

Key Performance Indicator Performance for Financial Year To Date (FYTD) unless otherwise stated.		Target <sup>1</sup> 2010/2011	FYTD (April - May 2010 vs April - May 2009 unless otherwise stated)	FYTD perf in #'s	MSF comparison <sup>2</sup>	Short term trend <sup>3</sup>	Long term trend <sup>4</sup>	
<b>LOCAL POLICE DOING A GOOD JOB</b>								
Confidence	% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area - (to Dec. 2010 unchanged since last report)	55.4%	53.1%		1/4			
	<b>USER SATISFACTION</b>							
	% of victims satisfied with the overall service provided by the police and of these the % of: (unchanged since last report - to March 2010)	80%	78.1%		4/4			
	White users		78.8%					
BME users		73.9%						
The number of Policing Pledge Promises Met (15 Pledge Promises)	Improve on 2009/2010		Not available					
<b>REDUCING SERIOUS ACQUISITIVE CRIME</b>								
Safety	The number of serious acquisitive crimes	-3.2%	-2.3%	32,399	4/4		-10.4%	
	Serious acquisitive crime SD rate	12.2%	8.1%	2,615	4/4			
	Number of robberies	-3%	6.1%	6,246	4/4	◀ ▶	-11.0%	
	Robbery SD rate	19%	15.0%	939	4/4			
	Number of residential burglaries	-4%	-9.2%	8,756	3/4	◀ ▶	+0.1%	
	Residential burglary SD	16%	12.2%	1,067	4/4			
	Number of thefts/taking of MVs	-2%	-4.5%	4,545		◀ ▶	-22.6%	
	Number of thefts from MVs	-3%	-0.1%	12,852		◀ ▶	-13.3%	
	MV SD rate	7.5%	3.5%	609	4/4			
	<b>REDUCING VIOLENCE</b>							
	The number of MSV crimes	-4%	-23.2%	1,734	4/4	◀ ▶	+15.2	
	MSV SD rate	35.0%	34.6%	600				
	Number of knife crimes	-4.0%	4.6%	2,280		◀ ▶		
	Knife crimes where knife used to injure		-6.9%	757	-	▲	+4.9%	
	Knife Crime SD rate		23.1%	526	-			
	Number of gun crimes	-5%	3.0%	551		◀ ▶	+12.0%	
	Gun crime where gun discharged		2.5%	121	-			
	Gun Crime SD rate		28.3%	156	-			
	% of rape victims satisfied with the way police initially dealt with them	Baseline						
	Number of reported domestic violence offences	No target	-1.5%	8,793		◀ ▶	-1.2%	
Domestic violence arrest rate	77%	75.0%	6,595					
Domestic violence SD rate	47%	43.1%	3,787					
SD for Reported Hate Crimes	45%							
Racist and Religious Crime SD rate		38.3%	606					
Homophobic Crime SD rate		29.5%	62					
<b>REDUCING LIVES LOST</b>								
% Change in number of people killed or seriously injured in road traffic collisions	<277 per month		263 (April09-Jan10)					
Number of Homicides	No target	38.9%	25					
Homicide detection rate	85%	100.0%	25					
Counter terrorism measure (restricted)	N/A	-	-					
<b>DELIVERING A SAFE AND SECURE OLYMPIC</b>								
The proportion of demand and resource project milestones delivered on time	95%	40% (April data)	-					
<b>EFFICIENT USE OF OUR ASSETS</b>								
Net cashable efficiencies delivered as a proportion of gross expenditure	£124m (3.4%)		Not available					
<b>MAXIMISING USE OF WARRANTED OFFICERS</b>								
% Of warranted officers deployed to operational policing	2% improvement on baseline		80% (provisional baseline measure from CARMS, excl Specials)					
% Police officer recruits from minority ethnic groups compared to % of people from minority ethnic groups in the economically active population	20% of police officer recruits		11%					

**Footnotes:**

- The target for confidence measures are retrieved quarterly whereas all other measures are reported on a monthly basis.
- The most similar forces (MSF) are West Yorkshire, West Midlands, Greater Manchester and the MPS
- DEFINITION:** This is a seasonally adjusted comparison of the most recent 4 weeks compared with the previous 4 weeks. The marker (\*) has been applied where the most recent week's performance is exceptional
- DEFINITION:** This measure is calculated by taking the performance over the rolling current year, including the current week, and comparing that to the average of the same period over the last three years, expressed as a percentage change.