2009/10 Policing Plan Corporate Measures

Data is for the year to date (Apr 09 - Jan 10) unless otherwise stated

Performance assessment key (RAG): G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target

Reference	Indicator	2009/10 Target	YTD (Apr 09 - Jan 10)	R A G
Confidence				
CM1	Percentage of people who agree that the police are dealing with things that matter to the community (BCS) **MPS is 3rd/4 in MSF and 24nd/42 nationally.** **Rolling year to Sept 09 data**	Tracking measure	54.9%	N/A
CM2	Percentage of people who feel informed about what the police in LONDON AS A WHOLE have been doing over the last 12 months (PAS % who feel very or fairly well informed) **Rolling year to Dec-09**	>75%	75%	G
CM3	Average time to investigate public complaints	64 working days	70 w/days	A
CM4	Safer Neighbourhood teams - time spent on ward duties as a percentage of work hours **Note this is a measure of the time spent on ward duties, rather than of the time visible on wards. Data to Dec-09**	80%	95.9%	G
CM5	Percentage of people who have heard about their local Safer Neighbourhood policing team (PAS) **Rolling year to Dec-09**	45%	34%	R
CM6	Percentage of 999 calls answered within 10 seconds	90%	91.5%	G
CM7	Percentage of non-emergency calls answered within 30 seconds	90%	92.7%	G
CM8	Percentage of emergencies attended within 12 minutes **The MPS implemented the National Call Handling Standards in May-09, which changes the criteria for call grading so data shown here is for eight months only (May-09 to Jan-10).**	75%	75.0%	G
CM9	Percentage of victims updated at least once every 28 days about the progress of their case **Dec 09 data**	100%	87%	R
CM10	Percentage of comments received through Your Voice Counts acknowledged within 24 hours	100%	96.9%	A

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Safety				
CM11	The number of gun crimes per 1,000 population [APACS PI 5.5] - **MPS ranks 4th/4 in MSF group for 12 months to Nov-09**	3% reduction	10.7% increase (up by 269 offences)	R
CM12	Percentage of domestic violence offences that result in an arrest	70%	76.7%	G
CM13	Rape sanction detection rate - **MPS ranks 3rd/4 in MSF group for serious sexual offences SD rate for 12 months to Dec-09**	36.9%	24.9%	R
CM14	Homicide overall detection rate	85%	101.0%	G
CM15	Reduction in the number of under 20 year olds becoming victims of serious youth violence (most serious violence and weapon enabled crime)	4.7% reduction	1.2% reduction (68 fewer victims)	R
CM16	Sanction detection rate for child abuse offences	20%	26.8%	G
CM17	Percentage of serious acquisitive offences brought to justice (SD rate as proxy) [APACS PI 6.2] - **MPS ranks 4th/4 in MSF group for 12 months to Oct-09**	11.8%	9.8%	R
CM18	Racist crime sanction detection rate	42%	44.2%	G
CM19	Homophobic crime sanction detection rate	44%	46.5%	G
CM20	The number of cases where assets are restrained or cash seized	264 per month (10% increase on 2008/09)	185 per month	R
CM21	Children killed or seriously injured in road traffic accidents - **MPS ranks 1st/4 in MSF group for 3 months to Sept-09** **Data for Apr to Oct 09**	Reduce child KSIs by 60% by 2010 (baseline 934) ie < 31 casualties per month	22 per month	G
CM22	Percentage of calls to the Anti-Terrorist 'Hotline' answered within set time	85%	98.9%	G
CM23	Number of terrorist networks disrupted - as assessed by the national assessment panel (in development - disruptions agreed by MPS panel used as proxy)	No target	12	N/A
CM24	To provide an initial assessment of relevant intelligence reports within 5 days of receipt. (**Data for Apr - Nov 09**)	100%	100%	G
CM25	Number of intrusions to the agreed secure area of a Royal Residence	No intrusions (0)	0	G
CM26	Percentage of partners surveyed expressing satisfaction with the service provided by the Counter Terrorism Security Advisors **Data for april to Nov 09**	90%	100%	G
CM27	Explosives Officers to attend improvised explosive device calls in the MPS within set time. (**Data for Apr to Dec 09**)	95%	100%	G
CM28	Services of explosives officers to be assessed as 'satisfactory'	85%	100%	G
CM29	Suspected or actual terrorist incidents to achieve a rating of 'appropriate' for scene management	90%	94.3%	G

* Offences taken into consideration (TIC) by a court

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Improvement				
CM30	PURE (Police Use of Resources Evaluation) from Audit Commission (AC) annual - **GMP - 2, W Midlands - 3, W. Yorkshire 3**	Overall score of 3	2	R
CM31	Reduction in Tonnes of CO2 emissions from buildings, transport & air travel (short and long haul) **MPA/S Environment Report 2008/09 pub Sept '09 - carbon emissions from buildings, transport and operational air travel decreased by 0.3% in 2008/09 vs baseline year 2005/06.**	10% by 2010 (baseline 2005/06)	2009/10 data not due to be published until 2010/11.	
CM32	Percentage of female police officers compared to the overall force strength [APACS PI 3.2] - **MPS ranks 4th/4 in MSF group and 41st/43 nationally, with the range being between 20.9% & 32.1% and the national average 25.2% (MSF data as at June-09).**	22%	23.0%	G
	Percentage of **a)** police officers of inspector rank and above and **b)** police staff at Band C and above that are **i)** female **ii)** BME:	Increase on 2008/09:		
CM33	a) Police Officers i) female	a i) > 12.3%	13.1%	G
	ii) BME	a ii) > 4.2%	4.3%	G
	b) Police Staff i) female	b i) > 41.8%	42.7%	G
	ii) BME	b ii) > 10.6%	10.7%	G
	Percentage of working hours lost to sickness for police officers [APAC PI 13.1] and for police staff [APACS PI 13.2] **MPS data for rolling year to end Nov-09; MSF comparison to Sep-09. Note that, in line with target, performance is shown as days lost to sickness:**	See targets below:		
CM34	Working days lost to sickness - police officers **MPS ranks joint 1st/4 in MSF group and 9th/40 nationally (data for year to Sept-09)**	Police Officers 6.5 days	7%	A
CM35	Working days lost to sickness - police staff - **MPS ranks 3rd/4 in MSF group and 14th/40 nationally for all staff (data for year to Sept-09)**	Police staff 8.7days	9.5 days	A
CM36	Working days lost to sickness - PCSOs	PCSOs 7.8 days	8.8 days	R
CM37	Working days lost to sickness - Traffic Wardens	Traffic Wardens 11.5 days	15.0 days	R
CM38	Success rate for Trials and Hearings **Quarterly data for the year to date to Dec-09**	65%	94%	G