The Confidence Delivery Plan identified five main themes and several work streams that we believe will help to improve confidence. Reduce crime and antisocial behaviour levels Tackling ASB are and Crime Reduce perceptions of anti-social behaviour effectively Improvements in public confidence that the police and local councils dealing with the ASB and crime issues that matter locally Reduce perception of drunk and rowdy behaviour Reduce perception of drug use or dealing Performance management to improve confidence Delivering a High **Quality Service** Improving satisfaction of complainants Embed the Policing Pledge To do this we need to: Embed Neighbourhood Policing Enhance advocacy Developing an empowered, Improve leadership engaged, confident workforce Develop the workforce via training & development Reduce bureaucracy Improve partnership development Driving Local and Effective Improving forces and local authorities collaboration Partnerships Effective join up of the CJS Improving public participation Working with Improving communication with the public and for the public Equality / understanding communities Supporting victims