

Professional Standards Best Value Review - Implementation Plan v2

Appendix 1

For December 2001 MPA PSPM Committee

Ref	Activity / Product	2001												2002																																								
		Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec																										
		→ = Continuing Activity ◆ = Report Due 📖 = Level 2 Inspection ☑ = Activity Completed																																																				
a1	Restructure BSC (from 5 Supts and 34 teams at 5 sites)	→ 5 Supts to 3			☑	17 teams at 5 sites					☑	16 teams at 4 sites																																										
a2	Undertake review of discipline office (using BV principles)																									◆																												
b1	Undertake and evaluate Norbury development site	→ Consult			Plan					PID				◆					◆					◆					◆	(final report)																								
b2	Inspections by HMIC	MPS Inspection					◆						BVR Inspection				◆					Pre-inspection				Main Inspection																												
b3	Carry out Post Implementation Review																									Plan				Conduct				◆																				
c1	Set / use corporate standards for complaints investigation	→ Develop			Consult					☑					📖					📖	Review				📖					📖																								
c2	Implement common process for case reviews	Develop			☑	Devolve to CIs					☑	Include in MIM				📖					📖					📖																												
c3	Implement performance framework (monthly reporting)	Intrusive management					60/100 day reviews					IO Performance MI				◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆	◆																					
c4	Use decision logs for all BSC investigations	Design					Trial				Train			☑					📖	Review				📖					📖																									
c5	Write Misconduct Investigation Manual (MIM)																									Design				Course				Course				Course				Course												
c6	Training courses for investigating officers (IO)																									Design				Course				Course				Course				Course												
d1	Participate in monthly 'learning lab' (with PCA, CPS)	→ Ongoing monthly meetings to reduce bureuacracy and improve performance																																																				
d2	Benchmark against other forces																									Start																												
e1	Quarterly analysis: complainant & officer satisfaction survey	Design			☑						Q1				Q2				Q3				→																															
e2	Place BCS monthly MI on intranet	Design & Publish			☑	Ongoing monthly publication																																																
e3	Carry out weekly IO workload analysis (IOWA)	DPS BSC			☑	All DPS					☑	Ongoing weekly analysis																																										
e4	Conduct 'ethical health' audit (eg data quality)																									Plan				☑	📖					📖					📖					📖								
e5	Develop and validate resource allocation model																													◆																								
e6	Quantify or estimate benefits (as listed at Appendix 2)																													◆																								
f1	Prepare DPS annual business plan																													◆								◆																
f2	Undertake 'excellence model' assessments																													◆								◆																
g1	Complete best value review / submit final report	→			☑																																																	
g2	Update reports to (every other) PSPM meeting																									→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→
g3	BVR Implementation Project Board meetings (bi-monthly)																									→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→	→