

Appendix 1: Initial CCC ASB screening questions/prompt

The checklist is intended to act as a guide to decision making when determining the level of response that is required for ASB - which is defined as acting in a manner that caused or was likely to cause harassment, alarm or distress to persons not of the same household as the caller/victim

Vulnerability/Repeat Caller and or Victim:	
Consider is the person is susceptible to physically, emotionally, or mentally hurt influenced or attacked are they a repeat caller or victim of anti social behaviour which is affecting their quality of life or are they intimidated by the activity	
	Y/N
1	
Has anything like this happened before	
If Yes commence steps 1 - 6 and Consider Vulnerability	
2	
Have you spoken to police before about this matter or any other matter relating to ASB (either by phone or direct to a police officer or station office)	
If Yes commence steps 1 - 6 and Consider Vulnerability	
3	
If so when	
Commence steps 1 - 6	
4	
Have you sought help from anyone else about this (Council, BT, Financial Body, CAB, Samaritans etc)	
If Yes commence steps 1 - 6 and Consider Vulnerability	

- Step 1** Set Response appropriate to repeat victim status
- Step 2** Prioritise actions according to vulnerability
- Step 3** Categorise identifying callers Vulnerability and Repeat caller status
- Step 4** Make use of CPI - Possible matches/duplicates - LBC etc
- Step 6** Place on incident record as applicable -
IBOS please note this caller has been categorised as vulnerable OR -
IBOS please note this caller has been categorised as a repeat caller / and / or repeat victim.
AND -
IBO to prioritise intelligence checks - ensure SNT are informed and take appropriate action.
- Step 7** Pass to the Borough for assignment / deployment