

Headline set of Corporate Health Organisational Performance Indicators

Indicator	Management Board lead
Pillar One: Organisational structures and processes	
1. Top 5% salary earners who are women (overtime payments excluded)	Martin Tiplady
2. Top 5% salary earners with a disability (overtime payments excluded)	Martin Tiplady
3. Top 5% salary earners from BME group (overtime payments excluded)	Martin Tiplady
4. Number of corporate policies assessed as red or amber	Richard Riley
5. Spend on corporate contract (as % of total spend)	Anne McMeel
6. Total tonnes of CO2 emitted by MPS1	Anne McMeel
7. % of Independent Police Complaints Commission recommendations and accepted Internal and External Audit high-risk recommendations discharged within the agreed timeframe	Anne McMeel
8. Availability of ICT systems per month	Ailsa Beaton
9. Internal Audit annual average assurance score on internal control environment (annual)	Anne McMeel
10. Police Use of Resources Evaluation score from Audit Commission (annual)	Anne McMeel
Pillar Two: Reporting to & involving the MPA & other stakeholders	
11. Level of confidence in local policing	Tim Godwin
12. Number of complaints upheld ²	Alf Hitchcock
13. Victim satisfaction with overall service	Tim Godwin
14. Comparison of satisfaction of white and black minority ethnic victims with respect to overall service	Tim Godwin
Pillar Three: Standards of behaviour	
15. Number of legal compensation claims received ³	Alf Hitchcock
16. Number of employees dismissed under disciplinary /misconduct policies	Martin Tiplady / Alf Hitchcock

1 Made up of total emitted from buildings, transport and air travel

2 To include complaints upheld under the corporate complaints policy once introduced

3 Made up of malfeasance and commercial compensation claims