

**Victims Code of Practice Performance Update**  
**Appendix 1 - Extract from MPS monthly VCOP performance report**

This appendix contains an extract from the MPS VCOP performance report, produced by PIB and disseminated to BOCUs. The full performance report consists of an Excel Workbook of 23 spreadsheets containing graphical and tabular data.

The MPS is able to measure eight of the forty-eight VCOP indicators. Four of the indicators are paired, meaning that the MPS monitors six measures through codes on the CRIS system. The main report provides analysis and context of the key measures. This appendix is submitted for information and to reassure the Committee that regular VCOP performance data is measured and monitored.

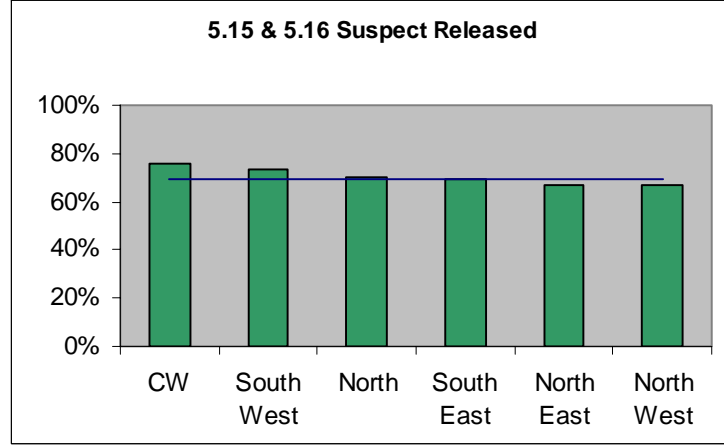
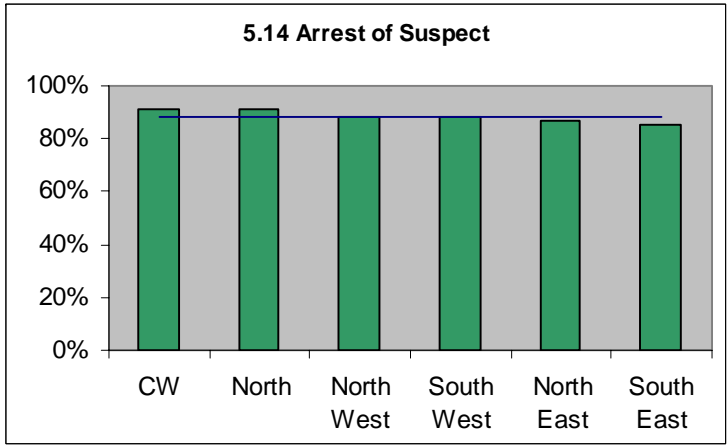
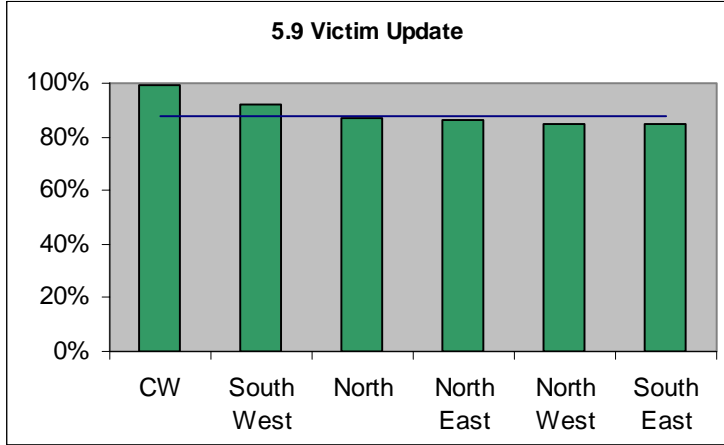
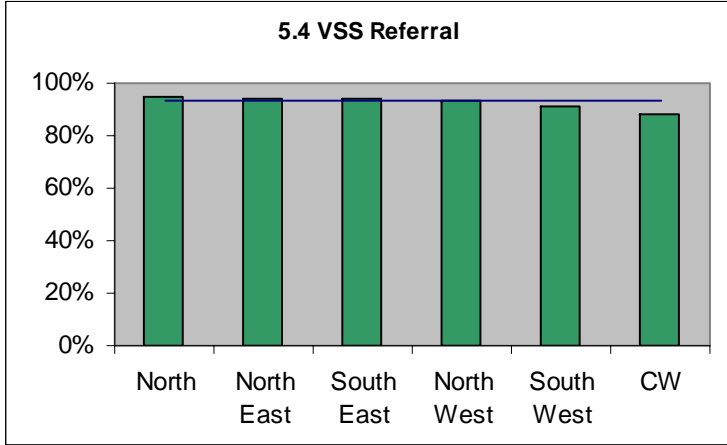
The data relates to the month of April 2011.

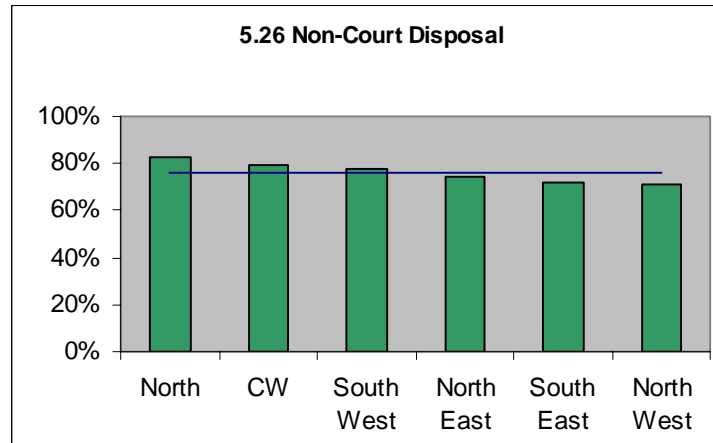
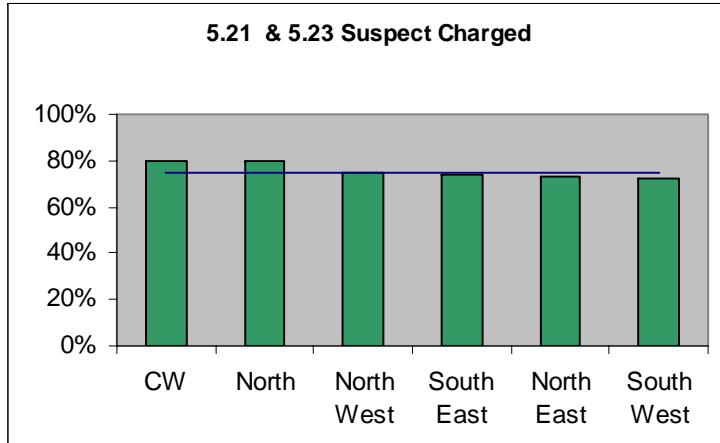
The graphical data below illustrates a summary of MPS compliance with VCOP measures at the Area Command level. A graph is provided for each of the six measures:

- 5.4 - victim referred to Victim Support Services within target time
- 5.9 - victim updated within 28 days
- 5.14 - victim updated of suspect arrest within 7 days
- 5.15&16 - victim updated of suspect release within 7 days
- 5.21&23 - victim updated of suspect charge within 7 days
- 5.26 - victim updated of suspect non-court disposals within 7 days

The strategic issues and context surrounding these measures are the same as those highlighted in the main report. Of note however, is that the measures relating to suspect released and to suspect charged present further challenges in accurate measurement. This is because these measures require two VCOP codes, rather than one, and previous dip sampling by the TP Criminal Justice team has found that in many crime reports that appear to be non-compliant, only one code was entered and the victim had in fact been contacted.

MPS VCOP summary compliance illustrated below:





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