b>MPS ranks 4th/4 in MSF group for 12 months to Sep-09</b>	3% reduction	12.6% increase (up by 280 offences)	R
CM12	Percentage of domestic violence offences that result in an arrest	70%	75.8%	G
CM13	Rape sanction detection rate - <b>MPS ranks 4th/4 in MSF group for serious sexual offences SD rate for 12 months to Nov-09</b>	36.9%	25.7%	R
CM14	Homicide overall detection rate	85%	98.9%	G
CM15	Reduction in the number of under 20 year olds becoming victims of serious youth violence (most serious violence and weapon enabled crime)	4.7% reduction	2.7% reduction (140 fewer victims)	A
CM16	Sanction detection rate for child abuse offences	20%	27.2%	G
CM17	Percentage of serious acquisitive offences brought to justice (SD rate as proxy) [APACS PI 6.2] - <b>MPS ranks 4th/4 in MSF group for 12 months to Nov-09</b>	11.8%	10.0%	R
CM18	Racist crime sanction detection rate	42%	43.5%	G
CM19	Homophobic crime sanction detection rate	44%	46.1%	G
CM20	The number of cases where assets are restrained or cash seized	264 per month (10% increase on 2008/09)	187 per month	R
CM21	Children killed or seriously injured in road traffic accidents - <b>MPS ranks 1st/4 in MSF group for 6 months to Jun-09</b> <b>Data for Apr to Sept 09. .</b>	Reduce child KSIs by 60% by 2010 (baseline 934) ie < 31 casualties per month	22 per month	G
CM22	Percentage of calls to the Anti-Terrorist 'Hotline' answered within set time	85%	98.9%	G
CM23	Number of terrorist networks disrupted - as assessed by the national assessment panel (in development - disruptions agreed by MPS panel used as proxy)	No target	0	N/A
CM24	To provide an initial assessment of relevant intelligence reports within 5 days of receipt	100%	100%	G
CM25	Number of intrusions to the agreed secure area of a Royal Residence	No intrusions (0)	0	G
CM26	Percentage of partners surveyed expressing satisfaction with the service provided by the Counter Terrorism Security Advisors	90%	100%	G
CM27	Explosives Officers to attend improvised explosive device calls in the MPS within set time	95%	100%	G
CM28	Services of explosives officers to be assessed as 'satisfactory'	85%	100%	G
CM29	Suspected or actual terrorist incidents to achieve a rating of 'appropriate' for scene management	90%	93.8%	G

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<b>Improvement</b>				
CM30	PURE (Police Use of Resources Evaluation) from Audit Commission (AC) annual - <b>GMP - 2, W Midlands - 3, W. Yorkshire 3</b>	Overall score of 3	2	R
CM31	Reduction in Tonnes of CO2 emissions from buildings, transport & air travel (short and long haul)  <b>MPS/S Environment Report 2008/09 pub Sept '09 - carbon emissions from buildings, transport and operational air travel decreased by 0.3% in 2008/09 vs baseline year 2005/06.</b>	10% by 2010 (baseline 2005/06)	2009/10 data not due to be published until 2010/11.	
CM32	Percentage of female police officers compared to the overall force strength [APACS PI 3.2] - <b>MPS ranks 4th/4 in MSF group and 41st/43 nationally, with the range being between 20.9% &amp; 32.1% and the national average 25.2% (MSF data as at June-09).</b>	22%	23.0%	G
Percentage of <b>a)</b> police officers of inspector rank and above and <b>b)</b> police staff at Band C and above that are <b>i) female ii) BME:</b>		Increase on 2008/09:		
CM33	a) Police Officers i) female	a i) > 12.3%	13.0%	G
	ii) BME	a ii) > 4.2%	4.3%	G
	b) Police Staff i) female	b i) > 41.8%	42.5%	G
	ii) BME	b ii) > 10.6%	10.7%	G
Percentage of working hours lost to sickness for police officers [APAC PI 13.1] and for police staff [APACS PI 13.2] <b>MPS data for rolling year to end Oct-09; MSF comparison to Sep-09. Note that, in line with target, performance is shown as days lost to sickness:</b>		See targets below:		
CM34	Working days lost to sickness - police officers <b>MPS ranks 2nd/4 in MSF group and 12th/40 nationally</b>	Police Officers 6.5 days	7.0 days	A
CM35	Working days lost to sickness - police staff - <b>MPS ranks 3rd/4 in MSF group and 17th/40 nationally for all staff</b>	Police staff 8.7days	9.4 days	A
CM36	Working days lost to sickness - PCSOs	PCSOs 7.8 days	8.7 days	R
CM37	Working days lost to sickness - Traffic Wardens	Traffic Wardens 11.5 days	15.4 days	R
CM38	Success rate for Trials and Hearings  <b>Quarterly data for the year to date to Sep-09</b>	65%	100%	G