Data is for the year to date (Apr 09 - Mar 10) unless otherwise stated

Indicator	2009/10 Target	YTD (Apr 09 - Mar 10)
Confidence		
Key Performance Indicators which are on or above targets		
Percentage of people who feel informed about what the police in LONDON AS A WHOLE have been doing over the last 12 months (PAS % who feel very or fairly well informed) **Rolling year to Mar-10**	>75%	77%
Safer Neighbourhood teams - time spent on ward duties as a percentage of work hours **Note this is a measure of the time spent on ward duties, rather than of the time visible on wards. Data for Apr-09 to Feb-10**	80%	96.2%
Percentage of 999 calls answered within 10 seconds	90%	91.4%
Percentage of non-emergency calls answered within 30 seconds	90%	92.5%
Percentage of emergencies attended within 12 minutes **The MPS implemented the National Call Handling Standards in May-09, which changes the criteria for call grading so data shown here is for eight months only (May-09 to Mar-10).**	75%	75.6%
Key Performance Indicators which are less than 10% off target		
Average time to investigate public complaints	64 working days	68 w/days
Percentage of comments received through Your Voice Counts acknowledged within 24 hours Data **April 09 - Feb 10**	100%	97%
Key Performance Indicators which are more than 10% off target		
Percentage of people who have heard about their local Safer Neighbourhood policing team (PAS) **Rolling year to Mar-10**	45%	35%
Percentage of victims updated at least once every 28 days about the progress of their case **Data April 09 - Feb 10)**	100%	89%

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Indicator	2009/10 Target	YTD (Apr 09 - Mar 10)
Safety		
Key Performance Indicators which are on or above targets		
Percentage of domestic violence offences that result in an arrest	70%	77.4%
Homicide overall detection rate	85%	95.7%
Sanction detection rate for child abuse offences	20%	26.3%
Racist crime sanction detection rate	42%	45.9%
Homophobic crime sanction detection rate	44%	49.0%
Children killed or seriously injured in road traffic accidents - **MPS ranks 1st/4 in MSF group for 3 months to Sept-09** **Data for Apr to Dec 09**	Reduce child KSIs by 60% by 2010 (baseline 934) ie < 31 casualties per month	21 per month
Percentage of calls to the Anti-Terrorist 'Hotline' answered within set time	85%	99.0%
To provide an initial assessment of relevant intelligence reports within 5 days of receipt.	100%	100%
Number of intrusions to the agreed secure area of a Royal Residence	No intrusions (0)	0
Percentage of partners surveyed expressing satisfaction with the service provided by the Counter Terrorism Security Advisors **Data for april to Nov 09**	90%	100%
Explosives Officers to attend improvised explosive device calls in the MPS within set time. (**Data for Apr to Feb 10**)	95%	100%
Services of explosives officers to be assessed as 'satisfactory' (**Data for Apr to Jan 10**)	85%	100%
Suspected or actual terrorist incidents to achieve a rating of 'appropriate' for scene management	90%	92.7%
Key Performance Indicators which are less than 10% off target		
Percentage of serious acquisitive offences brought to justice (SD rate as proxy) [APACS PI 6.2] - **MPS ranks 4th/4 in MSF group for 12 months to Jan-10**	11.8%	9.7%
Key Performance Indicators which are more than 10% off target		
The number of gun crimes per 1,000 population [APACS PI 5.5] - **MPS ranks 4th/4 in MSF group for 12 months to Dec-09**	3% reduction	14.2% increase (up by 429 offences)
Rape sanction detection rate - **MPS ranks 3rd/4 in MSF group for serious sexual offences SD rate for 12 months to Jan-10**	36.9%	23.9%
Reduction in the number of under 20 year olds becoming victims of serious youth violence (most serious violence and weapon enabled crime)	4.7% reduction	1.6% increase (105 more victims)
The number of cases where assets are restrained or cash seized	264 per month (10% increase on 2008/09)	188 per month

* Offences taken into consideration (TIC) by a court

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Indicator	2009/10 Target	YTD (Apr 09 - Mar 10)
Improvement		
Key Performance Indicators which are on or above targets		
Percentage of female police officers compared to the overall force strength [APACS PI 3.2] - **MPS ranks 4th/4 in MSF group and 41st/43 nationally, with the range being between 20.9% & 32.1% and the national average 25.2% (MSF data as at June-09).**	22%	23.1%
Percentage of **a)** police officers of inspector rank and above and **b)** police staff at Band C and above that are **i)** female **ii)** BME:	Increase on 2008/09:	
a) Police Officers i) female	a i) > 12.3%	13.2%
ii) BME	a ii) > 4.2%	4.3%
b) Police Staff i) female	b i) > 41.8%	42.3%
ii) BME	b ii) > 10.6%	10.6%
Success rate for Trials and Hearings **Quarterly data for the year to date to Mar-10**	65%	86%
Key Performance Indicators which are less than 10% off target		
Working days lost to sickness - police officers **MPS ranks joint 1st/4 in MSF group and 9th/40 nationally (data for year to Sept-09)** **(Data is for Feb 09 - Jan 10)**	Police Officers 6.5 days	6.9 days
Working days lost to sickness - police staff - **MPS ranks 3rd/4 in MSF group and 14th/40 nationally for all staff (data for year to Sept-09)** **(Data is for Feb 09 - Jan 10)**	Police staff 8.7days	9.4 days
Key Performance Indicators which are more than 10% off target		
PURE (Police Use of Resources Evaluation) from Audit Commission (AC) annual - **GMP - 2, W Midlands - 3, W. Yorkshire 3**	Overall score of 3	2