

		Key Performance Indicator * Performance for period as specified below	Latest Performance*
Improvement	KPI 7 Efficient Use of our Assets	Police Use of Resources (PURE) score from the Audit Commission (annual: 2008/09 score published Sep-09) <a href="#">GMP 2; W Mids 3; W Yorks 3</a>	2
		HMIC Rounded Assessment Score (Report Card) <i>(Annual)</i>	Local crime and policing: Fair Protection from serious harm: Excellent Confidence and Satisfaction: Fair
		The percentage of SIP programmes on track to agreed timescale (milestones on time) OR Cashable efficiencies	not available
		Information Communications and Technology: Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems) <i>(data for financial year 2009/10 for 8 systems)</i>	Average 8 systems per month
		The percentage of selected Operational Command Units achieving a data quality score of excellent or good for combined CRIS, Custody and STOPS data <i>(CHI VS22: data for Q4 2009/10)</i>	60%
		Estates: Percentage occupancy utilisation across the MPS estate	not available
		Carbon footprint: Percentage change in total tonnes of CO2 emissions from i) buildings, ii) vehicles & iii) operational air travel (CHI VS8) <i>MPA/S Environment Report 2008/09 pub Sept '09 - carbon emissions from buildings, transport and operational air travel decreased by 0.3% in 2008/09 vs baseline year 2005/06.</i>	Available Sept 2010
		Procurement: Number of (successful) supplier challenges following procurement process <i>(CHI SS20: data for Q4 2009/2010)</i>	0
		Staff welfare: Percentage of respondents to the 'Your Views Count' (MPS employee) survey that agree/strongly agree that they are treated with fairness and respect <i>(CHI VS13: data for Q4 2009/10)</i>	53%
		Leadership: Percentage of Your Views Count respondents saying that they agree/strongly agree that their line manager leads by example <i>(CHI L2: data for Q4 2009/10)</i>	65%
		Training: Percentage of Your Views Count respondents saying that they agree/strongly agree that "I am trained to fulfil my current role" <i>(CHI SC14: data for Q4)</i>	67%
		The percentage of recruits brought into the MPS who undertake foundation training within agreed timescales	currently not available
		Civil actions and employment tribunals: Success (for the MPS) rate for Trials and Hearings <i>(data for April 2010)</i>	100%
		Public complaints: Average time to investigate public complaints - target 64 days: <i>MPS figures (data for April 2010)</i>	Avg 59 days
KPI 8 Maximising Use of Warranted Officers	Percentage of a) police officers of inspector rank and above & b) police staff at band C and above that are i) female ii) BME <i>(as at May-10)</i>	a) Police Officers i) female 12.2% ii) BME 4.0% b) Police Staff i) female 42.6% ii) BME 10.7%	
	Percentage of female police officers compared to the overall force strength <i>(as at May-10)</i>	23.1%	
	Working days lost to sickness for police officers and for police staff <i>(for the 12 months to Mar-10):</i>		
	Working days lost to sickness - police officers <i>MPS ranks joint 1st/4 in MSF group and 9th/40 nationally (data for year to Sept-09)</i>	6.9	
	Working days lost to sickness - police staff <i>MPS ranks 3rd/4 in MSF group and 14th/40 nationally for all staff (data for year to Sept-09)</i>	9.5	
	Working days lost to sickness - PCSOs	8.9	
Working days lost to sickness - Traffic Wardens	14		
Special constables: Total number of MSC recruited <i>(to May 2010)</i>	282		
Equalities Standard: Percentage of OCUs assessed against the Equality Standard for the Police Service achieving the baseline standard <i>(annual figure)</i>			